7 February 2025

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Tēnā koe Catherine

## Your request for official information, reference: HNZ00076523

Thank you for your email of 19 January 2025, asking Health New Zealand | Te Whatu Ora for the following under the Official Information Act 1982 (the Act):

Which entity does the decision making sit with on which batch(es) are dispatched to provider sites when an order pushes through the Inventory Portal? It does not appear consistently to be first expired first out as has been previously claimed. What is the criteria used and by which entity and IT system?

## **Response**

Orders are submitted electronically from a Health New Zealand system to the warehouses where the earliest date is selected by the warehouse stock management system for picking. The criteria utilized is first expired first out (FEFO).

## How to get in touch

If you have any questions, you can contact us at <a href="mailto:hnzOIA@tewhatuora.govt.nz">hnzOIA@tewhatuora.govt.nz</a>.

If you are not happy with this response, you have the right to make a complaint to the Ombudsman. Information about how to do this is available at <a href="https://www.ombudsman.parliament.nz">www.ombudsman.parliament.nz</a> or by phoning 0800 802 602.

As this information may be of interest to other members of the public, Health NZ may proactively release a copy of this response on our website. All requester data, including your name and contact details, will be removed prior to release.

Nāku iti noa, nā

Sara Freitag

Manager, Machinery of Government Support National Public Health Service