

24 March 2016

Mr David Lawson fyi-request-3658-a8226cac@requests.fyi.org.nz

Dear Mr Lawson

Official Information Act Request

Thank you for your email of 21 February 2016.

On 18 March 2016, we notified an extension of time in respect of your request to 24 March 2016.

Under the Official Information Act 1982 (Act,) you asked a series of questions regarding ACC's Official Complaints Investigation Unit.

Information and data will be made available in response to your questions once ACC has completed preparation of relevant documents for release.

We anticipate that this will occur by 31 March 2016.

In the meantime, you have the right to complain to the Office of the Ombudsman about our decision. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143.*

Yours sincerely

Government Services