

6 May 2016

Lee M

fyi-request-3921-88bf6252@requests.fyi.org.nz

Dear Lee M

Official Information Act Request

Thank you for your email of 22 April 2016 asking for the following information under the Official Information Act 1982 (the Act):

“In a Radio New Zealand interview on 15 April 2014, Mr Sid Miller, Chief Customer Office, ACC stated that the ACC had “Implemented 37 of the 44 privacy recommendations”.

Under the Official Information Act I am requesting that the ACC;

1) Provide a complete list of the 44 privacy recommendations and findings, and quote their exact origins and relevant (recommendation and/or findings) dates.

2) Advise whether or not it has completed implementation of all 44 privacy recommendations and findings? If so, on what date did this happen? If not, please provide the fullest possible explanation why not, and, provide a summarized list of the remaining privacy recommendations and findings that are still to be implemented and the fullest possible reasons for the delay in implementing them.

Provide copies of all information and data related to the implementation of the 44 privacy recommendations and findings including correspondence of all kinds both internal and external, reports, minutes of meetings and the such-like stored in hard-copy, electronic and ‘in the head’ format.”

Our response

In the Radio New Zealand interview of 15 April 2014, Mr Sid Miller was referencing the recommendations of the 2012 Independent Review of ACC’s Privacy and Security of Information, which was a review undertaken by KPMG and Information Integrity Solutions at the request of the ACC Board and the Office of the Privacy Commissioner.

In 2014, KPMG was commissioned to undertake the Independent Privacy Follow-Up Review. This work assessed ACC’s achievement against the 2012 recommendations.

The 2012 Independent Review of ACC's Privacy and Security of Information document provides extensive information on the context and objectives of the review as well as information on the review recommendations' scope and development.

The 2014 Independent Privacy Follow-Up Review document provides information on the implementation of the review recommendations.

Both review documents are available on ACC's website:

www.acc.co.nz/privacy/WPC137361.

Your request for "*copies of all information and data related to the implementation of the 44 privacy recommendations and findings including correspondence of all kinds both internal and external, reports, minutes of meetings and the such-like stored in hard-copy, electronic and 'in the head' format*" covers a large amount of information and sourcing this information would involve substantial collation and research.

Due to this, your request is refused under section 18(f) of the Act. However, if having read the two review documents referred to above, you have further questions about a particular aspect of the privacy recommendations, you may wish to make a new request with a narrower scope.

You have the right to complain to the Office of the Ombudsman about our decision. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143*.

Yours sincerely

Government Services