



20 February 2025

Troy McClure

fyi-request-29854-872d5dda@requests.fyi.org.nz

File No: DOIA-REQ-0008685

Dear Mr McClure,

I refer to your request(s) under the Official Information Act 1982 (the Act) received on 24 January 2025 requesting the following information from the Ministry of Business, Innovation and Employment (Ministry):

"I would like to know dating from the 1st of January 2023 until present how many Australian citizens have been denied entry to New Zealand due to posting content on Youtube..."

I would also like to know the justification behind these denials because I dont remember new laws being passed saying it is illegal to film and post videos on youtube."

Our Response

We can confirm that 88 Australian passport holders were refused entry since 1 January 2023 for various reasons (i.e. character concerns). However, your request for Australians being denied entry due to posting on Youtube is being refused under section 18(e) of the Official Information Act as the information being requested does not exist.

Australian passport holders must ordinarily meet the requirements of the Immigration Act 2009 and the Immigration Instructions that apply to Residence Class Visas to be granted a visa and entry permission on arrival in New Zealand (see <https://www.immigration.govt.nz/about-us/policy-and-law/how-the-immigration-system-operates/immigration-instructions>).

Posting content on YouTube or another online platform is not a reason to decline a visa or refuse entry permission, however that content, depending on its nature, may support an assessment that the traveller does not meet a specific visa and entry requirement or requirements.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available or freephone 0800 802 602.





If you wish to discuss any aspect of your request or this response, please contact inzoias@mbie.govt.nz.

Nāku noa, nā

Richard Owen
General Manager – Immigration Risk and Border
Immigration New Zealand
Ministry of Business, Innovation and Employment

