

National Headquarters

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Tēnā koe D

Thank you for your email of 25 February 2025, to Fire and Emergency New Zealand, requesting information relating to Northland's Emergency Service and Special Response Zones as well as event type definitions. Your request has been considered under the Official Information Act 1982 (OIA) and our response is below.

1. I would like to request a list (and/or map if one exists) of Emergency Service Zones and Special Response Zones (as defined by FENZ in OIA 16198) within the Northland region.

Please find attached, as **Appendix One** to this response, a list of Emergency Service Zones and Special Response Zones within the Northland region. Please also find attached, as **Appendix Two** to this response, maps of the Emergency Service Zones in Northland.

- 2. I would also like to request clarification on the following information provided to me last year in OIA 13591 in relation to Alarm Levels:
 - What is the difference between the categories Medical and Medical First Response?
 - What is the category Minor? What kind of calls would be categorised as this?
 - What is the category Rescue? What kind of calls would be categorised as this?
 - What is the difference between Motor Vehicle Crash, Motor Vehicle Crash Rescue, and Motor Vehicle Crash Heavy?

Please find attached, as **Appendix Three** to this response, a list of definitions to clarify the requested event types.

We trust that the information being provided is of assistance. If you require further information, please email officialinformationrequests@fireandemergency.nz.

Nāku noa nā

Aidan Saunders

Manager, Information Requests