

10 NOV 2015

Tom Williams
fyi-request-3216-9d227bc6@requests.fyi.org.nz

Dear Mr Williams

Thank you for your email of 13 October 2015 requesting, under the Official Information Act (OIA) 1982, information on the Private Security Personnel Licensing Authority (PSPLA). You have asked for a list and data on compliance activities (such as audits and site visits) that the PSPLA has undertaken in 2015.

The PSPLA does not undertake compliance activities such as audits and site visits. The PSPLA is a licensing body and its functions are limited under the Private Security Personnel and Private Investigators Act 2010 to:

- considering applications for licences and certificates of approval and issuing licences and certificates;
- considering objections to applications and complaints about licence and certificate holders; and
- keeping a register of licence and certificate holders.

The PSPLA may refer a complaint about a licence or certificate holder to the Police or to the Department of Internal Affairs' Complaints, Investigation, and Prosecution Unit (CIPU) for investigation or a report.

The total number of complaints the PSPLA received from 1 January to 30 September 2015 was 72. The PSPLA does not keep data on the number of complaints where a referral was made to Police or CIPU. All complaints about individuals or companies operating without a licence are referred to Police or CIPU for investigation as the PSPLA has no authority to consider such complaints.

If you are not satisfied with my response to your request, you have the right to make a complaint to the Ombudsman under section 28(3) of the OIA. The Ombudsman may be contacted by writing to the Office of Ombudsman at PO Box 10152, Wellington 6143, by phone to 0800 802 602 or by email to info@ombudsman.parliament.nz.

I hope this reply clarifies the role of the PSPLA for you.

Yours sincerely



A.P.
Heather Baggott
General Manager, Special Jurisdictions

Ref: 54969