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Fire and Emergency New Zealand  
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16 December 2024

Ref: 16191

Alan Thompson  
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Tēnā koe Alan

Thank you for your request of 4 November 2024 to Fire and Emergency New Zealand. You asked for information relating to an incident on 21 October 2024 at 1:15pm in North Waikato, under the Official Information Act 1982 (OIA). Please find our response below.

1. *A copy of the ICAD report for this incident.*

Please find attached a copy of the ICAD Report. Some information has been withheld under the following sections of the OIA:

- 9(2)(a), to protect the privacy of natural persons; and
- 9(2)(ba)(i), to protect information which is subject to an obligation of confidence or which any person has been or could be compelled to provide under the authority of any enactment, where the making available of the information would be likely to prejudice the supply of similar information, or information from the same source, and it is in the public interest that such information should continue to be supplied.

We have also redacted the names of personnel involved with this incident and these have been labelled as *out of scope* in the attached PDF.

Please note the ICAD Report provided to you is generated by Fire and Emergency New Zealand's electronic station management system. In ICAD Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

2. *Copies of the Incident Actions Plans for the first 5 days/nights of the response to this incident.*

Please find attached, as an **Appendix** to this response, the Incident Action Plans (IAPs) for the first five days of our response to this incident. Some information has been withheld under section 9(2)(a) of the OIA, to protect the privacy of natural persons.

In making the above decisions, we have considered the public interest considerations in section 9(1) of the OIA.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

We trust that the information being provided is of assistance. If you require further information, please email [officialinformationrequests@fireandemergency.nz](mailto:officialinformationrequests@fireandemergency.nz).

Nāku noa, nā



Aidan Saunders  
Manager, Information Requests

