

Report

Bus Rapid Transit Indicative Business Case Independent Quality Assurance Review 2015

Prepared for the NZ Transport Agency

Prepared by Beca Ltd (Beca)

2 July 2015



Revision History

Revision N°	Prepared By	Description	Date
1	Graham Spargo and Alan Kerr		2 July 2015
2			
3			
4			
5			

Document Acceptance

Action	Name	Signed	Date
Prepared by	Graham Spargo		
Reviewed by	Alan Kerr		
Approved by	Stephen Hewett		
on behalf of	Beca Ltd		

The statements and opinions expressed in this Independent Quality Assurance Review are made in good faith, and on the basis that all information relied upon is accurate in all material respects, and not misleading by reason of omission or otherwise.

The statements and opinions expressed are based on information available as at the date of this Independent Quality Assurance review. Beca reserve the right, but is under no obligation, to review or amend our IQA review, in the event that any additional information, which was in existence on the date of this review, was not brought to our attention, or subsequently comes to light.

© Beca 2015 (unless Beca has expressly agreed otherwise with the Client in writing).

This report has been prepared by Beca on the specific instructions of our Client. It is solely for our Client's use for the purpose for which it is intended in accordance with the agreed scope of work. Any use or reliance by any person contrary to the above, to which Beca has not given its prior written consent, is at that person's own risk.

Contents

1	Overview	1
2	Bus Rapid Transit Independent Quality Assurance Review Findings 2015	5
2.1	Completeness	5
2.2	Convincing	7
2.3	Consulted	9
2.4	Clear and concise	9
3	NZ Transport Agency IBC Guidance Questions	10

Appendices

Appendix A

Economic Evaluation Assessment

1 Overview

Our overall opinion is that sufficiency for decision-making purposes is achieved by the draft Indicative Business Case (IBC) for Wellington's Bus Rapid Transit (BRT) initiative dated 29 June 2015.

This Independent Quality Assurance (IQA) review is informed by both the NZ Treasury 'better business case' guidance and that of the NZ Transport Agency. The Agency framework is founded in the Treasury approach with tailoring to meet Agency needs.

Both sources of business case guidance are relatively recent (within the last four years). As a consequence the draft IBC has been developed in circumstances of Business Case practice being in transition in response to the new guidance. This guidance continues to evolve. Our conclusions and comments take this dynamic into account.

As business cases are a 'thinking tool' and a key input to decision-making, we take the view that from an IQA perspective the focus should be on ensuring the principles, key concepts and processes employed are sound in terms of business case development. Because of this, there will always be variability in approach and process adopted. Our review has attempted to look past this to help determine whether the approach taken tells a clear story, and provides suitable evidence to arrive at a conclusion.

We note that in comparison with prior transportation evaluation processes that decision-makers and officials / officers are very familiar with, the business case framework obliges a 're-calibration' in terms expectations and understandings of what detail and analysis an Indicative Business Case will cover. We commend to the reader the explanation provided in the introductory sections of the draft IBC on the focus and scope of an IBC (in particular please see from Page xv of the draft IBC).

The IQA itself is framed in terms of NZ Treasury and State Services Commission recommendations for coverage. We also incorporate quality assurance considerations from the NZ Transport Agency on-line guidance. The IQA structure has four dimensions:

- **Completeness** - Is all the required information for an IBC of this type appropriately included?
- **Convincing** – Is the analytical framework that has been employed, and the level and type of analysis that has been undertaken appropriate for an IBC?
- **Consulted** – in the overall context of the development of the Bus Rapid Transit initiative and current draft IBC phase in particular, is the approach to consultation and engagement satisfactory?
- **Clear and Concise** - The final criterion relates to the presentation of material in the IBC.

Completeness

- a. Developing business cases requires judgements to be made as to relevant context and how this shapes scope and coverage against business case 'good practice' guidance. The Wellington Public Transport Spine Study (PTSS) is very important context for the BRT IBC. The partner organisations have agreed it as the foundation stone upon which the further Business Case steps are to be built. A relevant consideration is that the PTSS work goes to a level of detail beyond that which a Strategic or Programme Business Case would normally canvass. As a consequence our position is that the current IBC stage can and has appropriately drawn directly on significant elements of this prior material without the need for additional transport modelling and some elements of evaluation. Inclusion and further interpretation of this previous information, plus additional evaluative steps under the current IBC process, mean that for Indicative Business Case decision-making purposes it is our view that the information and evaluation base is sufficiently complete.

- b. Further to the point above, a significant amount of transport modelling was undertaken for the PTSS. This has been relied on to provide input to the draft IBC and an interpolation process has been used for options that were not investigated as part of the PTSS. The aim of the Business Case process is to use the right level of detail at the right time to enable a preferred option to be identified. Therefore, given the comprehensiveness of work that has already been undertaken, we consider it is appropriate to have used the existing modelling to reduce the number of options for consideration into the DBC phase. It is anticipated that more modelling will be undertaken during the DBC phase using both meso and micro scale tools.
- c. In terms of the form of the draft IBC (that is the layout and specific coverage or reference to particular matters) the document is not fully aligned to NZ Transport Agency IBC guidance (see <http://hip.nzta.govt.nz/processes/project-development/indicative-business-case> for detail). From a completeness perspective the draft IBC does however in our view satisfy generally accepted practice under the NZ Treasury 'Better Business Case' guidance. Also, in terms of material considerations, it does cover the main elements expected under the NZ Transport Agency guidance. The Agency makes clear that its guidance templates are not to be slavish followed, however we consider it prudent to check with senior NZTA Planning & Investment officials as to the level of comfort with the framing of the draft BRT IBC as it stands from a completeness perspective.

Convincing

This criterion relates to the analytical framework that has been employed, and the level and type of analysis that has been undertaken.

- a. Our opinion is that the draft IBC's preferred options make sense from the evaluation work carried out and have a sufficiently clear logic trail.
- b. The economic assessment has been undertaken using 2013 EEM procedure and is considered appropriate. We identify some areas where further explanation or provision of a range in estimates would be helpful, and the materiality arising from this. This can help provide confidence to decision-makers and enable sensitivity to these changes across a range to be better understood. From discussion with the IBC authors this has been considered and largely incorporated in the draft IBC.
- c. The spreadsheet economic model is considered suitable and fit for purpose for the BRT IBC and as a basis for further Business Case steps. Spreadsheet tables and linkages are logical and can be traced through. **Appendix A** to our IQA sets out matters of detail in relation to our evaluation of these aspects.
- d. Our discussion with the IBC authors has included canvassing "walking benefits". The EEM has been followed; however we have encouraged exploring a range of values ascribed to this element to reflect uncertainties and to help clarify what sensitivity there is to this factor. We understand and it is our view that inclusion of a suggested range will not materially alter the overall conclusions, albeit it will marginally reduce the overall Benefit / Cost Ratio, particularly for the higher cost options.
- e. For the commercial case, the draft IBC makes recommendations on procurement. A matter that we would recommend for particular attention in the Detailed Business Case phase is whether the same procurement options apply uniformly across the two preferred options. Some segments may warrant a different approach, for example to address different risk profiles.
- f. From the draft IBC evaluation we note that we see scope for the decision-makers to explore the potential for making a judgment to take only one option forward to DBC if they wish. The draft IBC satisfies the objective of providing decision-makers with an early indication of the preferred

investment, however in recommending taking forward two options to DBC it does increase the investment in evaluation needed. This is, of course, offset by providing broader optionality at DBC stage. The two recommended options identified are sufficiently different to warrant further multi-criteria evaluation during the DBC (acknowledging that one of the drivers behind the decision will be political considerations).

- g. The IQA scope included undertaking specific evaluations for the following matters:
- A review of the **Multi Criteria Analysis** and options evaluation. This included a check of:
 - a. The process used to determine the criteria
 - b. The chosen criteria
 - c. The process used to evaluate the options
 - d. The results of the options evaluation
 - e. Check of the sensitivity analysis

We consider the MCA development and evaluation approach to be suitable for the IBC and it provides a clear and logical process for alighting on the two preferred options.

- A review of the **range of options** identified to determine whether there is a sufficient range. This exercise has relied heavily on the PTSS. The business case process would typically require the development of a Programme Business Case (PBC) where a range of alternative programmes with intervention options would be investigated. These would typically be wide ranging. The PTSS has, in our view, been used in lieu of a PBC to determine the preferred programme, although some components of the PBC have been incorporated within the IBC. We are comfortable with this approach given the genesis of the PTSS work and its comprehensive nature, and we therefore consider the range of options identified to be suitable.
- A review of the **Cost Benefit calculations**, including:
 - a. Review the cost benefit profiles to determine whether there are any errors
 - b. A cell by cell review of the excel data model, checking for errors.
 - c. The tools ability to be dynamic and ease of use in subsequent business casing steps.

No material errors have been identified. We consider the tools ability to be used in subsequent stages to be appropriate.

Consulted

- a. The NZ Treasury and NZTA guidance promotes the idea of an IBC not just stating what consultation has been undertaken, but also explaining the nature of any issues raised or views expressed by stakeholders, and how these have been taken into account in the development of the IBC. This aspect of the draft IBC is limited currently and may merit further attention in our view, especially given the political nature of the project and the range of views held.
- b. The DBC phase encourages a broad engagement and consultation base and is a potential means of addressing the limited consultation and engagement of the current IBC phase. We think this would be acceptable given the prior level of extensive interaction for the PTSS. A suitably comprehensive and robust consultation strategy for the DBC stage will be needed.
- c. As a significant body of work and related engagement and consultation processes have occurred relatively recently for the PTSS, we acknowledge there is a justifiable basis for having undertaken targeted consultation for the IBC phase.

Clear and Concise

This criterion relates to the presentation of material in the IBC.

- a. The architecture of the report and layout of the draft IBC is clear.
- b. Good use has been made of various table formats. Colour coding assists in distilling out key considerations in the MCA evaluation sections.
- c. To assist with understanding and clarity the description of the options would be assisted by the use of cross section images, or concept sketches. We understand this is under consideration already by the IBC authors.
- d. The draft IBC is suitably concise given the subject matter and required coverage. Our suggested amendments and revisions will not materially impact this in our view.
- e. The overall IBC narrative is pitched appropriately in our opinion. The 'case for change' usefully draws out essential elements of the story from the body of the IBC.

Recommendations

In summary, following our review, we recommend the following:

1. That the Wellington Bus Rapid Transit Project partners note the Independent Quality Assurance review findings that there is a sufficient and appropriate basis provided by the draft Indicative Business Case to support recommended Options 3 and 5 being taken forward to Detailed Business Case evaluation.
2. That matters identified in the Independent Quality Assurance be actioned to strengthen the draft Indicative Business Case, or where identified, given particular focus at the next stage of the Detailed Business Case.
3. In recognition of the transitional phase of new Business Case methodology being applied for projects such as Bus Rapid Transit, that the Project partners consider having a targeted discussion to confirm a common understanding and expectations as to scope and the level of technical analysis meeting Indicative and Detailed Business Cases international best practice guidance.

The sections which follow expand upon the specific matters addressed in summary form in the preceding sections.

2 Bus Rapid Transit Independent Quality Assurance Review Findings 2015

Purpose of an Indicative Business Case:

“Confirm the way forward with short-listed options for further analysis”¹
“The primary purpose of the indicative business case is to provide decision-makers with an early indication of the preferred investment”²

Dimensions Assessed For The Indicative Business Case

2.1 Completeness

- Is the appropriate level of information for an Indicative Business Case included? (See NZ Treasury’s [IBC guidance](#) and [NZTA’s version](#))
- Are all substantive elements of each option included to the level expected under IBC guidance?
- Have all substantive economic, social and environmental impacts been identified (and quantified where feasible) in accordance with IBC guidance?
- Is there satisfactory information to form a view on value for money of options for IBC purposes?

Reviewer’s opinion:

We are generally satisfied that the draft IBC has an appropriate level of information, providing sufficient detail on the substantive elements of each option, and provides satisfactory information to form a view on ‘value for money’ for Indicative Business Case decision-making purposes.

Insofar as identification and quantification of all substantive economic, social and environmental impacts in our opinion the multi-criteria assessment information satisfactorily covers this off in terms of ‘better business case’ guidance. For NZ Transport Agency guidance it is, however, debatable that all aspects are achieved to a level of detail encouraged (for example setting out of Environmental Scan considerations, consenting risk factors, and inclusion of a position on strategic fit and effectiveness). Given the previous Wellington Public Transport Spine Study (PTSS) evaluation work which did incorporate analysis of most of these matters, plus the ability to traverse these at Detailed Business Case stage, it is our view that this matter of ‘completeness form’ is not material.

Other specific observations relevant to ‘completeness’ are:

- a. Developing business cases requires judgements as to relevant context and how this shapes scope and coverage against business case ‘good practice’ guidance. The PTSS is very important in this respect for the BRT IBC. The BRT partner organisations have agreed the PTSS as the foundation stone upon which the further Business Case steps are to be built. A relevant consideration is that the PTSS work goes to a level of detail beyond what a Strategic or Programme Business Case would normally canvass. This reflects the transition process underway

¹ NZ Treasury Guidance <http://www.treasury.govt.nz/statesector/investmentmanagement/plan/bbc/guidance>

² NZ Transport Agency Indicative Business Case guidance page 2 Indicative Business Case, Strategic Case Review & Scoping 27 June 2013

Dimensions Assessed For The Indicative Business Case

between historic and new evaluative regimes. As a consequence our position is that the current IBC stage can and has appropriately drawn directly on significant elements of this prior PTSS material without the need for additional transport modeling to be undertaken and with reliance on some elements of PTSS evaluation. Inclusion and further interpretation of the PTSS previous information, plus additional evaluative steps under the current IBC process mean that for Indicative Business Case decision-making purposes it is our view that the information and evaluation base is sufficiently complete.

- b. Further to the point above, a significant amount of transport modeling was undertaken for the PTSS. This has been relied on to provide input to the IBC and an interpolation process has been used for options that were not investigated as part of the PTSS. The aim of the Business Case process is to use the right level of detail at the right time to enable a preferred option to be identified. Therefore, given the comprehensiveness of work that has already been undertaken, we consider it is appropriate to use the existing modeling to reduce the number of options for consideration into the DBC phase. It is anticipated that more modeling will be undertaken during the DBC phase using both meso and micro scale tools.
- c. In terms of the form of the draft IBC (that is the layout and specific coverage or reference to particular matters) the document is not fully aligned to NZ Transport Agency IBC guidance (see <http://hip.nzta.govt.nz/processes/project-development/indicative-business-case> for detail). From a completeness perspective the draft IBC does however in our view satisfy generally accepted practice under the NZ Treasury 'Better Business Case' guidance. Also, in terms of material considerations, it does cover the main elements expected under the NZ Transport Agency guidance. The Agency makes clear that the templates are not to be slavish followed, however we consider it prudent to check with senior NZTA Planning & Investment officials the level of comfort with the framing of the draft IBC as it stands from a completeness perspective.
- d. The draft IBC assumes prior knowledge and uses the PTSS as a partial PBC (i.e. the PTSS makes the recommendation that BRT is the preferred programme). Although we consider it appropriate that the IBC does not re-litigate this, we suggest some additional brief preamble in the introductory section is warranted as to the key reliance on the PTSS and in particular about the other programmes considered and why they were disregarded. The bottom of page iii or the top of page iv of the draft IBC could usefully include this information.

The NZTA IBC guidance (<http://hip.nzta.govt.nz/processes/project-development/indicative-business-case>) promotes inclusion of elements that are minimally referenced or absent in the draft IBC. The Agency makes clear that the templates are not to be slavish followed, however we consider it may be prudent to check with senior NZTA Planning & Investment officials if they are comfortable with framing of the draft IBC as it stands.

Dimensions Assessed For The Indicative Business Case

2.2 Convincing

- Are the status quo, refined Problem Definition and any cited evidence presented in an accurate and balanced way?
- Does the evaluation response and options relate logically to, and suitably address, the problem definition consistent with IBC practice? (See NZ Treasury's [IBC guidance](#) and [NZTA's version](#))
- Do the options offer a proportionate, well-targeted response to the problem/s?
- Is the level and type of analysis provided commensurate with the size and complexity of the problem/s and the magnitude of the impacts and risks of the options?
- Is the nature and robustness of the cited evidence commensurate with the size and complexity of the problem and the magnitude of the impacts and risks of the options?
- Do the conclusions relate logically and consistently to the IBC analysis of the options?
- Are risks, sensitivity analysis, and assessment profile suitably articulated?

Reviewer's opinion:

The status quo / reference case, Problem Definition and evidence have in our opinion been presented in an accurate and suitably balanced way. This is also the case for the evaluation response and the options developed relate logically to, and suitably address, the problem definition and benefits sought.

The options explored draw on the previous PTSS work and we consider this a reasonable and appropriate position to have taken for IBC purposes. The options explored offer a proportionate and suitably targeted response to the problems. The level and nature of analysis and interpolation is in our view commensurate with the size and complexity of the problems. The interventions also respond appropriately in our view to the magnitude of the impacts and risks of the options.

For IBC purposes it is our view that the nature and robustness of the cited evidence is commensurate with the size and complexity of the problem and the magnitude of the impacts and risks of the options. We are comfortable with the drawing through of analysis and assessment from the PTSS process, and how it has been further interpreted and augmented to shed additional light and understanding.

We consider that the conclusions reached relate logically and consistently to the IBC analysis of the options. The consideration of risks, sensitivity analysis, and assessment profile are generally suitably articulated in keeping with 'Better Business Case' guidance. In terms of NZ Transport Agency guidance the level of detail on matters such as statutory process risks, or community engagement and consultation aspects is thin. This can however be picked up at the Detailed Business Case stage and we do not consider this material for the purposes of current IBC decision-making.

- a. The economic assessment has been undertaken using 2013 EEM procedure and is considered appropriate. We identify some areas where further explanation or provision of a range in estimates would be helpful, and the materiality arising from this. This can help provide confidence to decision-makers and enable sensitivity to these changes across a range to be better understood. From discussion with the IBC authors this has been considered and the draft IBC modified to include this.
- b. The spreadsheet economic model is considered suitable and fit for purpose for the BRT IBC and as a basis for further Business Case steps. Spreadsheet tables and linkages are logical and can be traced through.
- c. Our discussion with the IBC authors has included canvassing "walking benefits". The EEM has been followed; however we have encouraged exploring a range of values ascribed to this element to reflect uncertainties and to help clarify what sensitivity there is to this factor. We understand and it is our view that inclusion of a suggested range will not materially alter the overall conclusions, albeit it will marginally reduce the overall Benefit / Cost Ratio, particularly for the higher cost options.

Dimensions Assessed For The Indicative Business Case

- d. For the commercial case, the draft IBC makes recommendations on procurement. A matter that we would recommend for particular attention in the Detailed Business Case phase is whether the same procurement options apply uniformly across the two preferred options. Some segments may warrant a different approach, for example to address different risk profiles.
- e. From the draft IBC evaluation we note that we see scope for the decision-makers to explore the potential for making a judgment to take only one option forward to DBC if they wish. The draft IBC satisfies the objective of providing decision-makers with an early indication of the preferred investment, however in recommending taking forward two options to DBC it does increase the investment in evaluation needed. This is, of course, offset by providing broader optionality at DBC stage. The two recommended options identified are sufficiently different to warrant further multi-criteria evaluation during the DBC (acknowledging that one of the drivers behind the decision will be political considerations).
- f. The IQA scope included undertaking specific evaluations for the following matters:
 - A review of the **Multi Criteria Analysis** and options evaluation. This included a check of:
 - The process used to determine the criteria
 - The chosen criteria
 - The process used to evaluate the options
 - The results of the options evaluation
 - Check of the sensitivity analysis

We consider the MCA development and evaluation approach to be suitable for the IBC and it provides a clear and logical process for alighting on the two preferred options.

- A review of the **range of options** identified to determine whether there is a sufficient range.
 - This exercise has relied heavily on the PTSS.
 - The business case process would typically require the development of a Programme Business Case (PBC) where a range of alternative programmes with intervention options would be investigated. These would typically be wide ranging.
 - The PTSS has, in our view, been used in lieu of a PBC to determine the preferred programme, although some components of the PBC have been incorporated within the IBC.
 - We are comfortable with this approach given the genesis of the PTSS work and its comprehensive nature, and we therefore consider the range of options identified to be suitable.
- A review of the **Cost Benefit calculations**, including:
 - Review the cost benefit profiles to determine whether there are any errors
 - A cell by cell review of the excel data model, checking for errors.
 - The tools ability to be dynamic and ease of use in subsequent business casing steps.

No material errors have been identified during our IQA. We consider the spreadsheet tool's ability to be used in subsequent stages will be appropriate.

Dimensions Assessed For The Indicative Business Case

2.3 Consulted

- Does the draft IBC canvass the approach to consultation for IBC purposes (see [IBC guidance](#) and [NZTA's version](#))?
- Are relevant stakeholders and relevant experts identified and their key considerations articulated?
- Does the IBC explain how any issues raised in consultation have been addressed or dealt with?

Reviewer's opinion:

Our understanding is that a conscious decision has been taken to focus consultation and engagement within the key partners group. This reflects the process to date, and in particular the significant body of work and related engagement and consultation process for the PTSS. We acknowledge that a justification therefore exists for using targeted consultation for the IBC phase. We note however that guidance for best practice from the NZ Treasury and NZ Transport Agency would suggest some wider consultation would still be encouraged. This is however ultimately a judgement call for the Project Governance and / or Steering Group based on the specific circumstances of the BRT initiative.

In terms of specific considerations we note that:

- a. The NZ Treasury and NZTA guidance promotes the idea of an IBC not just stating what consultation has been undertaken, but also explaining the nature of any issues raised or views expressed by stakeholders, and how these have been taken into account in the development of the IBC. This aspect of the draft IBC is limited and may merit further attention in our view.
- b. In the later DBC phase, achieving good practice will necessitate achieving broad engagement and consultation. Given the approach to the IBC phase there is therefore potential for the DBC to put an enhanced focus on achieving excellence in consultation and engagement. Ensuring a suitably comprehensive and robust strategy for the DBC stage will be needed.

2.4 Clear and concise

- Is the material communicated in plain English, with minimal use of jargon and any technical terms explained?
- Is the material structured in a way that is helpful to the reader?
- Is the material concisely presented, with minimal duplication, appropriate use of tables and diagrams, and references to more detailed source material, to help manage the length?

Reviewer's opinion:

Our view is that the document is well structured and easy to follow. In summary:

- a. The architecture of the report and layout of the draft IBC is clear.
- b. Good use has been made of various Table formats. Colour coding assists in distilling out key considerations in the MCA evaluation sections.
- c. To assist with understanding and clarity the description of the options would be assisted by the use of cross section images, or concept sketches. We understand this is under consideration already by the IBC authors.
- d. The draft IBC is suitably concise given the subject matter and required coverage. Our suggested amendments revisions will not materially impact this in our view.
- e. The overall IBC narrative is pitched appropriately in our opinion. The 'case for change' usefully draws out essential elements of the story from the body of the IBC.

3 NZ Transport Agency IBC Guidance Questions

In addition to the IQA assessment matters in the preceding sections, the NZ Transport Agency has available on-line specific guidance for transportation related initiatives. For Indicative Business Cases the guidance encourages achieving or traversing the matters set out in the Table below³.

The draft BRT IBC in our view satisfies the intent of the clear majority of matters identified.

1. Is the option going to alleviate the perceived transport problems and / or maximise potential opportunities identified in the programme business case?

Reviewer's opinion:

The draft BRT IBC options identifies Options 3 and 5 as preferred to take to DBC stage. Due to the transition phase between evaluative regimes (i.e. the previous process leading to the PTSS) and the more recent Business Case framework, the PTSS assumes the role of Programme business case for the purposes of IBC development.

We are generally satisfied that the draft IBC has an appropriate level of information, provides sufficient of the substantive elements of each option, and provides satisfactory information to form a view as to the relative efficacy of the two preferred options in alleviating the transportation problems identified.

2. Is the proposed solution the best way to respond to the problem and deliver the expected benefits?

Reviewer's opinion:

The two recommended options are underpinned by a proportionate and suitably targeted response to the problems. The level and nature of analysis and interpolation is in our view commensurate with the size and complexity of the problems. The options also respond appropriately in our view to the magnitude of the impacts and risks.

We consider that the conclusions reached relate logically and consistently to the IBC analysis of the options.

3. Does it tell the story as to why this is the preferred option/solution?

Reviewer's opinion:

The narrative developed and accompanying logic trail are clear and communicate the basis upon which the preferred options are arrived at. Relative advantages and disadvantages of options are set out through the MCA and other parts of the cases, enabling informed judgments to be made.

4. Is the option consistent with established policy directives?

Reviewer's opinion:

The high level policy settings are set out at Section 1.4 (page 19) of the draft IBC. These set out the key considerations and enables alignment of the BRT initiative with these to be understood.

³ Guidance source:

http://hip.nzta.govt.nz/__data/assets/pdf_file/0016/51109/14203_NZTA_IndicativeBusinessCase_OverviewPosters_Final.pdf Version as at 16 June 2015

5. What are the likely scale and significance of any impacts of the option?**Reviewer's opinion:**

The multi-criteria analysis results at Section 2.6 (page 43) and Cost Benefit analysis at Appendix C (page 89), plus other elements of the five cases convey relativities and enable judgments as to significance and likely scale to be made. We consider these to have been satisfactorily addressed for the purposes of IBC decision-making.

6. Is the option likely to be acceptable to the public, affordable and feasible to construct and operate?**Reviewer's opinion:**

Suitable and sufficient information for the IBC phase is available to inform decision-makers views on affordability and feasibility in our view. Public acceptability is not readily discernible as this will reflect a range of matters which shape public attitudes. Assessment of these matters is distributed across the MCA framework (e.g. 5.1 PT user satisfaction, 7.1 land take (and community response to this), 8.4 Rates impact (and acceptability of this)). Understanding of these considerations obtained via the PTSS provides insight into the public acceptability and this is a matter that would be a focus under the Detailed Business Case.

7. Is there a clear rationale for the rejection of options on completion of the indicative business case?**Reviewer's opinion:**

The synthesis of MCA, CBA and 5 case narratives provides a clear basis for why options other than 3 and 5 were rejected. We consider this aspect is suitably covered off.

Appendix A

**Economic Evaluation
Assessment**



General Information (Section A)

Application for Funding:	New Zealand Transport Agency
Evaluation Date:	June 2015
Reviewer:	Bob Hu, Beca Ltd. Wellington
Project Name:	Wellington BRT Indicative Business Case
Problem Description:	The purpose of the IBC is to confirm the strategic rationale for BRT, to identify and evaluate options for BRT and to develop a preferred way forward, and to provide a high-level consideration of the financial, commercial and management options available.
Alternatives and Options Considered:	Five main options of bus priorities through Wellington city have been considered. And variations on these options have also been tested.
Preferred Option:	The preferred options have not been confirmed as the report has not been finalised yet. It is considered appropriate to not finalise a preferred option at an IBC level, as the purpose of the IBC is to develop a way forward, and the preferred option can be developed and assessed in a DBC stage if it is needed.
Do Minimum:	The do minimum has included the likely future improvements, such as the WNCR schemes, base PT improvements and minor network works.
Project Costs:	The capital cost for the construction of the project has been estimated as a range between \$58M (Bus Priority) to \$207M (BRT)
Key Project Attributes:	<p>The project proposes and assesses the possible BRT improvements around the major routes in Wellington city. The routes have been grouped into three “branches”, including:</p> <ul style="list-style-type: none"> ■ The Central branch: From the Railway Station to Basin Reserve; ■ The Newtown branch: From Basin Reserve to Constable Street; and ■ The Kilbirnie branch: From Basin Reserve to Kilbirnie Crescent.
Communications:	Discussions with PWC IBC authors

Conclusions (Section B)

<p>Conformity:</p>	<p>In general, the economic assessment has been undertaken using standard 2013 EEM procedures. The spreadsheet economic model is considered to be acceptable and fit for purpose of the high level BRT Indicative Business Case study.</p> <p>The traffic performance values used for the economic assessment were based on the previous Wellington PT Spine Study modelling outputs with a number of high level assumptions. There is no specific traffic modelling exercise being undertaken for the current study. Although this is considered to be a risk for the traffic benefits estimation, this risk can be minimised by sensitivity tests. Following a review of the methodology of the benefits interpolation, the reviewer agrees that the approach is appropriate considering the current phase of the project is only an IBC level. The reviewer recommends that a project specific modelling exercise (i.e. macroscopic and micro-simulation) will need to be undertaken for any subsequent business case steps in order to capture the more precise transportation benefits.</p> <p>The economic assessment has considered eight benefits / disbenefits components below. Without detailed traffic assessment for the IBC, the larger number of components it captures, the higher potential bias the results could have. However, since there is no specific requirement regarding this, the current assessment is considered to be acceptable.</p> <ul style="list-style-type: none"> ■ PT travel time benefits ■ Additional PT user benefits; ■ PT reliability benefits; ■ Walking benefits; ■ Emissions reduction benefits; ■ Agglomeration benefits ■ General traffic decongestion dis-benefits and ■ General traffic VOC benefits.
<p>Credibility:</p>	<p>The following information has been provided to the reviewer for this economics peer review.</p> <ul style="list-style-type: none"> ■ Wellington PT Spine Study peer review report (18th Nov 2013); ■ PwC BRT Indicative Business Case draft report (15th June 2015); ■ PwC BRT economics interpolation extract methodology (16th June 2015); ■ PwC BRT economics calculation spreadsheet s v21 (10th June 2015); ■ GWRC estimation of BRT travel time benefits spreadsheet v2 (15th June 2015); and ■ GWRC BRT IBC SATURN Modelling technical memo v2 (12th June 2015). <p>A review of the capital cost and maintenance cost estimates has not been undertaken as part of this economic peer review as requested by the client. It is understood that the cost estimates for the BRT IBC study were obtained from the PTSS work. The risk of cost uncertainties will lie with the Road Controlling Authority.</p>
<p>Choice of Do Minimum:</p>	<p>A do minimum has been assumed rather than a do nothing scenario. The do minimum has included the likely future improvements, such as the WNCR schemes, base PT improvements and minor network works. The selection of do minimum is considered appropriate.</p>

Identification of Options:	<p>Five main options have been identified as part of the assessment including:</p> <ul style="list-style-type: none"> ■ Option 1, Targeted bus priority and other modes improvements; ■ Option 2, Peak bus lanes and priority; ■ Option 3, Targeted bus lanes and priority; ■ Option 5, Full bus lanes and full priority; and ■ Option 7, Physically separated bus lanes and full priority. <p>Two variations on these options have also been considered based on the timing of the construction and implementation; and a lower-quality solution, or no solution at all for the “Kilbirnie branch”. The option identification is considered to be appropriate.</p>																
Economic Efficiency Evaluation:	Refer to section D and E.																
Sensitivity and Risk Analysis:	<p>A number of sensitivity tests have been undertaken by the assessor as below. The sensitivity tests are considered to be appropriate and added value to the economics assessment.</p> <ul style="list-style-type: none"> ■ Sensitivity tests on project benefits periods and discounting rates; and ■ Sensitivity tests on timing variants. <p>Further sensitivity tests are recommended by the reviewer as part of the DBC phase and address:</p> <ul style="list-style-type: none"> ■ Benefits interpolation proportion; ■ Travel time reliability benefits; ■ Walking benefits. 																
Assessment Profile:	<table border="1"> <thead> <tr> <th colspan="2" data-bbox="472 1144 831 1173">Assessor's Profile</th> <th colspan="2" data-bbox="839 1144 1433 1173">Reviewer's Profile</th> </tr> </thead> <tbody> <tr> <td data-bbox="472 1173 831 1211">Strategic Fit:</td> <td data-bbox="839 1173 946 1211">n/a</td> <td data-bbox="954 1173 1313 1211">Strategic Fit:</td> <td data-bbox="1321 1173 1433 1211">n/a</td> </tr> <tr> <td data-bbox="472 1211 831 1249">Effectiveness:</td> <td data-bbox="839 1211 946 1249">n/a</td> <td data-bbox="954 1211 1313 1249">Effectiveness:</td> <td data-bbox="1321 1211 1433 1249">n/a</td> </tr> <tr> <td data-bbox="472 1249 831 1285">Economic Efficiency:</td> <td data-bbox="839 1249 946 1285">n/a</td> <td data-bbox="954 1249 1313 1285">Economic Efficiency:</td> <td data-bbox="1321 1249 1433 1285">n/a</td> </tr> </tbody> </table>	Assessor's Profile		Reviewer's Profile		Strategic Fit:	n/a	Strategic Fit:	n/a	Effectiveness:	n/a	Effectiveness:	n/a	Economic Efficiency:	n/a	Economic Efficiency:	n/a
Assessor's Profile		Reviewer's Profile															
Strategic Fit:	n/a	Strategic Fit:	n/a														
Effectiveness:	n/a	Effectiveness:	n/a														
Economic Efficiency:	n/a	Economic Efficiency:	n/a														
Reviewer's Comments:	We understand that NZTA would generally expect an indication of the overall Assessment Profile.																

Reviewer's Recommendations (Section C)

3.1	<p>The accident savings have not been included in the benefits analysis. It is understood that the public transport project under an ICB phase does not require any crash analysis. However, by incorporating the possible accident benefits may capture some additional differences between the Targeted bus lanes options versus the Full bus lane options versus the Physically separated bus lanes.</p> <p>Significance Level: Comment only</p>
3.2	<p>The benefits and costs for each individual options have been interpolated between the Bus priority option (Option 1, lower bound) and the BRT option (Option 7, higher bound) from the PTSS work. The methodology of the interpolation is considered virtual critical to the economic analysis. This information (i.e. Appendix B) will be requested by the reviewer.</p> <p>Significance Level: Additional information received and concluded to be satisfactory</p>
3.3	<p>As discussed in 3.2, the benefits and costs have been interpolated between Option 1 and Option 7. It has been noted that Option 1 (Bus priority) does not compatible with the future Basin Reserve improvements, however all the other options include Basin Reserve improvements. Therefore Option 1 may not be appropriate to be considered as a reference, or the consideration the assessor undertook has not been included in the report.</p> <p>Significance Level: Additional information received and concluded to be satisfactory</p>
3.4	<p>The reported reliability benefits are exactly the same as the travel time benefits for all options. Since the reliability benefits normally only contribute to 25% of the travel time benefits for a transport project, explanation will be requested.</p> <p>Significance Level: Explanation received and concluded to be satisfactory</p>
3.5	<p>The emission reduction benefits have been included in the benefits calculation, however, they are reported as \$0 crossing all option. The general expectation of the emission benefits is about 4% of the VOC benefits. Explanations on the emission benefits will be requested.</p> <p>Significance Level: Explanation received and concluded to be satisfactory</p>
3.6	<p>Under the variation tests, by including the Kilbirnie branch scheme, the benefits have almost double for all options, however the costs stayed similar. Therefore, the incremental benefits to costs ratio seems high. The reviewer will investigate further on the assumptions relating to these.</p> <p>Significance Level: To be investigated further in DBC phase</p>
3.7	<p>Under the variation tests, the 40 years benefits periods for the project should always from the starting of the first construction. The delay of the Central branch improvements mean, it will have less number of year's benefits for Central branch components. The reviewer will investigate further on the assumptions relating to the discounting.</p> <p>Significance Level: To be investigated further in DBC phase</p>
3.8	<p>The possible dis benefits during the construction of the project has not been included. However, with a well-developed construction management plan, the effects could be managed to a minimal level, and it can be considered in the future DBC. It is considered appropriated.</p> <p>Significance Level: Comment only</p>

3.9	<p>Maintenance cost has not been included in the cost estimates. However, due to the current phase is only at an IBC stage, it is considered appropriate.</p> <p>Significance Level: Comment only</p>
3.10	<p>The specific values used in the economic assessment will be check by the reviewer, include:</p> <ul style="list-style-type: none">■ The version of EEM;■ Values of time and VOC; and■ Update factors. Etc. <p>Significance Level: To be revisited as part of DBC phase</p>
3.11	<p>Minor clarifications:</p> <ul style="list-style-type: none">■ The travel time reported in Table 5, was it in dollar values or minutes or hours?;■ The travel time savings reported in Table 6, was it for Bus only or it includes general traffic as well?■ There was a few type errors in the report, for example, the reviewer believes the Table 10 and Table 11 have a row reporting "Total Cost" instead of "Total Benefits". <p>Significance Level: Comment only</p>

Evaluator's Economic Efficiency Analysis (Section D)

Table 25. Costs, benefits and BCRs – option variants with the Kilbirnie branch, and where Central spine is delivered immediately

\$m NPV	2 b	3 b	4 a	5 b	6 a	7 b
Benefits:						
Travel time benefits	\$ 15.0	\$ 18.6	\$ 21.0	\$ 27.4	\$28.2	\$ 32.2
Additional PT user benefits	\$ 0.0	\$ 0.0	\$ 2.3	\$ 5.7	\$2.3	\$ 5.9
Reliability benefits	\$ 15.0	\$ 18.6	\$ 21.0	\$ 27.4	\$28.2	\$ 32.2
Walking benefits	\$ 0.6	\$ 0.7	\$ 9.4	\$ 22.5	\$9.5	\$ 23.9
Emissions reductions benefits	\$ 0.1	\$ 0.1	\$ 0.1	\$ 0.1	\$0.1	\$ 0.1
Agglomeration benefits	\$ 2.2	\$ 2.8	\$ 3.2	\$ 4.1	\$4.2	\$ 4.8
Decongestion (dis)benefits	-\$ 4.0	-\$ 4.0	-\$ 3.8	-\$ 3.6	-\$3.5	-\$ 3.4
Reduction in vehicle operating cost benefits	\$ 10.0	\$ 10.3	\$ 11.1	\$ 12.6	\$13.2	\$ 18.1
Total benefits	\$ 38.7	\$ 46.9	\$ 64.3	\$ 96.2	\$82.1	\$ 113.7
Costs:						
Capex	\$ 72.1	\$ 43.4	\$ 93.3	\$ 97.2	\$124.7	\$ 132.9
Opex (savings)	-\$ 20.3	-\$ 22.3	-\$ 27.5	-\$ 35.9	-\$ 40.2	-\$ 44.3
Total benefits	\$51.7	\$ 21.1	\$ 65.8	\$ 61.3	\$ 84.5	\$ 88.6
Benefit-cost ratio	0.7	2.2	1.0	1.6	1.0	1.3

Reviewer's Economic Efficiency Analysis (Section E)

A full re-evaluation has not been undertaken, however an indicative benefit calculation is carried out (as follows) on full BRT Option 7 with the Kilbirnie branch and where the Central spine is delivered immediately.

Benefits Elements	Opt 7b	Comments
Travel Time benefits	\$35M Similar to section 4	7 min/pax (TT saving based on SATURN model) * 1/60 * 5000 pax/hr (based on WTSM) * 2 hr/day * 240 working days/yr * \$8 TT cost/hr * 15.5 (USPWF 40yrs, 6%) = \$35M
Additional PT user benefits	\$3.5M Similar to section 4	7 min/pax (as above) * 1/60 * 400 pax/hr (based on WTSM) * 2 hr/day * 240 working days/yr * \$8 TT cost/hr * 15.5 (USPWF 40yrs, 6%) * 0.5 (rule of half) = \$3.5M
Reliability benefits	\$21M Canvassed with IBC authors as different to section 4	4.8 min (EEM late ratio) * 3.5 min (base on GWRC survey) * 1/60 * (5000*0.5) pax/hr (only trips beyond Basin/Mt Vic) * 2 hr/day * 240 working days/yr * \$24 TT cost /hr * 15.5 (USPWF 40yrs, 6%) = \$125M Based on GWRC survey (Table 6, page 9, BRT IBC draft report), 17% of the all stops get delayed. Therefore, the benefits for passengers affected = \$125M * 0.17 = \$21M
Walking benefits	\$2M* Canvassed with IBC authors as different to section 4	The project is not considered as a walking / cycling project. The associated cost / scheme should be clearly defined if the Walking benefit is to be included. The economics undertaken for the walking benefits is not EEM standard. Please follow the EEM SP11 procedure if the walking benefit is to be included. Assuming all the 400 pax/hr are new pedestrians and everyone walks 250m, the total Health and environment benefits for walking facility would be as below. \$3 (EEM rate) * 0.25 km * 400 pax/hr * 2 hr/day * 240 working days/yr * 15.5 (USPWF 40yrs, 6%) = \$2M
Emissions reductions benefits	\$0.7M Similar to section 4	According EEM, 4% of the VOC benefit is assumed
Agglomeration benefits	\$5M* Canvassed with IBC authors and justification provided and amendment to text noted	The assessor is required to provide the reference for the "15% of TT benefits" used for estimating Agglomeration benefits.

Benefits Elements	Opt 7b	Comments
Decongestion disbenefits	-\$3.4M	<p data-bbox="751 286 1385 344">New indicative benefit calculation is NOT carried out by the reviewer.</p> <p data-bbox="751 389 1412 448">Assessor's methodology is considered appropriate, modelling and calculation has not been checked.</p>
VOC benefits	\$18M	<p data-bbox="751 488 1385 546">New indicative benefit calculation is NOT carried out by the reviewer.</p> <p data-bbox="751 591 1412 649">Assessor's methodology is considered appropriate, modelling and calculation has not been checked.</p>
Total Benefits	\$82M	This will give a BCR of 1.0 assuming there is no change on the Costs.