

25 November 2024
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Kia ora Valentino

Your Official Information Act request, reference: GOV-036406

Thank you for your email of 6 November 2024, asking for the following information under the Official Information Act 1982 (the Act):

1. *Details/descriptions on and accompanying average rates per visit of different consults/treatments that clinics can claim funding from the ACC for.*
2. *The average rates that urgent care clinics compared to the rates stand-alone GP clinics receive for the same consults/treatments.*
3. *The most common consults/treatments, the min and max rate between operators (i.e. a Tamaki Health vs a Green Cross Health). If there is a discrepancy between min and max, please provide reasons why some clinics receive more funding per visit compared to others.*
4. *The last 10 years the average rates or % indexation for accident-related consults/treatments on a per visit basis funded by the ACC.*

On 14 November, we asked you to clarify questions 3 and 4. To date, we have not received clarification from you.

ACC funding for urgent care clinics and General Practice (GP) services

As we noted in our clarification email, the rates ACC pays for services at urgent care clinics and for GP services are available online. We provided you with the relevant links. As the information is publicly available, we are not providing a copy of it with this response. This decision is made under section 18(d) of the Act.

We could not respond to some questions

Under section 12(2) of the Act, requests for information must be made with due particularity. As we have not been able to identify the information you requested in questions 3 and 4, this part of your request lacks due particularity. Therefore, we are not responding. The Ombudsman guide *Making official information requests: A guide for requesters* provides further information about making official information requests in line with section 12(2) of the Act. You can read this guide at:

<https://www.ombudsman.parliament.nz/sites/default/files/2024-03/Making%20official%20information%20requests%20-%20A%20guide%20for%20requesters.pdf>

If you have any questions about this response, please get in touch

You can email me at GovernmentServices@acc.co.nz. If you are not happy with this response, you can also contact the Ombudsman via info@ombudsman.parliament.nz or by phoning 0800 802 602. Information about how to make a complaint is available at www.ombudsman.parliament.nz.

Ngā mihi



Christopher Johnston
Manager Official Information Act Services
Government Engagement