

9 May 2016

Mr David Lawson

Via the FYI.org.nz website

Dear Mr Lawson

Request for information - 5 May 2016

We write further to your request for information, made 5 May 2016 via the fyi.org.nz website. We note you request the following information under the Official Information Act 1982:

- A copy of the Code of Conduct that FairWay is subject to.
- Copies of all *“relevant industry, and common law legislation that apply to the contracting of services to the Accident Compensation Corporation for the purposes of all modes of dispute resolution inclusive of course of review proceedings, that clearly outline Fairway Resolutions obligations and responsibilities to all parties”*.

With respect to your second request, we understand this to be for copies of legislation that deal with the contract of services with ACC and the obligations and responsibilities of FairWay. Please advise if we have misinterpreted your request.

FairWay will respond to you under the Official information Act 1982. We will respond to you as soon as possible, and if we are not in a position to respond to you within 20 working days we will inform you. We note your request to receive a response via email, via the fyi.org.nz website.

Yours sincerely



Rebecca Lee

Complaints Investigation and Privacy Officer