



National Headquarters
Fire and Emergency New Zealand
National Headquarters
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Ref: 16450

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Tēnā koe Kim

Thank you for your requests of 29 November 2024, to Fire and Emergency New Zealand requesting the following information under the Official Information Act 1982 (OIA):

- *I would like a copy of any incident reports for the following address*

*479 Old Tai Tapu Road
Tai Tapu
Christchurch*

Please find attached a copy of two SMS Incident Reports (SMS Reports), which relate to incidents that have occurred at 479 Old Tai Tapu Road. Some information has been withheld from the SMS Report(s) under section 9(2)(a) of the OIA, to protect the privacy of natural persons. In making this decision, we have considered the public interest considerations in section 9(1) of the OIA.

We have also redacted the names of personnel involved with this incident and these have been labelled as *out of scope* in the attached PDF. However, if you want their names, please let us know. We may need to consult with the individuals concerned, which may take some time.

Please note the SMS Reports provided to you are generated by Fire and Emergency New Zealand's electronic station management system. In SMS Reports, 'Notifications' and 'Message Log' fields are reported in real time as fire crews and our communication centres communicate with each other during the incident. They are not the official final records of incidents but word for word transcripts of 'live' situations as they occur. They may contain spelling errors or commonly used abbreviations.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

We trust that the information being provided is of assistance. If you require further information, please email officialinformationrequests@fireandemergency.nz.

Nāku noa, nā



Aidan Saunders
Manager, Information Requests

