



New Zealand Fire Service

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2 November 2015

Warren Murphy

By email: www.fyi.org.nz

Dear Mr Murphy

Information Request – Waiver of interest on overdue Fire Service levies

I refer to your official information request which was received on 23 October 2015. Pursuant to the provisions of the Official Information Act 1982 a certain amount of the information you request can be supplied. The New Zealand Fire Service (NZFS) are unable to obtain information from 1 July 2009 due to information being filed in client records. However, from June 2011, NZFS now captures this information in a central repository from which it can be retrieved:

Since June 2011, I can confirm:

- 77 Waiver of Interest requests were received;
- 73 of these requests have been declined; and
- The 4 waiver requests were approved for the following reasons:
 - NZFS administrative (2) error;
 - Special Circumstances – The Broker paid fire service levy late due to employee sabotage; and
 - Special Circumstances – The Insurer identified an issue where interest of approx \$14K arose from overpayment for first three years, but underpaid in the following three. The Insurer undertook a 14 month audit of systems and made substantial changes to their IT system to ensure that levy was correctly calculated going forward.

Yours sincerely



Rob Pope
Director, Office of the Chief Executive