

7 June 2016

W Ferguson  
[fyi-request-4007-e41df870@requests.fyi.org.nz](mailto:fyi-request-4007-e41df870@requests.fyi.org.nz)

Dear W Ferguson

### Official Information Act Request

Thank you for your email of 16 May 2016, asking for the following information under the Official Information Act 1982:

1. the total number of claim applications for a musculoskeletal work-related gradual process injury (accepted or declined) per year
2. the total number of accepted claim applications for a musculoskeletal work-related gradual process injury per year
3. the resultant costs per year for musculoskeletal work-related gradual process injury claims

### Our Response

In response to your request, we are happy to provide the data outlined in the tables below. Please note the following limitations to the data provided:

- Data is provided for financial years which are 1 July to 30 June.
- Decisions on whether a claim is accepted or declined can and do change over time, for example if more information is received about the claim. The information was extracted on 24 May 2016; the results may change if the table is re-run at a later date.
- Costs provided are exclusive of GST.
- Costs are based on payment date and include costs of all musculoskeletal work-related gradual process (WRGP) claims paid in that year, whether or not they were lodged in that year.
- The data in both tables only include claims lodged with ACC. As Accredited Employer claims are managed separately, and may not be reported to the Corporation, they have not been included.

The following table shows the number of musculoskeletal work related gradual process injury claims lodged (accepted and declined) each year between 1 July 2010 and 30 June 2015.

Claim cover decision	Year				
	2010/11	2011/12	2012/13	2013/14	2014/15
Accept	5,891	5,436	4,907	5,962	5,663
Decline	4,044	4,017	3,852	3,212	3,175
<b>Total</b>	<b>9,935</b>	<b>9,453</b>	<b>8,759</b>	<b>9,174</b>	<b>8,838</b>

The following table shows the costs paid each payment year for musculoskeletal work related gradual process claims between 1 July 2010 and 30 June 2015.

	Year				
	2010/11	2011/12	2012/13	2013/14	2014/15
\$ Cost	69,005,115	59,716,057	58,349,087	63,492,410	70,927,067

**Comments and queries**

If you have any questions about the information provided, I will be happy to work with you to resolve these. I can be contacted via email at [GovernmentServices@acc.co.nz](mailto:GovernmentServices@acc.co.nz).

You also have the right to make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman  
PO Box 10 152  
WELLINGTON 6143

Yours sincerely

**Government Services**