

1 4 MAR 2016

L K Barber fyi-request-3407-f1c5c0c1@requests.fyi.org.nz

Dear L K Barber

I am writing in response to your emails of 25 November 2015 requesting the following information, for which you sent us a reminder on 14 February 2016. I apologise for your requests being overlooked at that time.

- For the years 1990-1995, how did MSD assess an applicant's request for assistance after a husband's death who was an earner, against possible ACC eligibility where dependent children are involved?
- Also any Ministerial directives that the MSD was subject to for the same period (1990 to 1995) regarding ACC claimants & the growing costs of the ACC scheme?

As you are probably aware, the Ministry of Social Development did not exist at that time. However, we expect to be able to access information from the Ministry's predecessor agencies if that information exists. Unfortunately, we are unable to determine exactly what you are seeking.

Staff from our Auckland Regional Office have been trying to make contact with you to arrange a meeting to clarify your requests and assess how we can best assist you. If you would like to arrange a meeting, please contact Sandra Haru, Assistant Service Centre Manager, by telephone on 09 917 6378 or email at: <a href="mailto:sandra.haru001@msd.govt.nz">sandra.haru001@msd.govt.nz</a>.

You have the right to seek an investigation and review of my response by the Ombudsman, whose address for contact purposes is:

The Ombudsman
Office of the Ombudsman
PO Box 10-152
WELLINGTON 6143

Email:

info@ombudsman.parliament.nz

Telephone:

0800 802 602

Yours sincerely

Rachel Sutherland General Manager

Ministerial and Executive Services

Bowen State Building / Bowen Street / Wellington 6011 PO Box 1556 / Wellington 6140 / New Zealand

Fax: +64 4 918 0099 / www.msd.govt.nz