



20 Viaduct Harbour Avenue, Auckland 1010
Private Bag 92250, Auckland 1142, New Zealand
+64 9 355 3553 | at.govt.nz

11 February 2025

Felix Lee

fyi-request-29639-0aa9c66a@requests.fyi.org.nz

Auckland Transport — CAS-1033252-F0Y1X5

Kia ora Felix.

Thank you for your request for information dated 20 December 2024 about enforcement of offences related to parked over time limit & Obstruction vehicle entrances and exits, including any differences for officers on foot and those reviewing camera car footage.

Auckland Transport has developed Guidelines used by warranted Parking Officers for enforcement. Attached please find the guidelines (Appendix A and Appendix B) for the two offences in question.

Below, find important information about the way the evidence is captured for these 2 offences because they are different. The guidelines is used by the warranted officer to determine if an offence takes place, irrespective of whether the evidence was captured by an Officer attending to the site or whether the evidence was captured by using the LPR vehicle.

1. P106- Parked Over Time Limit (Not more than 30 min - More than 6 hours)

- **Enforcement evidence capture using the LPR vehicle**

September 2019 saw Auckland Transport moving to a more technical solution for enforcement. Prior to the introduction of this technology, a Parking Officer would only go to the site (and issue an infringement) if a complaint was received from a member of public about illegally parked vehicle(s) or if the area was included in their regular mobile/beat (on-foot) patrol.

AT currently manages a very active fleet of 20 LPR (Licence Plate Recognition) vehicles and these are deployed across the greater Auckland region to manage paid parking and time restrictions, both parallel to the kerb and angle parking environments.

- **Paid parking**

For paid parking areas, the LPR vehicle conducts multiple runs throughout the day capturing all vehicle registration numbers and highlights vehicles with no session or expired sessions.

At the end of each day, the tablet with all the data on it is brought back to the AT office and uploaded to a secured server. A warranted Officer reviews the images taken by the cameras and then an infringement is issued if an offence was committed.

- **Time restrictions**

The cameras installed on the LPR vehicle captures images of all vehicle registration plates on the first “run”/as the LPR vehicle drives down a public road. The LPR vehicle will then conduct multiple runs throughout the day and the cameras take images of the registration plates of vehicles parked on this road again and the system uses an algorithm to highlight all the vehicles which have stayed longer than the allowable time in the time-restricted zone.



At the end of each day, the tablet with all the data on it is brought back to the AT office and uploaded to a secured server. A warranted Officer reviews the images taken by the cameras as evidence and then an infringement is issued if an offence was committed.

2. P110- Parked Obstructing Vehicle Entrance

This offence is enforced by an Officer attending to the site capturing the evidence himself/herself, and not by the Licence Plate recognition vehicle capturing the evidence of the offence.

Should you believe that we have not dealt with your request appropriately, you are able to make a complaint to the Office of the Ombudsman in accordance with section 27(3) of the LGOIMA Act and seek an investigation and review regarding this matter.

Kind regards

A handwritten signature in black ink, appearing to read 'John Strawbridge', with a large, stylized initial 'J'.

John Strawbridge
Group Manager, Parking Services & Compliance