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13 February 2025

Hemant

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**Your request for information under the Local Government Official Information and Meetings Act 1987  
(LGOIMA) – CAS-1037202-Z4D7C3**

Kia ora Hemant,

I refer to your request for official information dated 23 December 2024, requesting information about the Licence Plate recognition (LPR) vehicles.

**Can you please provide all operating instructions / procedures / coding logic that allows camera cars to give an extra hour over the paid for time for mobility permit card holders. (As outlined on this page: <https://at.govt.nz/driving-and-parking/find-parking/mobility-parking> 1) a) "On-street paid parking areas In all on-street paid parking areas, mobility permit holders are given one additional hour of free parking on top of the time paid. For example, if your paid parking time expires at 2:15pm, you can stay in the parking space until 3:15pm before an infringement may be issued. Please note: On-street paid parking areas are where payment can be made by pay by plate machine or AT Park app."**

Your request is declined under section 17(e) of the LGOIMA as the information you are requesting does not exist. The Licence Plate Recognition cameras cannot identify mobility parking permits at this point in time because mobility parking permits are physical permits that have no presence in Auckland Transport's digital environment.

Mobility permits are issued to a person, not a vehicle registration number. It is the vehicle registration number that is used by Auckland Transport for enforcement of offences, and the permits are administered by CCS Disability Action. The system that CCS uses does not integrate with any system used by Auckland Transport.

Currently, enforcement of mobility permit related offences are captured by roaming Parking Officer patrols or by Parking Officers on foot, called out through a request for service made by a member of public.

**I think I read somewhere that AT might be getting some new camera cars next year. If so, what upgrades/additional features will these cars have over the existing cars?**

Your request for information is declined under section 17(e) of the LGOIMA as the information you are requesting does not exist. AT does not have any current plans to upgrade the LPR vehicles this year.

Yours sincerely,

John Strawbridge  
Group Manager, Parking Services & Compliance