

**Canterbury**  
District Health Board  
Te Poari Hauora o Waitaha

Planning and Funding  
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1 March 2016

Mr R J Poultney

**Email:** [fyi-request-3600-0a9bef73@requests.fyi.org.nz](mailto:fyi-request-3600-0a9bef73@requests.fyi.org.nz)

Dear Mr R J Poultney

**Official Information Act request CDHB 9310(a)**

We are in receipt of your email dated 29 February 2016 under section 12 of the Official Information Act requesting follow up information to our response to your Official Information Act request CDHB 9310; in particular:

**Can I please be sent then any reports on the complaints created, such as improvement, change management etc, (with confidential industry information removed if needed), as this part was neglected to be referred to in my request. (Within the 2014/15 financial year, and 2015/16 year to date)**

As required under the Official Information Act 1982, the Canterbury District Health Board will respond to your request within 20 working days. Taking into account Good Friday (25/3/2016) and Easter Monday (28/3/2016) you should therefore receive a response on or before 30 March 2016.

If a large amount of information has been requested or if the Canterbury District Health Board needs to consult in order to make a decision, we may need to extend this date (this is provided for in section 15A of the Act). We will advise you if such an extension is necessary.

Yours sincerely



Wayne Turp  
Project Specialist