

17 February 2025

File Ref: 250042

D. Reddington  
fyi-request-29819-31380550@requests.fyi.org.nz

Dear D. Reddington

Thank you for your Official Information Act request received on 20 January 2025. You requested:

*'Please provide a copy of all information relating to investigations, whether withdrawn or completed into security officers in hospitals since 2020. Please include all relevant information into the response, including documentation such as initial complaints.'*

Following a thorough search of our records, WorkSafe New Zealand has not investigated any incidents relating to security officers in hospitals since 2020. Accordingly, I have refused your request for the information above under section 18(e) of the Official Information Act as the information doesn't exist.

This reply addresses the information you requested. You have the right to ask the Ombudsman to investigate and review my decision, and further information is available at [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz).

If you require further assistance, please contact [ministerial.services@worksafe.govt.nz](mailto:ministerial.services@worksafe.govt.nz).

Yours sincerely



Kelly Hanson-White  
**Deputy Chief Executive, Strategy and Insights**