

[REDACTED]

From: [REDACTED] <[REDACTED]@comcom.govt.nz>
Sent: Friday, 22 May 2015 4:00 p.m.
To: [REDACTED]
Subject: RE: Commerce Commission assessment of Spark standard form consumer contracts [CCNZ-iManage.FID186315]

Thanks [REDACTED]

We'll assess this and be in touch. I can't give you exact timing as to when that will be. As we discussed, the Commission is looking at terms and conditions across the industry, so the speed at which we can progress this will be determined somewhat by the progress on those other matters.

Regards
[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@spark.co.nz]
Sent: Friday, 22 May 2015 12:52 p.m.
To: [REDACTED]
Subject: RE: Commerce Commission assessment of Spark standard form consumer contracts [CCNZ-iManage.FID186315]

Hello [REDACTED]

Please find **attached** Spark's response to the Commerce Commission's letter of 5 May 2015.

Please feel free to contact me if you have any questions. We would also be happy to meet with you to discuss further.

Kind regards
[REDACTED]

Kind regards
[REDACTED]
Senior Counsel Customer
[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@comcom.govt.nz]
Sent: Tuesday, 5 May 2015 4:00 p.m.
To: [REDACTED]
Subject: Commerce Commission assessment of Spark standard form consumer contracts [CCNZ-iManage.FID186315]

Dear Ms [REDACTED]

In early April you provided the Commission with links to Spark's standard form consumer contracts. We have now reviewed those contracts to assess their compliance with the new unfair contract term provisions of the Fair Trading Act.

Attached is a request for information about potential unfair contract terms we have identified. The purpose of our letter is to seek information from Spark to assist in our assessment of whether these terms comply with the unfair contract terms provisions.

Please feel free to contact me if you have any questions.

Kind regards

[REDACTED]
Chief Adviser | Competition Branch
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Competition Matters 2015, Wellington 23 and 24 July. Register [here](#).

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