



27 January 2016

Alex Harris

[fyi-request-3480-956cdef7@requests.fyi.org.nz](mailto:fyi-request-3480-956cdef7@requests.fyi.org.nz)

Ref: DOIA 1516-0830

Dear Mr Harris,

I refer to your request under the Official Information Act 1982 (the OIA) received on 15 December 2015 requesting the following information from Immigration New Zealand (INZ):

- How long personally identifying information on passengers en route to New Zealand is retained by Immigration New Zealand;
- what precautions Immigration New Zealand uses to protect this personally identifying information from loss, unauthorised access or modification, or other misuse;
- what other agencies it is shared with or disclosed to, and the legal authority for such sharing or disclosure;
- any privacy policy which applies to the collection, storage, use and disclosure of this information.

#### Our Response

1. Personally identifiable Information about individuals travelling to New Zealand is subject to retention for a minimum of 10 years. Once 10 years has passed after collection of the information it may be destroyed.
2. The information is retained in a secure system and is only able to be accessed by staff who have an express business purpose to view and use the information to facilitate the travel of passengers who meet entry requirements, and to identify and manage risks to New Zealand by travellers who do not meet entry or visa requirements.
3. Information is shared with New Zealand Customs Service (NZCS) to facilitate travel as they are INZs agents at the border. Information is also shared with each of the participating airlines, as part of ensuring the security of the New Zealand border and the prevention, detection, prosecution and enforcement of Immigration Act and other New Zealand offences.

The sharing of information is governed by legislation and managed via specific information sharing agreements with each agency/organisation.

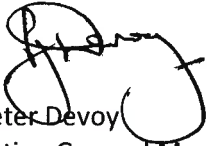
4. The Immigration Act 2009, Privacy Act 1993 and Public Records Act 2005 govern INZs standards for management of personal information. The legislation is supported by the Ministry of Business, Innovation and Employment (MBIE) Privacy Policy, which applies to information collected and managed by INZ. A copy of this is attached for your information.



5. In addition to legislation and policy, all staff are required to adhere to the State Services and MBIE Codes of Conduct, which provides guidance to staff on expectations regarding management of personal information.

If you wish to discuss any aspect of your request or this response, please contact Lisa Jones, Senior Business Advisor, Business Support, Immigration New Zealand at [lisa.jones@mbie.govt.nz](mailto:lisa.jones@mbie.govt.nz) or 04 901 8222.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Peter Devoy', written over a circular stamp or seal.

Peter Devoy  
Acting General Manager – Compliance, Risk and Intelligence Services  
Immigration New Zealand  
Ministry of Business, Innovation and Employment