

20 November 2015

Ms Lee M

Via email to: fyi-request-3313-7f33ff3c@requests.fyi.org.nz

Dear Lee M

Official Information Act Request

Thank you for your two email of 3 November 2015 requesting the following information:

You have asked nine questions about ACC's appointment and use of Lawyers at review hearings.

You also asked a further ten questions about the AC Act and the regulations, policies, procedures and/or guidelines provided for the ACC putting claimants on a so called "communication plan".

ACC is working on your request and will be in touch with you as soon as possible, and certainly by 4 December 2015.

If you have any questions I will be happy to work with you to resolve these. I can be contacted via email at GovernmentServices@acc.co.nz.

Yours sincerely

Government Services