

20 December 2024

Valentino Breckenridge
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Tēnā koe Valentino

Your request for official information, reference: HNZ00071027, HNZ00071283 and HNZ00071025

Thank you for your emails on 6 November 2024, requesting the following under the Official Information Act 1982 (the Act), which was transferred from Ministry of Health to Health New Zealand | Te Whatu Ora (Health NZ) on 11 November 2024:

1. *"Could i please request data for the total number of urgent care (UC) clinics over the last 10 years with the ownership of each clinic included. If ownership is too commercially sensitive deidentified data will do. Additionally please provide the address of each of these UC clinics. Additionally whether there are any licenses for UC clinics intended to be given out in the near term future. If so which operators are intended to receive these."*
2. *"Could data be provided for the last 10 years for the annual percentage change in funding for non first level (first contact services)? The Annual statement of reasonable GP fee increases provides data for the annual percentage change for first level (first contact services) but not for other services (i.e. HUHC, CSC at VLCA and non-VLCA clinics)."*
3. *"Please provide data for the number of patient enrolments by the largest 10 operators for the last 10 years. If not commercially sensitive please identify these top 10 operators, if sensitive, deidentified data will do. Total enrolments has been previously provided (<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffyi.org.nz%2Frequest%2F22019-data-on-patients-enrolled-at-all-gp-practices-number-of-visits-and-booking-delays&data=05%7C02%7Coiagr%40health.govt.nz%7Ce2aacef53cfc4bedbae408dcfe24144e%7C23cec7246d204bd19fe9dc4447edd1fa%7C0%7C0%7C638664678138628387%7CUnknown%7CTWFpbGZsb3d8eyJWljojMC4wLjAwMDAiLCJQjoiV2luMzliLCJBTil6lk1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=KychVNY%2B5Q%2FKdizPWxnnfDZSWNiYaqwwnELTuzHDLfq%3D&reserved=0>), but not split by the largest operators."*

Response

To ensure simplicity, I will answer each request in turn.

1. *"Could i please request data for the total number of urgent care (UC) clinics over the last 10 years with the ownership of each clinic included. If ownership is too commercially sensitive deidentified data will do."*

Health NZ only holds information on the number of Urgent Care Clinics (UCCs) we currently contract with.

We do not hold information regarding how this number has changed over the last 10 years as these contracts were previously managed by former District Health Boards. Therefore, I am refusing your request under section 18(g) of the Act as the information you have requested is not held by Health NZ and we have no grounds to believe that the information is held by another entity subject to the Act.

I am, however, able to refer you to **Appendix One** which shows the number of UCCs that are currently contracted to Health NZ.

Regarding ownership of UCCs, Health NZ only holds information on the legal entity name. However, you may be able to find ownership details by searching the legal entity name on the New Zealand Companies Office website at companies-register.companiesoffice.govt.nz/.

You also asked,

“Additionally please provide the address of each of these UC clinics.”

Data about UCCs, including the physical address, is publicly available on our Health NZ website at tewhatuora.govt.nz/for-health-professionals/data-and-statistics/nz-health-statistics/data-references/code-tables/common-code-tables/#facility-code-table.

You also asked,

“Additionally whether there are any licenses for UC clinics intended to be given out in the near term future. If so which operators are intended to receive these.”

There are no contracts currently being considered for engagement in the near future (which we have interpreted as within the next few months), therefore, I am refusing your request under section 18(g) of the Act as the information you have requested is not held by Health NZ and we have no grounds to believe that the information is held by another entity subject to the Act.

You also requested the following,

- “Could data be provided for the last 10 years for the annual percentage change in funding for non first level (first contact services)? The Annual statement of reasonable GP fee increases provides data for the annual percentage change for first level (first contact services) but not for other services (i.e. HUHC, CSC at VLCA and non-VLCA clinics).”*

I note that you are requesting annual percentage changes over the last 10 years. Health NZ does not hold this specific calculation; however, we can provide the data around the changes in capitation funding from the last 10 years. Please refer to **Appendix Two**.

You also requested the following,

- “Please provide data for the number of patient enrolments by the largest 10 operators for the last 10 years. If not commercially sensitive please identify these top 10 operators, if sensitive, deidentified data will do. Total enrolments has been previously provided*
<https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Ffyi.org.nz%2Frequest%2F22019-data-on-patients-enrolled-at-all-gp-practices-number-of-visits-and-booking-delays&data=05%7C02%7Coiagr%40health.govt.nz%7Ce2aacef53cfc4bedbae408dcfe24144e%7C23cec7246d204bd19fe9dc4447edd1fa%7C0%7C0%7C638664678138628>

[387%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6lk1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=KychVNY%2B5Q%2FKdizPWxnnfDZSWNiYaqwwnELTuzHDLfq%3D&reserved=0](https://www.health.govt.nz/our-work/health-operations/387%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzliLCJBTil6lk1haWwiLCJXVCI6Mn0%3D%7C0%7C%7C%7C&sdata=KychVNY%2B5Q%2FKdizPWxnnfDZSWNiYaqwwnELTuzHDLfq%3D&reserved=0)), but not split by the largest operators."

Enrolment by Public Health Organisation is publicly available on our Health NZ website at [Enrolment with a general practice and primary health organisation – Health New Zealand | Te Whatu Ora](#).

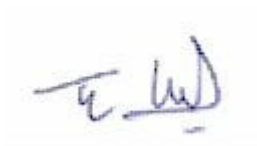
How to get in touch

If you have any questions, you can contact us at h.nz.OIA@tewhatuora.govt.nz.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at www.ombudsman.parliament.nz or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā



Tim Wood
Group Manager Planned and Unplanned Care
Living Well | Commissioning

Appendix One

List of current contracts between Health NZ and Urgent Care Clinics

Region	Provider
Northern	White Cross Ascot (24/7)
Northern	White Cross Otahuhu
Northern	Local Doctors Glen Innes
Northern	White Cross Lunn Ave
Northern	White Cross St Lukes
Northern	Local Doctors Mt Roskill
Northern	East Care Urgent Care Clinic
Northern	Counties Medical - Papakura Urgent Care
Northern	Local Doctors Otara
Northern	Local Doctors Mangere Town Centre
Northern	Local Doctors Browns Road
Northern	Local Doctors Dawson Road
Northern	Franklin Urgent Care
Northern	Shorecare Smales Farm (24/7)
Northern	Shorecare Greville Rd
Northern	White Cross Henderson (24/7)
Northern	White Cross New Lynn
Northern	Tamaki Health White Cross Whangarei
Central	Team Medical, Kapiti
Central	Kenepuru Accident and Medical Porirua
Central	Emergency Medical Centre - Lower Hutt Afterhours (LHAH)
Central	Hastings Health Centre Urgent Care
Central	City Medical Napier
Central	City Doctors Urgent Care
Central	Whanganui Accident and Medical Clinic (WAM)
Southern	Marlborough Urgent Care Centre
Southern	Nelson Bays Primary Health Trust(Medical and Injury centre)
Southern	Dunedin Urgent Doctors
Southern	Queenstown Medical Centre
Southern	Pegasus Health (Charitable) Limited
Southern	Riccarton Clinic
Te Manawa Taki	Anglesea Clinic Urgent Care
Te Manawa Taki	Medicross Urgent Care & GP Clinic
Te Manawa Taki	Accident & Healthcare Tauranga
Te Manawa Taki	Tui Medical
Te Manawa Taki	Lakes Primecare - Rotorua

Appendix Two – Changes in Capitation Funding from 2013/14 – 2023/24

Please note, the total cost figures in the below table are in millions of dollars (for example, \$596.2 is 596.2 million dollars).

Total Cost	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Capitation Funding											
First Contact	\$596.2	\$607.6	\$618.9	\$633.6	\$654.7	\$678.7	\$713.5	\$748.7	\$774.8	\$804.30	\$844.28
Very Low Cost Access	\$44.9	\$46.5	\$53.0	\$54.8	\$55.6	\$75.8	\$93.7	\$102	\$114.2	\$118.40	\$128.70
CSC Scheme	-	-	-	-	-	\$37.9	\$76	\$87.3	\$99.4	\$103.90	\$113.66
Zero Fees for Under 13s/14s	\$15.2	\$15.7	\$32.5	\$33.7	\$34.3	\$38.6	\$42.9	\$45.6	\$51.4	\$52.70	\$59.14
Capitation Funding Subtotal	\$656.3	\$669.8	\$704.4	\$722.1	\$744.7	\$830.9	\$926.2	\$983.6	\$1039.7	\$1,079.30	\$1,145.78