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11 December 2024

Frank
fyi-request-29056-ae3d172c@requests.fyi.org.nz

**Your request for information under the Local Government Official Information and Meetings Act 1987
(LGOIMA) – CAS-1005476-G9H3W3**

Kia ora Frank,

I refer to your request for official information dated 4 November 2024 requesting the fare increases implemented by AT Metro since the rollout of the zonal fare.

Please find this in the attached spreadsheet. I have also included the weighted average fare increases below.

Fare Change Date	Weighted Average Fare Increase
Feb-17	1.6%
Feb-18	2.4%
Feb-19	3.2%
Feb-20	2.3%
Feb-21	4.0%
Feb-22	0.0%
Apr-23	6.5%
Feb-24	6.2%

Should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the Act and seek an investigation and review regarding this matter.

Yours sincerely,

Phil Wratt
Engagement Manager, Customer Care