

14 March 2016

Mr Tom Ballantyne
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fyi-request-3729-14f37bcc@requests.fyi.org.nz

Dear Mr Ballantyne

Official Information Act Request

Thank you for your emails of 9 March 2016, requesting the following information:

1. *How many medical treatment claims are rejected on the basis of the injury having been caused by the underlying health condition?*
2. *How many medical treatment claims are rejected on this basis for each year between 2010 and 2015?*
3. *What percentage does this represent of all rejections each year for the same period?*
4. *The total number of medical treatment injury claims submitted each year between 2000 and 2015.*
5. *Also the percentages of accepted and rejected claims.*

Before ACC can start working on your request can you please clarify some of your questions.

Question 1

Can you please clarify what you mean by medical treatment claims? Do you mean 'treatment injury' claims (i.e. A physical injury caused as a result of seeking or receiving treatment from a registered health professional).

Question 3

Can you please clarify what is meant by "*What percentage does this represent of all rejections each year for the same period*"? Do you mean all declined ACC claims or all declined treatment injury claims?

Question 5

Can you please clarify what is meant by "*the percentages of accepted and rejected claims*"? Does this question relate to all claims or only treatment injury claims?

ACC will commence working on your request when you provide the clarification I have requested.

If you have any questions I will be happy to work with you to resolve these. I can be contacted via email at GovernmentServices@acc.co.nz.

Yours sincerely

Government Services