

[REDACTED]

From: [REDACTED] <[REDACTED]@comcom.govt.nz>
Sent: Thursday, 27 August 2015 3:59 p.m.
To: [REDACTED]
Subject: FW: Commerce Commission assessment of Spark standard form consumer contracts [CCNZ-iManage.FID186315]
Attachments: Spark New Zealand Trading Limited Letter 27 August 2015.pdf

From: [REDACTED] [mailto:[REDACTED]@spark.co.nz]
Sent: Thursday, 27 August 2015 3:57 p.m.
To: [REDACTED]
Subject: RE: Commerce Commission assessment of Spark standard form consumer contracts [CCNZ-iManage.FID186315]

Hello [REDACTED]

Please find **attached** Spark's response to the Commerce Commission's letter of 29 July 2015.

If you have any questions about any of the information provided or if you require further information please don't hesitate to contact me.

Kind regards

[REDACTED]
[REDACTED]
Senior Counsel Customer
([REDACTED])

From: [REDACTED] [mailto:[REDACTED]@comcom.govt.nz]
Sent: Wednesday, 29 July 2015 10:48 a.m.
To: [REDACTED]
Subject: Commerce Commission assessment of Spark standard form consumer contracts [CCNZ-iManage.FID186315]

Dear [REDACTED]

We have now reviewed Spark's response, together with responses received from others in the industry. **Attached** is a letter setting out our views as to your response and requesting further information.

Kind regards

[REDACTED]
Chief Adviser | Competition Branch
Commerce Commission | *Te Komihana Tauhokohoko*
135 Albert St Auckland | New Zealand
DDI [REDACTED] Mob [REDACTED] [REDACTED]@comcom.govt.nz

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From: [REDACTED] [mailto:\[REDACTED\]@spark.co.nz](mailto:[REDACTED]@spark.co.nz)

Sent: Friday, 22 May 2015 12:52 p.m.

To: [REDACTED]

Subject: RE: Commerce Commission assessment of Spark standard form consumer contracts [CCNZ-iManage.FID186315]

Hello [REDACTED]

Please find **attached** Spark's response to the Commerce Commission's letter of 5 May 2015.

Please feel free to contact me if you have any questions. We would also be happy to meet with you to discuss further.

Kind regards

Kind regards

Senior Counsel Customer

From: [REDACTED] [mailto:\[REDACTED\]@comcom.govt.nz](mailto:[REDACTED]@comcom.govt.nz)

Sent: Tuesday, 5 May 2015 4:00 p.m.

To: [REDACTED]

Subject: Commerce Commission assessment of Spark standard form consumer contracts [CCNZ-iManage.FID186315]

Dear [REDACTED]

In early April you provided the Commission with links to Spark's standard form consumer contracts. We have now reviewed those contracts to assess their compliance with the new unfair contract term provisions of the Fair Trading Act.

Attached is a request for information about potential unfair contract terms we have identified. The purpose of our letter is to seek information from Spark to assist in our assessment of whether these terms comply with the unfair contract terms provisions.

Please feel free to contact me if you have any questions.

Kind regards

Chief Adviser | Competition Branch

Commerce Commission | *Te Komihana Tauhokohoko*

135 Albert St Auckland | New Zealand

DDI [REDACTED] Mob [REDACTED] [REDACTED] [@comcom.govt.nz](mailto:[REDACTED]@comcom.govt.nz)

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Competition Matters 2015, Wellington 23 and 24 July. Register [here](#).

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