

Ref: IPC OIA 15-246

21 December 2015

Mr Gavin Millar

E-mail to: [fyi-request-3442-3bdf5f16@requests.fyi.org.nz](mailto:fyi-request-3442-3bdf5f16@requests.fyi.org.nz)

Dear Mr Millar

### **Official Information Act request**

Thank you for your request under the Official Information Act 1982 (OIA) dated 3 December 2015 in which you requested information related to the development and implementation of the Joint Border Management System:

- "1 All documents related to any "Expression of Interest" process undertaken by NZ Customs prior to the selection of a solution. This would include the specifications requested as well as any supplementary questions and answers.*
- 2) Any documents related to the tender or bid process including documents by NZ Customs detailing the process and selection criteria.*
- 3) All documents related to user stories, business requirements and change requests produced by NZ Customs as part of the project.*
- 4) Any documents related to dispute management within the JBMS project including budget, timeline or defect issues between NZ Customs and IBM."*

Thank you also for your email dated 15 December 2015 in which you refined the scope of your third request to include only "change requests (or similar)". While this refinement has been very useful in limiting the amount of information relevant to your third question, the amount of information that must be considered and reviewed across the whole of your request, and the consultations necessary to make a decision on your request, are such that a proper response cannot be made within the original time frame.

Customs is therefore extending the time limit for this response by a further 14 working days, pursuant to sections 15A(1)(b) and 15A(1)(b) of the OIA.

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As the scope of your third request was refined on 15 December 2015, and Customs sought refinement within seven working days, that part of your request had a slightly later maximum due date of 3 February 2015. Customs is extending this part of your request by seven days so that the new maximum due date for all of your requests falls on 12 February 2015. However, please be assured that Customs will provide a response to you as soon as reasonably practicable and as soon as the relevant information becomes available.

Please be advised that you have a right, by way of complaint to the Office of the Ombudsman under section 28(3) of the OIA, to seek an investigation and review of the decision to extend the time limit for this request.

Please contact Customs at email at [OIA@customs.govt.nz](mailto:OIA@customs.govt.nz) if you would like to discuss any aspect of this letter.

Yours sincerely

A handwritten signature in blue ink that reads "P. E. Kill".

Peter Kill  
Acting Chief Information Officer