

3 February 2016

JustSpeak

By email:fyi-request-3565-618857ab@requests.fyi.org.nz

Dear JustSpeak

## Official Information Act 1982 request

On 21 January 2016 you asked ACC for information under the Official Information Act 1982 (the Act). Your request was made via the FYI website.

Section 12 of the Act provides that any person may make a request where they are:

- a) a New Zealand citizen; or
- b) a permanent resident of New Zealand; or
- c) a person who is in New Zealand; or
- d) a body corporate which is incorporated in New Zealand; or
- e) a body corporate which is incorporated outside New Zealand but which has a place of business in New Zealand.

ACC requires more information to establish compliance with section 12. It would also be helpful if you could provide a contact name and phone number to enable us to call and discuss the request with you.

An original of any one of the following items is acceptable as a demonstration of your eligibility:

- A recent bill from the company who supplies your power, gas, water, phone or internet services
- Council rates notice
- A letter from the Electoral Office
- Travel itinerary
- Anything from a government agency that includes your name and address
- Unexpired Rental or Tenancy Agreement

Once ACC receives this additional information from you, and is satisfied that the requirements of section 12 have been met, ACC will acknowledge the request and begin to consider its decision under the Act. The 20 working days for making a decision on your request will begin from the day ACC receives confirmation of your postal address.

Please contact us on <a href="mailto:GovernmentServices@acc.co.nz">GovernmentServices@acc.co.nz</a> if you have any queries. We will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

Yours sincerely

Advisor, Government Services

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