



15 FEB 2016

Gianfranco Favero  
'fyi-request-3526-6738ce0b@requests.fyi.org.nz'

Dear Mr Favero

Thank you for your letter of 12 January to the Ministry of Education requesting the following information:

*I am asking for an overview of all complaints the Ministry received against the 'Kids Cove early learning centre Newmarket', Auckland over the last 10 years (2005-2015) and also a list of all investigations the Ministry undertook in regards to this childcare centre within that period, regardless of whether it was an outcome of a complaint or not.*

*Please provide for each complaint or investigation*

- the nature of the complaint*
- the outcome of the complaint*
- any actions the ministry took as a result of the complaint or investigation*
- whether an investigation was undertaken and if so the final report of that investigation.*

Your request has been considered under the Official Information Act 1982 (the Act).

The consultations necessary to make a decision on this request are such that a proper response cannot reasonably be made within the original time limit.

For this reason I am writing to extend the time limit for responding to your request until 14 March 2016, in accordance with section 15A(1)(b) of the Act.

We will try to respond sooner than this date if possible.

You have the right to ask an Ombudsman to review this decision. You can do this by writing to [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) or Office of the Ombudsman, PO Box 10152, Wellington 6143.

Yours sincerely



Susan Dey  
**Senior Manager**  
**Official and Parliamentary Information**