

26 April 2016

David Lawson  
fyi-request-3744-15fb5085@requests.fyi.org.nz

Dear Mr Lawson

Response to your request for official information Ref: H201600987

Thank you for your request of 11 March 2016 under the Official Information Act 1982 (the Act) for, Information in relation to the HealthLink and MMex health information systems.

For ease of reply your questions have been broken down in to the following points:

1. Please provide all official information on how an individual can gain access to all correspondence that has been transferred using this system.
2. How an individual can gain access to all correspondence that has been transferred using this system.
3. How long the information that has been transferred in these systems can be retained within this network for other treatment providers to access.
4. As to whether this system can be used to store notes
5. And or information on a health client which can be retained on either of these systems for periods of time.
6. Whether there are a list of indicators that are able to be attached to these systems that identify the individual for certain criteria and or certain levels of health provision.
7. Please also advise who is responsible for the management and overseeing of these systems.
8. If it is not the ministry of health, what agency should I seek this information from?

The information relating to this request is itemised below, we have addressed each system individually.

### **Response information relating to HealthLink**

HealthLink is a New Zealand-based health software company, it provides a number of systems and services which support the safe electronic transfer of information.

The Ministry contracts Healthlink for some communication services, however these services do not include the storage of information.

## **Response information relating to MMex**

The Ministry is not a customer of the MMex system.

Therefore we refuse your request in terms of information relating to MMex under section 18(e) of the official information act, as it does not exist, or cannot be found

I trust this information fulfils your request. You have the right, under section 28 of the Act, to ask the Ombudsman to review my decision to withhold information under this request.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'GS', is positioned above the typed name.

Giles Southwell  
Chief Technology and Digital Services Officer (Acting)  
Ministry of Health