

# DPMC CLIMATE QUESTIONS 2008

## Demographic Questions

**Role** (Management, Professional, Household, Admin/Support)

**Gender** (Male, Female)

**Age** (<29, 30-39, 40-49, 50-59, 60+)

**Length of time in your role** (<1, 1-2, 2-3, 3-4, 4-5, 5-10, 10+)

**Length of time with this organisation** (<1, 1-2, 2-3, 3-4, 4-5, 5-10, 10+)

**Your Business Unit** (Cabinet, Policy Advisory, Corporate Services, Domestic & External Security, External Assessments Bureau, Government House)

**Hours of Work** (Full-time, Part-time)

The following rating scale is used for all questions below (excluding effectiveness measures).

Rating scale:

1= Strongly disagree

2= Moderately disagree

3= Slightly disagree

4= Slightly agree

5= Moderately agree

6= Strongly agree

## Clarity

<b>values</b>	<p>People act in accord with our organisational values.</p> <p>Our values are clearly communicated by senior managers.</p> <p>Our organisation's values are relevant to my work.</p> <p>My personal values are similar to the values of this organisation.</p>
<b>Low scorers 1 &amp;/or 3</b>	<p>What changes would you make to our values to make them more relevant?</p>
<b>roles</b>	<p>I am clear about how my individual role contributes to the organisation's goals.</p> <p>My manager makes clear what tasks I need to perform.</p> <p>The organisation is careful to ensure there is no unnecessary duplication of tasks.</p>
<b>clear direction</b>	<p>People in this organisation have a good understanding of its long term direction.</p> <p>The purpose of the organisation has been well articulated by senior management.</p>

## Drive

Achievement orientation	<p>In this organisation people are held accountable for achieving results.</p> <p>My manager is effective in driving us to meet our objectives.</p> <p>My manager acts quickly to remove obstacles to high performance.</p>
Manager support	<p>Managers here are supportive of their people.</p> <p>Managers take the time to listen and understand the views of staff.</p>
Rewards	<p>Employees are praised and recognised when they do a good job.</p> <p>High performers are rewarded.</p>
Challenge and opportunities	<p>The challenges I face here at work foster my growth and development.</p> <p>I can see opportunities to progress within the organisation.</p>
Innovation	<p>In my workplace we are continually looking at ways to do things better.</p> <p>Employees are encouraged to implement new and better approaches.</p> <p>When people have good ideas they are acted upon.</p>

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## Alignment

Flexibility & structure	<p>Decisions for action are not held up by red tape.</p> <p>I am involved in important decisions that affect my work.</p> <p>The structure of the organisation contributes to its success.</p> <p>So long as an approach is consistent with our policies, employees have the freedom to work out the best way of completing their tasks.</p>
If 3 low	<p>What steps could be taken to make the structure of this organisation more effective?</p>
Communication	<p>Senior management are quick to pass on important information to staff.</p> <p>Staff can communicate their concerns openly to senior management.</p> <p>The right people get the right information at the right time.</p>
Cooperation	<p>Where cooperation is necessary it takes place.</p> <p>People put aside their differences to achieve collective goals.</p>
Workload	<p>My overall workload is appropriate.</p> <p>We have sufficient staff to do the work.</p> <p>Tasks are allocated to balance the load across my team.</p>

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## Confidence

Affect and morale	<p>Employees remain united in the pursuit of objectives.</p> <p>There is a high level of enthusiasm amongst employees.</p> <p>The level of morale among staff here is high.</p>
Business Unit efficacy	<p>My Business Unit can overcome any obstacle that arises.</p> <p>People in my area are confident we can be a successful Business Unit.</p> <p>I am confident in my manager's ability to move our business unit forward.</p>
Organisational efficacy	<p>I am confident we can make the changes necessary to improve our performance as an organisation.</p> <p>This organisation has what it takes to succeed into the future.</p>
Business Unit Effectiveness	<p>Please rate how effective your business unit is in terms of achieving its main role.</p> <p>Rating scale:</p> <p>1= 0-19%</p> <p>2= 20-39%</p> <p>3= 40-59%</p> <p>4= 60-79%</p> <p>5= 80-99%</p> <p>6= 100%</p>
	<p>What steps could be taken to make your Business Unit more effective?</p>
Organisational Effectiveness	<p>Please rate how effective the organisation is in terms of achieving its main role.</p> <p>Rating scale:</p> <p>1= 0-19%</p> <p>2= 20-39%</p> <p>3= 40-59%</p> <p>4= 60-79%</p> <p>5= 80-100%</p>
	<p>What steps could be taken to make this organisation more effective?</p>

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## Organisational Specific Subscales

<p>Integrity</p>	<p>Managers here display the highest levels of integrity.          Personal honesty is a requirement to be a leader here.          People tell the truth even when it is unpleasant.          Managers here can be trusted.          The department has high standards for personal conduct.</p>
<p>EEO</p>	<p>Management does not discriminate on the basis of gender          Management does not tolerate harassment or bullying          Management deals swiftly with harassment or bullying complaints.          Management does not discriminate on the basis of ethnicity.          Management does not discriminate on the basis of age.          Management does not discriminate on the basis of disability.          Staff respect each others' individual differences.          My cultural values are respected by the department.          I have observed harassment in the workplace over the past year.          I have experienced harassment in the workplace over the last year.          I have observed discrimination in the workplace over the past year.          I have experienced discrimination in the workplace over the last year.</p>

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## Climate companion factors.

Engagement	<p>My job expectations are clear to me</p> <p>My manager shows genuine interest in my well-being</p> <p>My job offers me opportunities to do what I enjoy and excel at</p> <p>People in this organisation are dedicated to producing high quality work</p>
	Which aspects of your work do you find most engaging and rewarding?
Satisfaction	<p>I like the work in my present position.</p> <p>I am generally satisfied with my job.</p> <p>I get a great sense of accomplishment from my work.</p>
	What keeps you doing this job?
Commitment	<p>I am proud to say I work for this organisation.</p> <p>I would feel I was letting others in my team down if I left the organisation right now.</p> <p>I feel my prospects inside this organisation are better than outside it.</p>
Intentions to leave	<p>I am actively looking at leaving the organisation and will leave as soon as I can.</p> <p>It wouldn't take much for me to leave this organisation right now.</p> <p>I intend to leave within the next 12 months.</p>
	<p>What is the leading reason for your intentions to depart?</p> <p>What would it take for you to remain?</p>

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## Employee driver analysis

The table below provides a list of aspects that motivate employees. Please identify and rate your top five motivators that matter most in relation to your work environment.

Employee driver analysis	<ul style="list-style-type: none"> <li>Base Salary</li> <li>Career advancement opportunities</li> <li>Career development</li> <li>Challenge and stretch</li> <li>Degree of autonomy</li> <li>Friendships at work</li> <li>Leave</li> <li>Meaningful nature of work</li> <li>Meaningfulness of work</li> <li>Medical assistance</li> <li>Mentoring and support</li> <li>Physical environment of workplace</li> <li>Physical location of workplace</li> <li>Recognition &amp; feedback</li> <li>Rewards in addition to pay</li> <li>Security of employment</li> <li>Status and job title</li> <li>The chance to use the full range of my skills</li> <li>Tools and resources to be effective</li> <li>Training and job related development</li> <li>Work life balance</li> </ul>
	Of your top five motivators, which is the biggest for you?

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