

From: [Camila Nieva](#)
To: [Cam Robertson](#); [Sec 9\(2\)\(a\)](#); [Sec 9\(2\)\(a\)](#); [Mitchell Black](#); [Michael Christie](#); [Sec 9\(2\)\(a\)](#)
Cc: [Mark Judd](#); [George Taylor](#)
Subject: PTL - DOC Monthly Concession Meeting - 27/08 Hui: notes & actions
Date: Monday, 2 September 2024 11:59:14 am
Attachments: [image001.png](#)

Kia ora koutou katoa,
 Thank you for hosting us once again.
 Please see below the notes and actions from today's hui:

Agenda Topic	Notes
Safety Plan Audit	Completed – Plan and Certificate to be provided to DOC before 5 October 2024
Avalanche control	No further Avalanche control will be undertaken other than what has been identified in the current authorisation.
Emergency shelter query	PTL is currently compliant with Emergency Shelter provision within Tongariro National Plan Management Plan & Concession Document. DOC to provide written confirmation.
Work Approvals	Heatpumps for MVP & PKL: Has been submitted – Expected date for response: 13 September 2024.
Concession variations	DOC to confirm: Non-notified vs Notified and expected timeframes for each. George to catch up with Cam.
Cultural Monitoring	No further updates.
Query about snow groomers	Groomers were transporting staff who were conducting avalanche control activities.

Please let me know if there's anything else you'd like me to add.

Next hui is scheduled for **24 September 2024**. Feel free to send any agenda items my way as they come up.

Ngā mihi
 Cami Nieva
 Support Officer Operations
 Tongariro & Central Plateau Districts
 Department of Conservation | Te Papa Atawhai
[Sec 9\(2\)\(a\)](#)
www.doc.govt.nz



From: Camila Nieva
Sent: Monday, 26 August 2024 3:02 pm
To: Cam Robertson; [Sec 9\(2\)\(a\)](#); [Sec 9\(2\)\(a\)](#); Mitchell Black
 <@..>; Michael Christie <@..>; [Sec 9\(2\)\(a\)](#)
Cc: Mark Judd <@..>; George Taylor <@..>
Subject: PTL - DOC Monthly Concession Meeting Agenda for 27/08/2024

Kia ora koutou katoa,
 Please find below the agenda items ahead of tomorrow's monthly operational hui.

Time	Agenda Topic	Detail
12.00pm	Karakia	
	Confirmation of Agenda and Items for General Business	
	Action Items from Previous Meeting (minutes attached)	Aircraft variation updates.
	Tongariro National Park Community Procedures	Updates
	Safety Plan Audit	Updates
	Monthly Plans	Work Approvals
	Other business	<ul style="list-style-type: none"> ● Avalanche control outside the boundary ● Public response and DOC updates
1.30pm	Closing Karakia	

Please let me know if you would like to add anything else.

Ngā mihi
 Cami Nieva
 Support Officer Operations
 Tongariro & Central Plateau Districts
 Department of Conservation | Te Papa Atawhai
[Sec 9\(2\)\(a\)](#)
www.doc.govt.nz



From: [Sam Prystupa](#)
To: Sec 9(2)(a)
Subject: RE: August work plan - Works Approval needed
Date: Tuesday, 10 September 2024 7:23:00 am
Attachments: [image001.png](#)
[image002.png](#)

Kia ora Sec 9(2)(a)

At this stage nothing else is required. The report will be passed to the decision maker today/tomorrow who will review and decide on the outcome of your application. I expect the decision to be communicated end of this week or early next week.

Ngā mihi,
Sam

From: Sec 9(2)(a)
Sent: Monday, 9 September 2024 2:20 pm
To: Sam Prystupa <sprystupa@doc.govt.nz>
Subject: Re: August work plan - Works Approval needed

Kia ora Sam,

Im after an update of where were sitting with this works approval please. Is there anything else I need to do at this stage?

Ngā Mihi,

Sec 9(2)(a)
Tūroa Maintenance Manager
Kaiwhakahaere tiaki o Tūroa
Sec 9(2)(a)



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On Mon, 12 Aug 2024 at 08:50, Sam Prystupa <sprystupa@doc.govt.nz> wrote:

Mōrena Sec 9(2)(a)

Unfortunately, installation of heat pumps was not included in the Works Approval for the Movenpick and Parklane upgrades (expired 30th June 2024).

A new Works Approval application will be required for the installation of the heat pumps

to the exterior of the Movenpick and Parklane buildings. Additionally, if the cameras are to be installed on the exterior of the buildings these should be included in the Works Approval application.

If you have any questions, please do not hesitate to get back in touch.
Ngā mihi,

Sam Prystupa

Ranger – Community | Ao Hapori
Tongariro District | Central North Island Region
Ph: Sec 9(2)(a)
www.doc.govt.nz

From: Sec 9(2)(a)
Sent: Tuesday, August 6, 2024 12:06 PM
To: Camila Nieva <[@..](mailto:)>
Cc: Mark Judd <[@..](mailto:)>; Sam Prystupa <[@..](mailto:)>; Sec 9(2)(a)
[REDACTED]; Cam Robertson Sec 9(2)(a)
Subject: Re: August work plan - Works Approval needed

Kia ora Cami,

The heat pumps to be installed were part of the Movenpick and Parklane upgrades. Therefore are part of the relevant works approval. The exterior units sit up close and against the already installed lift cabins.

Ngā Mihi,
Sec 9(2)(a)

Tūroa Maintenance Manager
Kaiwhakahaere tiaki o Tūroa
Sec 9(2)(a)



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On Thu, 1 Aug 2024 at 11:29, Camila Nieva <xxxxxx@xxx.xxxx.xx> wrote:

Kia ora Sec 9(2)(a)

Just following up on the August Work Plan.

Sam has identified that the heat pump installations for both the Movenpick and Parklane will require a Works Approval if an outside unit needs to be installed.

Do you have more context on the type of heat pump & what the installation would look

like on the outside of the building? Can you get in touch with Sam to submit the necessary Works Approval?

Thanks,

Ngā mihi

Cami Nieva
Support Officer Operations
Tongariro & Central Plateau Districts
Department of Conservation | Te Papa Atawhai
Phone: Sec 9(2)(a)

www.doc.govt.nz



From: Camila Nieva <@..>
Sent: Thursday, August 1, 2024 9:41 AM
To: Sec 9(2)(a); George Taylor <@..>
Cc: Mark Judd <@..>
Subject: RE: August work plan
Kia ora Sec 9(2)(a)

Confirming receipt, thanks for letting us know.

Ngā mihi

Cami Nieva
Support Officer Operations
Tongariro & Central Plateau Districts
Department of Conservation | Te Papa Atawhai
Sec 9(2)(a)

www.doc.govt.nz



From: Sec 9(2)(a)
Sent: Thursday, August 1, 2024 7:41 AM
To: Camila Nieva <@..>; George Taylor <@..>
Subject: August work plan

Good morning

The August work plan was put into the Doc PTL shared drive yesterday afternoon
by Sec 9(2)(a)

Shared with me > DoC PTL > Works 2024

Name	Owner	Last modified	File size
Works 2024.pdf	Cam Robertson	21 Jun 2024 Cam Robertson	72 KB
Works August 2024.pdf	Gaz Bradnam	31 Jul 2024 Gaz Bradnam	75 KB
Works July 2024.pdf	Cam Robertson	24 Jun 2024 Cam Robertson	48 KB
Works June 2024.pdf	Cam Robertson	24 Jun 2024 Cam Robertson	50 KB

Ngā mihi,

Sec 9(2)(a)

Health, Safety & Environment Manager

Sec 9(2)(a)



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From: [Cam Robertson](#)
To: [Mark Judd](#)
Cc: [Damian Coutts](#)
Subject: Variation
Date: Wednesday, 11 September 2024 11:53:52 am
Attachments: [Technical Variation to 109883-SKI.eml.msg](#)

Hi Mark

Thanks for your time on the phone today. I seek to urgently clarify a few points.

PTLs variation to schedule 3, 1, j in the concession to support summer operations of the lifts from 1 December - 31 May. Originally, the suggestion from DoC was that this was a "technical variation" and non-notified. ^{Sec 9(2)(a)} [redacted] and PTL agreed with this assertion and sought tp clarity as to how DoC wanted to receive the application. What we sought to understand is the specific format the department would like to see the concession variation take? Would you like a specific template form completed or a letter outlining the request or some other process to be followed to apply for the technical variation? We want to ensure that what you receive meets the department's definition of "technical variation" and the department's expectations.

Can you also clarify that you indeed require a cultural impact and environmental assessment (CIA, EIA) for a technical variation? It should be noted that we are not applying for a new concession and simply a variation to an already permitted activity. CIA and EIA seem overly excessive in this use case considering the concession has other mechanisms and controls built in to manage and evaluate effects.

I note the below sections where this proposed activity is inline with the intentions set out in the Tongariro National Park Management Plan;

1. **4.2.1 Special Areas and Management Zones**, *The three amenities areas in the park are Turoa Ski Area, Whakapapa Ski Area/Iwikau Village, and Whakapapa Village. In these areas, there is a high level of infrastructure development and intense use. The level of impact and high level of associated use is anticipated in the National Parks Act 1980 by the provision for amenities areas. No mention is made around the specific time frame in which intended demand is anticipated, nor is there any reference to use in summer or winter specifically.*
2. **4.2.4 Amenities Areas Objective**; *The effects of large-scale development and intensive use within Tongariro National Park should be confined to existing amenities areas which provide appropriate management to avoid or mitigate impacts. Provisions are already made for the summer lift activity to occur in the amenity areas to "avoid or mitigate impacts" to the rest of the park*
3. **5.2 Ski Area Objectives and Policies > 5.2.1 Management of Existing Ski**

Areas; *12 Ski areas may be utilised for summer activities without expanding the range of facilities provided for the principal winter use.* There is provision within the park plan for the continued use of facilities otherwise utilised in Winter, i.e: lifts. The condition noted in the concession, schedule 3, 1, j contradicts the provisions in the park plan.

4. **5.2.15 Summer Use;** *Public access to and use and enjoyment of Tongariro National Park may be improved if some ski area facilities, such as cafeterias and chairlifts, operate during the summer season.* The park plan also notes policies inline with the intentions for the promotion of recreational values noted within the Conservation Act
- a. *The department will promote the summer use of ski area facilities insofar as they increase access to and enjoyment of the park by summer users.*
 - b. *The department will protect the ecology of the ski areas by marking suitable foot tracks.*

It is clear, the use of existing facilities and infrastructure which would ordinarily be utilised for winter activities is permitted within the park plan provided there is not expansion of those facilities or services - which there is not.

It does seem that there has been a clear oversight and miss alignment of the principles of the park plan (and by extension the Conservation Act) in the preparation of the Pure Tūroa Concession. A technical variation to schedule 3, 1, j to permit year round use is the least that the department should undertake to rectify this matter. There should be no requirement for this to be a notified process, nor should this take the time DoC have proposed.

We have initiated the process to engage with iwi to secure their support for this variation. While iwi have been exceptionally busy recently, they recognize the significant importance of this matter to the local community, especially in light of the recent closure of the WPI Pulp Mill and Saw Mill. We anticipate their support will be both prompt and forthcoming.

I have included ^{Sec 9(2)(a)} [REDACTED]'s previous request around this information which he submitted to Anna over nine weeks ago for your reference.

Given the recent challenges faced by our region, it is absolutely PTL's intention to utilise the existing lift infrastructure for the summer 2024/2025 period to support the region and play our part in stimulating economic activity.

Ngā mihi,

CAMERON ROBERTSON

Sec 9(2)(a)
[REDACTED]



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From: Sec 9(2)(a)
To: [Lynette Trewavas](#); [Anna Atchley](#)
Subject: Technical Variation to 109883-SKI
Attachments: [Outlook-qyjaaffdi.png](#)

Hi Lynette and Anna

I am seeking to clarify the process for lodging a "technical variation" (un-notified) to the recently issued licence 109883-SKI relating to the use of all lift facilities throughout the year at Tūroa for commercial purposes.

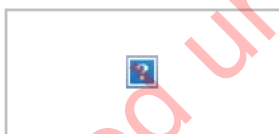
Currently, the concession states in Schedule 3, 1, (j);
"sell ski-lift tickets and operate the ski-lift equipment in order to provide access to the Land for winter sports during the winter ski-season (1st June to 30th November)"

However, Schedule 3, 1, (k) allows for year round use of the cafes and other facilities;
"sell food and beverages to the public throughout the year from within the existing buildings designed for that purpose"

Given two of the cafes within the ski area boundary require lift access (Snowflake at the Wintergarden and Giant at the return station of the Giant lift), the concessionaire seeks a minor technical variation (un-notified) to adjust the wording in Schedule 3, 1, (j) to read **"sell ski-lift tickets and operate the ski-lift equipment in order to provide access to the Land for year round access"**

I seek the departments feedback on the most appropriate way to lodge this technical variation and alter the wording in the licence 109883-SKI

Regards



Sec 9(2)(a)

[Redacted signature block]

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From: [Mark Judd](#)
To: [George Taylor](#)
Subject: Fwd: PTL - Multiple variation report, current status & next steps
Date: Wednesday, 11 September 2024 4:49:03 pm
Attachments: [image002.png](#)

Hi George
 Sorry, I was sure you had been included, email attached

Regards
 Mark

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From: Mark Judd <mjudd@doc.govt.nz>
Sent: Tuesday, September 10, 2024 9:57:00 am
To: Cam Robertson ^{Sec 9(2)(a)}
Cc: Michael Christie <mchristie@doc.govt.nz>; Camila Nieva <cnieva@doc.govt.nz>; Karen Rainbow <krainbow@doc.govt.nz>
Subject: FW: PTL - Multiple variation report, current status & next steps

Hi Cam

This is how the team believes would be the best way of progressing the variations that we have discussed:

a. **Non-notifiable applications**

- Aircraft (only one submitted – processing can begin asap)
- Carpark boundaries – not an application but can be corrected in the system as we process the aircraft variation. **(Would need to be added by your team)**

Timeframe: 4 to 6 months for non-notifiable applications.

b. **Notifiable applications**

- Anchor point above HNE outside ski area boundary (winter operations): already covered for winter season 2024 under Section 51A, will require a variation for 2025.
- Avalanche control outside ski area boundary (winter operations): already covered for winter season 2024 under Section 51A, will require a variation for 2025.
- Summer operations: not enough time to process for summer 2024/25, will require a variation for summer 2025/26.

Timeframe: Minimum 6 months for notifiable applications, to reach this timeframe a perfect application would be required (CIA and EIA) and iwi engagement underway.

- c. Suggested that Winter Operations & Summer operations be treated as separate processes and CIA & EIA be provided for each of them separately. CIA sits with DOC, but we would encourage concessionaire to engage on their own to support their applications.

- d. All of the variations will require a minimum of six months or more ([timeframes on DOC's website specifically](#) say from 4 months to 20.5 months). Recommendation would be to submit the applications for next year's operations (both winter and summer) as soon as possible.

To do from here:

- **Pre-application hui.** The Community Team should meet with your team to do a pre-application hui for both Winter 2025 & Summer 2025/26 variations to get those applications in as soon as possible. This hopefully will ensure that a perfect application is received and ensure there are no unnecessary delays.

Ngā mihi

Mark Judd

Supervisor – Community | Ao Hapori

Tongariro District | Central North Island Region

Ph: Sec 9(2)(a)

Hours: 7am-4:30pm, Mon-Fri

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From: [Cam Robertson](#)
To: [George Taylor](#)
Cc: [Damian Coutts](#); [Krysia Nowak](#)
Subject: Re: att
Date: Friday, 13 September 2024 1:23:51 pm
Attachments: [image001.jpg](#)

Hi

They said that the family had spoken to Turoa ski manager and that they had contact from the family. This is incorrect. I have informed them and they have asked us to wait until the consulate has contacted them

Ngā mihi,

CAMERON ROBERTSON

Sec 9(2)(a)



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On Fri, 13 Sept 2024 at 13:22, George Taylor <[@xxx](#)> wrote:

Kia ora Cam

Just to state, our media team have been in liaison with the Police media team who stated we were good to go.

Cheers,

George

From: Cam Robertson [Sec 9\(2\)\(a\)](#)
Sent: Friday, 13 September 2024 1:19 pm
To: Damian Coutts <[@..](#)>
Cc: George Taylor <[@..](#)>; Krysia Nowak <[@..](#)>
Subject: Re: att

Hi Damian

Police have asked us to wait as they have not heard from the consulate.

Ngā mihi,

CAMERON ROBERTSON

Sec 9(2)(a)





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On Fri, 13 Sept 2024 at 13:15, Damian Coutts <dcoutts@doc.govt.nz> wrote:

Kia ora Cam

NZ Police and the Dept are both about to put out our own communications. We are also starting to field media queries.

The Department's messaging will be as follows:

The Department acknowledges that there has been a tragic loss of life on Mount Ruapehu. As a result, local iwi, Ngāti Rangī, have placed a Rāhui over the ski area. They are asking that visitors respect this cultural practice. The Rāhui will be in place until 3pm on Sunday.

I have copied in our comms advisor (Kryisia), as she will be covering comms (for DOC) for the weekend. If your communications team need to connect, please contact her directly.

From: Cam Robertson Sec 9(2)(a)
Sent: Friday, 13 September 2024 12:59 pm
To: Damian Coutts <dcoutts@doc.govt.nz>
Cc: Sec 9(2)(a) Greg Hickman Sec 9(2)(a)
Sec 9(2)(a)
Subject: att

Hi Damian

After what we thought was an agreement to not put out comms in respect for the family and at the request of the NZ Police. We see that ngati rangi have gone out before the family of the victim has been notified. Also they have said that all operations will cease for 3 days which may not be correct. We request DoC contact them and ask for the post to be taken down. Also they should prepare for a formal apology to the family as we understand that they have not been notified due to practicalities around international communications.

Ngā mihi,

CAMERON ROBERTSON

Sec 9(2)(a)

Sec 9(2)(a)



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From: Sec 9(2)(a)
To: Sec 9(2)(a)
Cc: [George Taylor](#); [Michael Christie](#); [Jared Perry](#)
Subject: Re: Heli Bombing
Date: Tuesday, 17 September 2024 3:27:18 pm
Attachments: [PTL Volcanic Alert Level Escalation De Escalation Protocol \(2\).pdf](#)

Hi fellas

Attached is the copy with risk assessment table and run plan.

Ngā mihi,

Sec 9(2)(a)

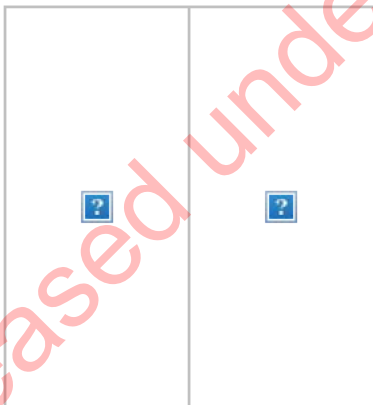
Health, Safety & Environment Manager

Sec 9(2)(a)

Sec 9(2)(a)



puretuoroa.nz / Ohakune / New Zealand



On Tue, 17 Sept 2024 at 13:58, Sec 9(2)(a) wrote:
Thanks team.

On Sep 17, 2024, at 12:59 PM, Sec 9(2)(a) wrote:

Thanks George

Look forward to hearing from you soon.

Ngā mihi,

Sec 9(2)(a)

Health, Safety & Environment Manager

Sec 9(2)(a)

[Redacted]



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On Tue, 17 Sept 2024 at 11:54, George Taylor <xxxxxxxx@xxx.xxx> wrote:

Thanks Sec 9(2)(a)

Just to acknowledge receipt and we'll work on get the re-authorisation in place ASAP.

Cheers,

George

From: Sec 9(2)(a)

Sent: Tuesday, 17 September 2024 10:22 am

To: George Taylor <@..>

Cc: Sec 9(2)(a); Michael Christie <@..>; Jared Perry <@..>

Subject: Re: Heli Bombing

Morning Gents

Attached is the amended PTL Volcanic Alert Level Escalation/ De Escalation Protocol, this version includes the protocols for avalanche control work inside the VAL 1B 1.5km exclusion zone. This is the 1st paragraph down from the document overview. Page 2.

The current plan is looking a first light heli bombing operation with Steve from RTB at around 6.20am.

Jarred has passed on the GNS duty officer details to me which I will notify shortly and set up comms and tremor watch.

Let me know what you think, It's mostly a copy and paste from your email above George.

Ngā mihi,

Sec 9(2)(a)

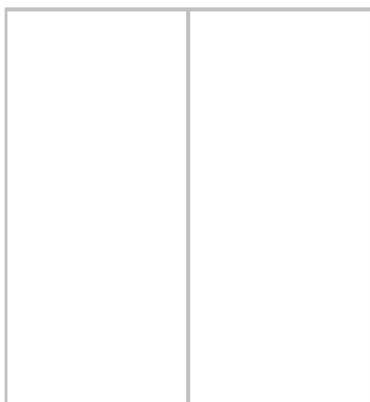
Health, Safety & Environment Manager

Sec 9(2)(a)

Sec 9(2)(a)



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On Mon, 16 Sept 2024 at 15:57, George Taylor <ggtaylor@doc.govt.nz> wrote:

Tēnā kōrua

A bit of new context (as discussed with you ^{Sec 9(2)(a)}). The shift from Management Stage A to B under VAL1 the week before last effectively suspended the authorisation under section 51A of the National Parks Act which allowed for the avalanche control work outside the ski area boundary. This means we must put a re-authorisation process in place which accounts for the necessary mitigation to work outside the ski area boundary and within the 1.5km exclusion zone. We're still trying to confirm the actual steps, but we need to map out procedures to manage the presence of the helicopter within the exclusion zone. I suggest you start an amendment or addition to your safety plan with the following recommended procedures.

- Contact with the GNS duty officer notifying them of your presence within the exclusion zone. This should include checking in and out.
- During the time spent within the exclusion zone, radio contact must be maintained with the helicopter.
- If the GNS duty officer communicates any volcanic activity (usually indicated by tremors), all activity must be immediately suspended, and the helicopter immediately moves out of the exclusion to a safe staging area which I suggest is the base area.

We will look to confirm more detail either later today or early tomorrow. If we put these procedures in place, we can then re-authorise the activity under section 51A of the National Parks Act noting the mitigation for volcanic activity.

Will keep you posted.

Ngā mihi,

George

George Taylor | Operations Manager | Pou Matarautaki

Department of Conservation Te Papa Atawhai

Whakapapa Village | State Highway 48 | Mt Ruapehu

M: ^{Sec 9(2)(a)}

Email: xxxxxxxx@xxx.xxxx.ki www.doc.govt.nz

<image001.png>

From: Sec 9(2)(a)

Sent: Monday, 16 September 2024 1:01 pm

To: George Taylor <@..>; Sec 9(2)(a)
<@..>; Michael Christie <@..>

Subject: Heli Bombing

Hey George,

With the incoming storm over the next 36hrs we are planning on Heli bombing the upper mountain start zones (Slider, Upper Big Bowl, Joe's and Gliding Glady's) on Wednesday morning weather permitting.

We will be flying in the 1.5km zone for a small amount of time, 5mins. (Pilot either Andrew or Steve)

Let me know if you have any questions??

Cheers

Sec 9(2)(a)

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Volcanic Alert Level Escalation/ De Escalation Protocol

This document is to outline the operational processes in place during the increase or decrease in Mt Ruapehu's Volcanic Alert Level (VAL) on Tūroa Ski Field.

The VAL is altered by GNS when volcanic unrest activity changes (intensifies or lessens), these changes are communicated through Volcanic Activity Bulletins (VAB) released by GNS.

PTL follows instructions from Doc based on the scientific information they receive from GNS.

Pure Tūroa Limited acknowledges and understands what actions we must undertake during a change in VAL to protect all personnel.

Below are our operational changes in detail to reflect our response in VAL variations.

Refer to the DOC Volcanic Risk Management In Tongariro National Park Guidelines linked here:

<https://www.doc.govt.nz/globalassets/documents/about-doc/role/managing-conservation/vocanic-risk/tnp-guidelines-doc-volcanic-risk-management.pdf>

VAL 1 A escalating to VAL 1 B

At VAL1 B there is a 1.5km exclusion zone from the crater lake, this does not affect the operation of Tūroa, however it does change the protocols for avalanche control work above the HNE which requires entering the 1.5km zone. The below steps are put in place for avalanche control work that requires the needs to enter the 1.5km exclusion zone these times.

- Contact with the GNS duty officer notifying them of your presence within the exclusion zone. This should include checking in and out.
- During the time spent within the exclusion zone, radio contact must be maintained with the helicopter.
- If the GNS duty officer communicates any volcanic activity (usually indicated by tremors), all activity must be immediately suspended, and all personnel must move out of the exclusion zone to a safe staging area.

Objective:

Complete helicopter deployment of avalanche control missions when required.

Work required:

- Land helicopter at Giant Café staging area.
- Brief pilot on mission.
- Load machine – one bombardier and one spotter (as per SAANZ Snowblasting SOPs)
- Fly to start zones – deploy explosives then retreat to safe area (outside 1.5 km) to observe results
- Repeat until completed

Access:

Helicopter

Risk management:

<p>Working within restricted zone - Volcanic Risk Management StageB</p> <p>- Doc VRM Stage B means an elevated risk of volcanic activity than normal is identified and it is not advised to enter the 1.5 km zone of the Crater. A volcanic event may have multiple hazards that have the potential to result in damage, injury or fatality as below.</p> <ul style="list-style-type: none"> • Lahar • steam / ash • toxic fumes / gas • flying debris / projectiles 	Possible	Catastrophic	Very High	<ul style="list-style-type: none"> • Workers/pilot must be aware and familiar with Mt Ruapehu volcanic hazard map including Lahar paths and any alert level / zone restrictions • Workers/pilot must have a charged mobile phone and VHF radio with appropriate PTL channel programmed at all times. • Workers are included on "Active Warning System" mobile alerts. • Prior to commencement of work, pilot will identify escape route. • Work carried out within a restricted zone is limited to essential maintenance. Any non-essential work is deferred to a period of lower volcanic risk. • Helmets worn at all times working in restricted zone Time in zone is minimised. <p>CAA operational requirements take precedent at all times.</p> <p>Aviation risk assessment to be undertaken by pilot prior to all missions.</p>	Unlikely	Major	Moderate
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VAL 1 escalating to VAL 2, 2km & 3km (Moderate to heightened volcanic unrest)

Upon a VAL variation PTL will await instruction from Doc as the grantor of the concession.

Once the VAL has been raised to VAL 2 stage C with a 2km hazard exclusion zone, this affects the operations of the High Noon Express (HNE) chair lift. At this VAL the HNE chair lift cannot be operated, the HNE will remain closed to the public. All guests and staff are to obey the 2 km exclusion zone. (Refer to map below)

If the VAL 2 stage C with a 2km exclusion zone is raised to VAL 2 stage C with 3 km exclusion, all lifts except the Parklane chair, Winter Garden Platter, Alpine Meadow Platter¹ and the Sunkid carpet are not to operate, all guests and staff are to obey the 3 km exclusion zone. (Refer to map below)

De Escalation of VAL

De escalation of these restrictions can only occur once the VAL has been lowered by GNS.

Once VAL 1B has been reverted to VAL 1A all standard Tūroa operations can continue, this includes the steps above for avalanche control via helicopter.

Once the VAL has been lifted, altered or reduced from VAL 2 with a 2km hazard exclusion zone to VAL 1, the High Noon Express (HNE) chair lift can re-open. (Refer to map below)

If the VAL 2 with 3 km exclusion is reduced to a VAL 2 with a 2 km exclusion, all lifts except the HNE can re-open; all guests and staff are to obey the 2 km exclusion zone. (Refer to map below)

Based on figure 1, Tūroa operations will consist of:

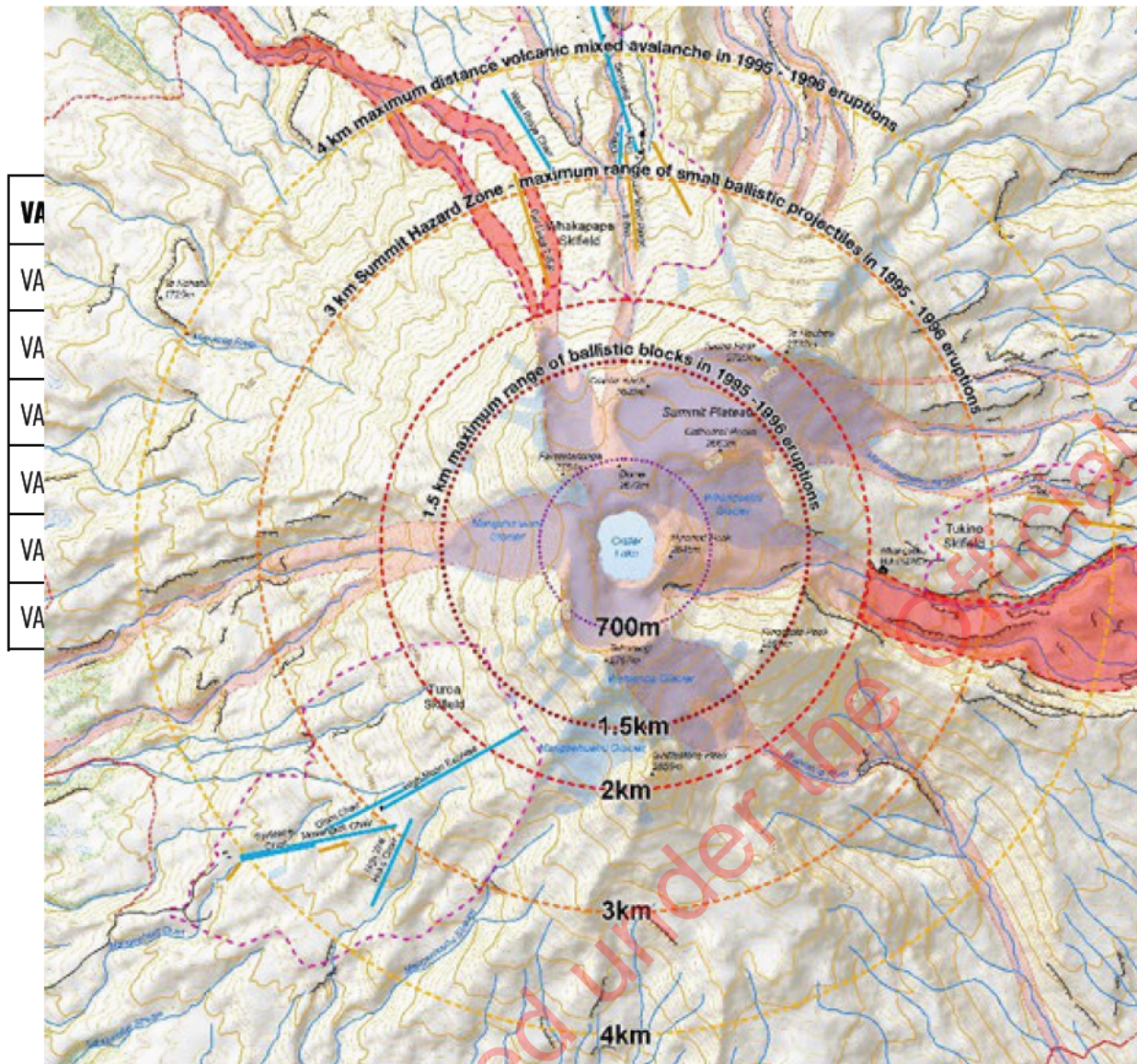
At 2km closure -> High Noon Express closed.

VAL	Asset	Status
VAL2, (2 km exclusion zone)	High Noon Express	Closed

VAL2, (2 km exclusion zone)	Giant	Open
VAL2, (2 km exclusion zone)	Movenpick	Open
VAL2, (2 km exclusion zone)	Parklane	Open
VAL2, (2 km exclusion zone)	Giant Cafe	Open
VAL2, (2 km exclusion zone)	Snowflake Cafe	Open



At 3km closure -> High Noon Express, Giant Chair, Movenpick Chair closed.



VA
VA
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VA



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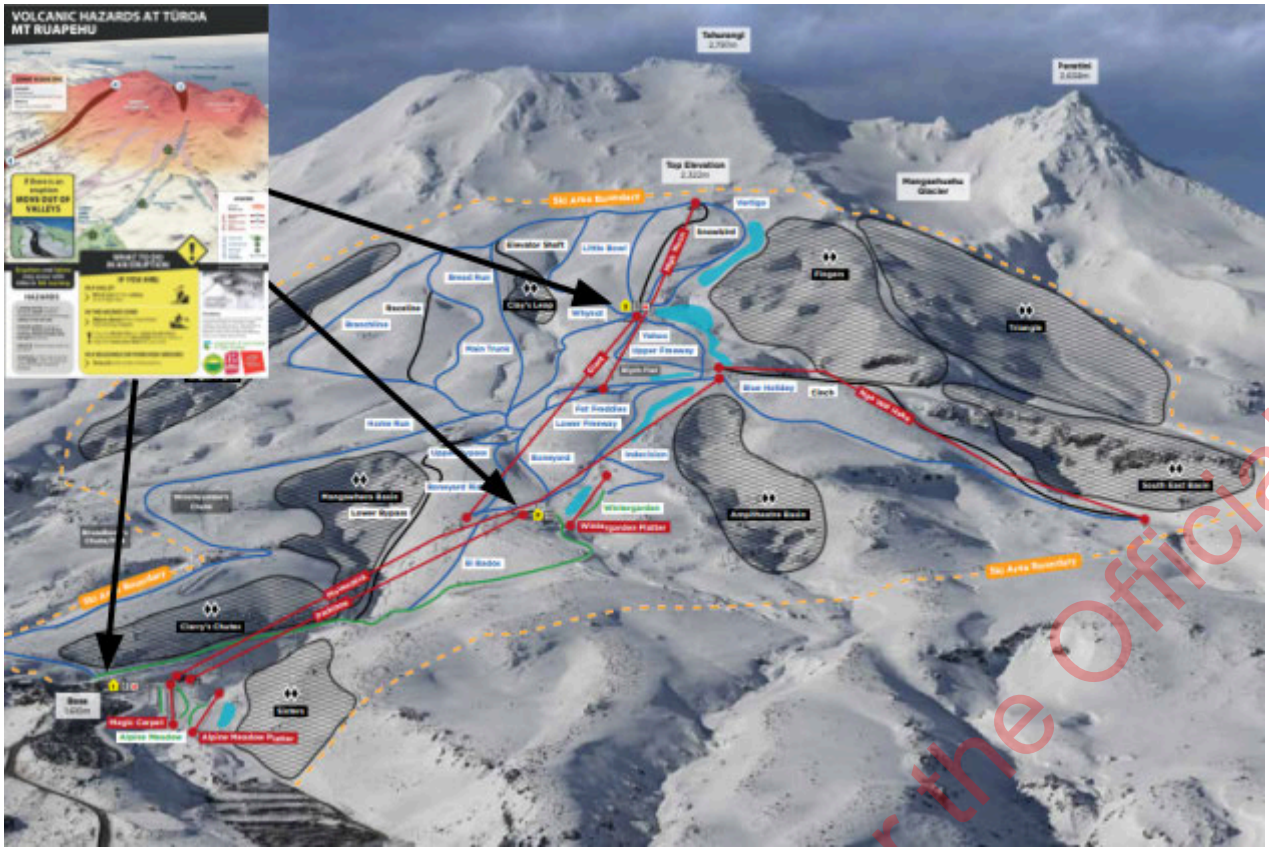


Figure 1 - DOC Volcanic Risk Management Zones

Signage

PTL version 1 - July 2024

This signage was provided by Doc and distributed at key locations on the Ski Field, cafes, safe areas, bathrooms, common areas.

They are as shown below.

Turoa Signage Plan

PTL version 1- July 2024

VOLCANIC HAZARDS AT TŪROA MT RUAPEHU

SUMMIT HAZARD ZONE

HAZARDS
Flying hot rocks.
Fast moving clouds of steam and hot ash.

IMPACTS
Serious injury and can be lethal.

HAZARD ZONE
During an eruption, flying rocks & fast moving clouds of steam and hot ash may occur.

IMPACTS: Serious injury and can be lethal.

Anywhere on this map is at risk from ashfall - this can obscure vision and make it hard to breathe.

HAZARDS

LAHARS PATHS: Eruptions generate lahars (volcanic mudflows) that can pass through valleys in the ski area.

LAHAR SAFE AREA (high ground)

WHAT TO DO IN AN ERUPTION

IF YOU ARE:

IN A VALLEY
> Move out of the valley to a ridge top.

IN THE HAZARD ZONE
> Move down the mountain following ridges.
! If you see flying rocks, or a steam & ash cloud coming towards you, take shelter behind a bank or ridge and cover your head with your pack.

IN A BUILDING/CAR PARK/HIGH GROUND
> Stay put and await instructions.

LEGEND

Summit Hazard zone
Mangaohuehu Glacier
Gliding Glacys
Other possible paths
Alpine Cafe
Shoufaka Cafe
Giant Cafe
Lifts safe from lahars

WHAT TO DO IN AN ERUPTION

IF YOU ARE:

IN A VALLEY
> Move out of the valley to a ridge top.

IN THE HAZARD ZONE
> Move down the mountain following ridges.
! If you see flying rocks, or a steam & ash cloud coming towards you, take shelter behind a bank or ridge and cover your head with your pack.

IN A BUILDING/CAR PARK/HIGH GROUND
> Stay put and await instructions.

Disclaimer
This map shows areas most at risk in a sudden eruption with little or no warning. Larger eruptions can and do occur. Volcanic activity and other unforeseen factors may alter features on this map, so safe and hazardous areas may change without notice.

Department of Conservation
Te Papa Atarangi

Version 7.0 2020
doc.cri.nz/volcano-mountain-maps

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Review and Audit

As per all other Terrain Hazard Control systems, these additions to the ski area safety management system will be reviewed on a regular basis to ensure they are being applied consistently and in line with this plan and that they are fit for purpose.

Review date	Who	Notes/ changes
5/9/2024	Sec 9(2)(a)	Review log and version added

From: [Camila Nieva](#)
To: [Cam Robertson](#); [Sec 9\(2\)\(a\)](#); [Sec 9\(2\)\(a\)](#); [Mark Judd](#); [Michael Christie](#); [Sec 9\(2\)\(a\)](#)
Cc: [George Taylor](#); [Sec 9\(2\)\(a\)](#)
Subject: RE: PTL - DOC Monthly Concession Meeting Agenda for 24/09/2024
Date: Wednesday, 25 September 2024 12:38:27 pm
Attachments: [image001.png](#)

Kia ora koutou katoa,

Please find below the notes from yesterday's hui:

Safety Plan

The relevant documents have been provided to DOC. These are:

- PTL Safety System Overview.
- PTL Safe Workplace Policy.
- PTL Department Risk Register.
- PTL Hazardous Substances List.
- TELARC Updated Certificates.

DOC will confirm if any further documentation is required to comply with Concession Document.

Heli Bombing/Avalanche Control

- DOC is finalising the review of the document provided by PTL and will provide an updated Risk Assessment with recommendation by end of week.
- Heli Bombing planned for Friday 27th/Saturday 28th weather permitting. Updated memo to be sent by DOC before then to allow for activity under section 51A.

Work Approvals for summer

- PTL - None in sight for now as still in early stages of planning.

Variations: pre-application huis

- Decision regarding process (timeframes, notifiable vs non-notifiable variations) to be made by DOC's Permissions team. This team will be the one to reach out to PTL with this information.
- Pre-application hui: DOC to send invite for next week to sit down and start mapping out what these applications will look like and see what work can be done pre-emptively.

Other discussion points

- Cultural monitoring: No further updates.
- Ngā Wai Heke parts: PTL might be interested in them. DOC to contact [Sec 9\(2\)\(a\)](#) about this.
- OIA/queries from DOC to PTL timeframes are too short: request from PTL for 20 working days to provide response.
- End of Season estimated date: Labour Weekend.
- Operational hui to move from monthly to bi-monthly. Next date will be in November.

Please let me know if there's anything else you'd like to add.

Ngā mihi

Cami Nieva

Support Officer Operations

Tongariro & Central Plateau Districts

Department of Conservation | Te Papa Atawhai

[Sec 9\(2\)\(a\)](#)

www.doc.govt.nz



From: Camila Nieva

Sent: Tuesday, 24 September 2024 10:53 am

To: Cam Robertson Sec 9(2)(a) Sec 9(2)(a)

Sec 9(2)(a) Mark Judd <mjudd@doc.govt.nz>; Michael Christie <mchristie@doc.govt.nz>; 9(2)(a)

Cc: George Taylor <gttaylor@doc.govt.nz>

Subject: PTL - DOC Monthly Concession Meeting Agenda for 24/09/2024

Kia ora koutou katoa,

Please find below the agenda items ahead of tomorrow's monthly operational hui.

- Safety Plan
- Heli Bombing/Avalanche Control
- Work Approvals for summer
- Variations: pre-application hui

Please let me know if you would like to add anything else.

Ngā mihi

Cami Nieva

Support Officer Operations

Tongariro & Central Plateau Districts

Department of Conservation | Te Papa Atawhai

Sec 9(2)(a)

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From: Sec 9(2)(a)
To: [George Taylor](#)
Subject: Re: Re-authorisation for avalanche control outside the ski area boundary
Date: Friday, 20 September 2024 1:06:38 pm
Attachments: [image001.png](#)

Hey George,

Being that we have received a lot of snow over the past week, if we get a large result on the Upper start zones, would you like us to put a charge into the Upper Mangaehu Glacier???

Cheers

Sec 9(2)(a)

On Fri, 20 Sept 2024 at 10:47, George Taylor <xxxxxxx@xxx.xxx> wrote:

As indicated, the current approval is for 7 days so we're good to go.

Thanks,

George

From: Sec 9(2)(a)
Sent: Friday, 20 September 2024 10:31 am
To: George Taylor <[@..](mailto:xxxxxxx@xxx.xxx)>
Cc: Cam Robertson <xxxxxxx@xxx.xxx>; Sec 9(2)(a)
Subject: Re: Re-authorisation for avalanche control outside the ski area boundary

Hey crew,

Being that we couldn't gain access to heli bombing the other day due to clouds, our next window is tomorrow morning, just confirming George we are all good to go with the same plan as the other day??

Cheers

Sec 9(2)(a)

On Tue, 17 Sept 2024 at 18:26, George Taylor <xxxxxxx@xxx.xxx> wrote:

Kia ora Cam

As discussed, this authorisation for 7 days allowing further discussion with GNS, and a pilot / trial of such avalanche control work against the approved conditions. I will stress that we're only allowing for heli work only in the exclusion zone. We'll look to explore and amend, if necessary, over the next week to cover the remainder of the season.

Cheers,

George

George Taylor | Operations Manager | Pou Matarautaki

Department of Conservation Te Papa Atawhai

Whakapapa Village | State Highway 48 | Mt Ruapehu

M: Sec 9(2)(a)

Email: xxxxxxx@xxx.xxx, www.doc.govt.nz



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17 September 2024

Cam Robertson
Director
Pure Tūroa Limited
Sec 9(2)(a)

AVALANCHE CONTROL OUTSIDE TŪROA SKI AREA BOUNDARIES UNDER RISK MANAGEMENT STAGE B

Tēnā koe Cam

Regarding the requirement for the use of aircraft and explosives for avalanche control outside of the Tūroa Ski Area. The former authorisation under section 51A of the National Parks Act granted on the 9th of August 2024 has been suspended due to the move from Risk Management stage A to B within the current volcanic alert level VAL1 based on DOC's Guidelines for DOC Risk Management in Tongariro National Park and the activity primarily being undertaken within the 1.5km exclusion zone.

Given the recent request to undertake urgent avalanche control methods outside ski area boundary due to the recent storm, a re-authorisation of this activity is required with a Pure Tūroa Limited submission of procedures as part of their safety plan which mitigates the risk of this activity during the period of time under Risk Management stage B. This information was received and accepted.

Therefore, acting under delegated authority pursuant to s. 51A of the National Parks Act 1980, I authorise Pure Tūroa Limited to undertake avalanche forecasting and avalanche control activities outside of the Tūroa Ski Area boundary for the period 18 September to 25 September 2024, subject to the following conditions:

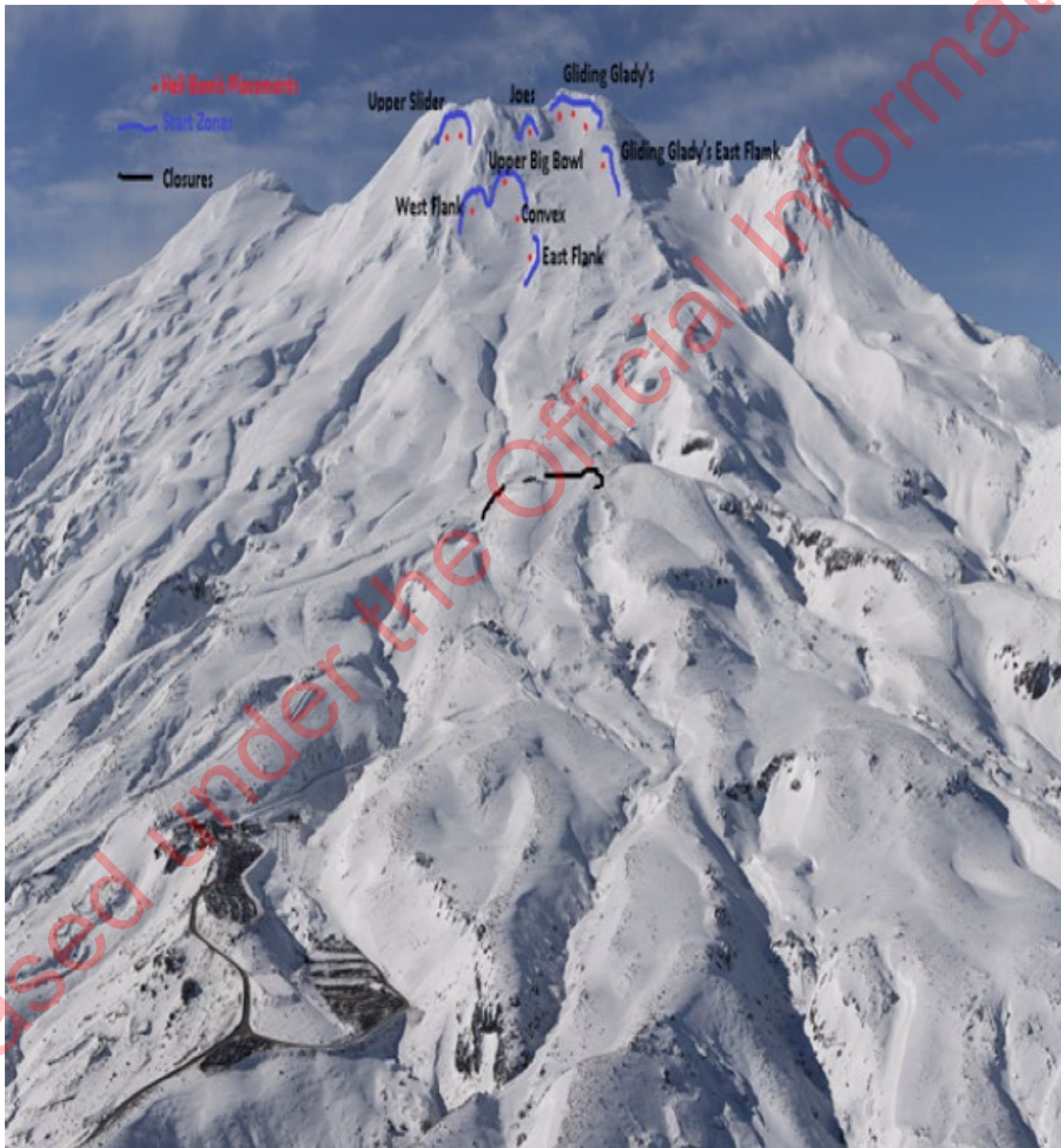
- a. The activities must occur in the locations shown on the plan in Appendix 1.
- b. The activities must be conducted in accordance with Pure Tūroa Limited's safety plans.
- c. Pure Tūroa Limited must notify the Department prior to undertaking the activity in writing (email) including the methods used and locations proposed. Notification should be sent to George Taylor, Operations Manager, Tongariro (gttaylor@doc.govt.nz)
- d. The activity must occur by helicopter, to minimise time in the exclusion zone.

Nāku noa, nā



George Taylor
Operations Manager, Tongariro

Locations of Avalanche Start Zones and Heli-bomb Placements Outside Tūroa Ski Area



From: [Michael Christie](#)
To: [Sec 9\(2\)\(a\)](#)
Cc: [George Taylor](#); [Cam Robertson](#); [Hollei Gabrielsen](#)
Subject: PTL Volcanic Alert Level Escalation_ De Escalation Protocols_adjustments
Date: Friday, 27 September 2024 7:48:00 am
Attachments: [PTL Volcanic Alert Level Escalation_ De Escalation Protocols_adjustments.docx](#)
[image001.jpg](#)

Morena [Sec 9\(2\)\(a\)](#),

Attached are the controls you supplied for conducting avalanche control in the 1.5km exclusion zone.

Hollei and I have reviewed the document and as discussed made some changes to the wording and adjustments to your risk management controls (yellow) for you to review. The changes in your risk management controls reflect the stipulations outlined in the Authorisation.

Regarding the expected avalanche control for Saturday 28th of September and without pre-empting the approval for the adjusted authorisation that is still to come; George T will need a formal request by email for the control to be conducted, preferably this morning. Can you cc me into the chain for visibility.

The Authorisation is sitting with George and Damian now for review and approval, I do not expect there to be any issues, my expectation is that it will be with you by lunchtime today. It is important to note that the Authorisation will be valid for the remainder of the season, however if the VAL levels were to escalate (1b to VAL2) it will become void and a new authorisation will need to be completed considering the changing VAL level.

Reinforcing: The Authorisation will be for helo-based avalanche control only.

Thanks [Sec 9\(2\)\(a\)](#), appreciate the time and willingness to work with our Team through the Departments processes, if you require further information, please do not hesitate to contact me.

Michael Christie

Team Lead,

Department of Conservation - *Te Papa Atawhai*

Tongariro District

[Sec 9\(2\)\(a\)](#)

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VAL 1 A escalating to VAL 1 B

At VAL1 B there is a 1.5km exclusion zone from the crater lake, this does not affect the operation of Tūroa, however it does change the protocols for avalanche control work above the HNE which requires entering the 1.5km zone. The below steps are put in place for avalanche control work that's requires the needs to enter the 1.5km exclusion zone these times.

- Contact with Michael Christie, Team Lead, Tongariro notifying them of your presence within the exclusion zone. This should include checking in and out, including the expected time within the exclusion zone.
- During the time spent within the exclusion zone, radio contact must be maintained with the helicopter.
- If the Ruapehu Eruption Detection System is activated, all activity must be immediately suspended, and all personnel must move out of the exclusion zone to a safe staging area until the Volcanic Ranger has given all clear, this includes false positive activations

Objective:

Complete helicopter deployment of avalanche control missions when required.

Work required:

- Land helicopter at Giant Café staging area.
- Brief pilot on mission.
- Load machine – one bombardier and one spotter (as per SAANZ Snow blasting SOPs)
- Fly to start zones – deploy explosives then retreat to safe area (outside 1.5 km) to observe results
- Repeat until completed

Access:

Helicopter

Risk management:

From: [Camila Nieva](#)
To: [Cam Robertson](#)
Cc: Sec 9(2)(a) ; [Michael Christie](#); [George Taylor](#); [Mark Judd](#); Sec 9(2)(a)
Subject: Pure Tūroa Limited – Avalanche Activities outside of Tūroa Ski Area within the 1.5km exclusion zone under risk management stage B
Date: Friday, 27 September 2024 1:49:32 pm
Attachments: [image001.png](#)
[SKI AVALANCHE CONTROL OUTSIDE TŪROA SKI AREA BOUNDARIES UNDER RISK MANAGEMENT STAGE B 2024 SKI SEASON - 25092024.pdf](#)
Importance: High

Kia ora Cam,

Please find attached on behalf of George, DOC's authorisation under section 51A of the National Parks Act 1980 for ski avalanche control activities outside Tūroa Ski Area within the 1.5km exclusion zone under risk management stage B.

This allows for the activities to resume from 25th September 2024 until 31st October 2024.

Please reach out if you have any questions.

Ngā mihi

Cami Nieva

Support Officer Operations

Tongariro & Central Plateau Districts

Department of Conservation | Te Papa Atawhai

Sec 9(2)(a)

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25 September 2024

Cam Robertson
Director
Pure Tūroa Limited
Sec 9(2)(a)

AVALANCHE CONTROL OUTSIDE TŪROA SKI AREA BOUNDARIES UNDER RISK MANAGEMENT STAGE B

Tēnā koe Cam

Regarding the requirement for the use of aircraft and explosives for avalanche control outside of the Tūroa Ski Area. The former authorisation under section 51A of the National Parks Act granted on the 9th of August 2024 has been suspended due to the move from Risk Management stage A to B within the current volcanic alert level VAL1 based on DOC's Guidelines for DOC Risk Management in Tongariro National Park and the activity primarily being undertaken within the 1.5km exclusion zone.

Given the recent request to undertake urgent avalanche control methods outside ski area boundary due to the recent storm, a re-authorisation of this activity was required with a Pure Tūroa Limited submission of procedures as part of their safety plan which mitigates the risk of this activity during the period of time under Risk Management stage B. This information was received and accepted, and a temporary 7-day authorisation was provided on 17th September 2024.

Heavy snow fall as a result of a new storm cycle means avalanche control work needs to resume as an urgent priority from 25th September 2024.

Therefore, acting under delegated authority pursuant to s. 51A of the National Parks Act 1980, I authorise Pure Tūroa Limited to undertake avalanche forecasting and avalanche control activities outside of the Tūroa Ski Area boundary for the period 25 September to 31 October 2024, subject to the following conditions:

- a. The activities must occur in the locations shown on the plan in Appendix 1.
- b. The activities must be conducted in accordance with Pure Tūroa Limited's safety plans.
- c. Pure Tūroa Limited must notify the Department prior to undertaking the activity in writing (email) including the methods used and locations proposed. Notification should be sent to George Taylor, Operations Manager, Tongariro (gtaylor@doc.govt.nz)
- d. The Tongariro Team Lead must be contacted to notify them of your presence within the exclusion zone and expected time within.
- e. The activity must occur by helicopter, to minimise time in the exclusion zone.

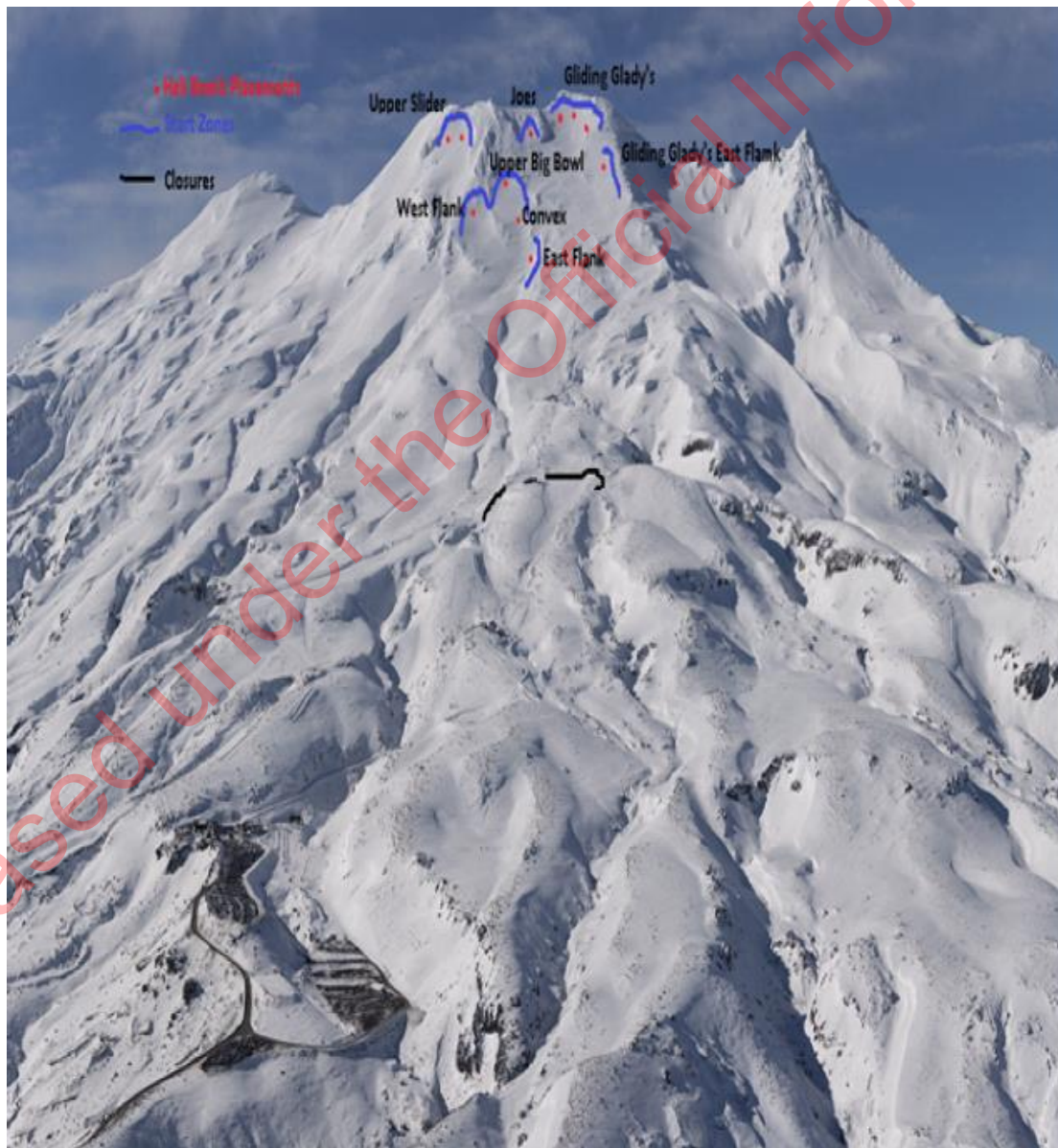
- f. If the Ruapehu Eruption Detection System is activated, all activity must be immediately suspended, and all personnel must move out of the exclusion zone to a safe staging area until the Volcanic Ranger has given all clear, this includes false positive activations.

Nāku noa, nā



George Taylor
Operations Manager, Tongariro

Locations of Avalanche Start Zones and Heli-bomb Placements Outside Tūroa Ski Area



From: [Lynette Trewavas](#)
To: [Sec 9\(2\)\(a\)](#); [Sec 9\(2\)\(a\)](#); [Greg Hickman](#)
Cc: [Damian Coutts](#); [Stacey Wrenn](#); [Stephanie Bowman](#)
Subject: RE: PTL summer activities variation
Date: Wednesday, 2 October 2024 10:03:00 am
Attachments: [image001.png](#)

Hi [Sec 9\(2\)\(a\)](#)

Please complete the following linked forms.

- Fill in the [applicant information form 1a – notified or non-notified process \(PDF, 196K\) \(opens in new window\)](#) or [\(Word, 372K\) \(opens in new window\)](#).
- Fill in the [concession application form 7a \(other\) \(PDF, 55K\) \(opens in new window\)](#) or [\(Word, 244K\) \(opens in new window\)](#).
- Email the forms along with the relevant documents requested to [@xxx](#).

As discussed, this should be accompanied by a fit for purpose Assessment of Environmental Effects and letters of support/evidence of consultation with all relevant Treaty Partners.

Kind regards
 Lynette

From: [Sec 9\(2\)\(a\)](#)
Sent: Wednesday, 2 October 2024 9:39 am
To: Lynette Trewavas <@..>; [Sec 9\(2\)\(a\)](#); Greg Hickman
 <[Sec 9\(2\)\(a\)](#)>
Cc: Damian Coutts <@..>; Stacey Wrenn <@..>; Stephanie Bowman <@..>
Subject: Re: PTL summer activities variation

Hi Lynette

Thank you for the email.

Please outline the form you would like the variation application to take? Is there a specific DoC templated form that should be completed or is this merely a letter on letter head with supporting evidence?

Please advise as soon as possible so we can get on with completing the relevant information and lodging our variation submission.

Regards

Sec 9(2)(a)

Sec 9(2)(a)

From: Lynette Trewavas <@..>

Sent: Wednesday, 2 October 2024 9:01 am

To: Sec 9(2)(a); Greg Hickman Sec 9(2)(a)

Cc: Sec 9(2)(a) Damian Coutts
<@..>; Stacey Wrenn <@..>; Stephanie Bowman
<@..>

Subject: PTL summer activities variation

Hi Cam and Greg

Please find a letter outlining the process required to include summer activities into your concession.

We discussed this process further with Sec 9(2)(a) at yesterday's hui. He indicated you should be able to submit an application in the near future.

We apologise for the delay in getting this response to you.

If you have any queries, please let me know.

Kind regards

Lynette

Lynette Trewavas

Senior Permissions Advisor

Department of Conservation | Te Papa Atawhai

Phone: Sec 9(2)(a)

Kirikiri/roa/Hamilton Office

Level 4, Rostrevor Street, Hamilton

T: +64 7 858 1000

Kia piki te oranga o te ao tūroa, i roto i te ngātahitanga, ki Aotearoa.

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Department of
Conservation
Te Papa Atawhai

File: 109883-SKI

1 October 2024

Cameron Robertson and Greg Hickman
Pure Turoa Limited
17 Goldfinch Street
Ohakune 4625

Dear Cam and Greg

Summer use of ski field pre application variation advice

Thank you for the email from Sec 9(2)(a) on 10 July 2024 and from Cam on 11 September 2024 regarding the appropriate process to be able to use lifts all year round.

The District Office initially responded to this query on 15 July 2024 and advised we would consider this amongst other variations which we are currently in contact with you about. However, we confirmed summer use would likely need an Environmental Impact Assessment. Since this time, the Department has worked to understand the different variations you are proposing and the appropriate process for each of these.

We can now confirm that a variation to use the lifts all year round will require a full variation application, as it is not minor and technical in nature and will be likely to materially increase adverse effects. This application will follow the non-notified concession application process.

We understand that you would like to be able to undertake this activity for the upcoming summer season. For this to be possible, the following is required:

- PTL will need to undertake iwi consultation with all relevant iwi/hapū and get written feedback on this activity. The iwi and hapū entities you should contact are: Ngāti Rangī, Ngāti Hāua, Te Korowai o Wainuiārua, Patutokotoko and Ngā Tangata Tiaki. Please contact Cami Nieva, cnieva@doc.govt.nz if you would like any information about the appropriate contact details for any of these entities.
- The application will also need to include an Environmental Impact Assessment to explain how any adverse effects of the activity will be mitigated. This may be undertaken either by yourselves or contracted to a third party.

Without the above documentation, it will be unlikely that this variation will be able to be completed before the start of the summer season.

We apologise for not confirming the appropriate process and requirements until now.

Yours sincerely

Stef Bowman
Permissions Regulatory Delivery Manager

From: [Cam Robertson](#)
To: [Damian Coutts](#)
Subject: Nga Wai Heke
Date: Wednesday, 16 October 2024 6:00:14 pm

Hi Damian

Could we please set a meeting to discuss the purchase of the Nga Wai Heke lift parts/components. Happy to move quite quickly so as to not waste any funds on storage etc. Understandably most of the value will be taken up in moving the copanents. Possibly we could remove the cabins and drives etc as payment. We would need to look closely at costs around that process.

Ngā mihi,

CAMERON ROBERTSON
Sec 9(2)(a)



pureturoa.nz / Ohakune / New Zealand

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