

30 June 2016

Bree White
Via FYI.org.nz

Dear Ms White

I refer to your request of 5 June 2016, under the Official Information Act 1982 (OIA), for information about staff engagement. Your requests, and the Ministry's responses, are below.

1. *Have you ever conducted staff engagement surveys?*

Yes

2. *What staff engagement survey do you use or have you used?*

From 2008 – 2010 the Ministry used Gallup. Since 2011 the Ministry has used Kenexa (now an IBM Company, previously branded JRA).

3. *How frequently have you been conducting staff engagement surveys up to the last one you did?*

Surveys were conducted annually from 2008 to 2011, and every second year from 2011 to 2015.

4. *If you haven't done one in 2016, are you intending to conduct a staff engagement survey in 2016, or whenever the next regularly scheduled survey is?*

Yes, the next engagement survey is planned to run in late July 2016.

5. *If the answer to questions 4 or 1 is no, why not?*

Not applicable.

6. *Please provide the questions and complete results (e.g. agency level, directorate level, team level) of your staff engagement survey from 2008 to 2016.*

Please see attached the 2009, 2010, 2011, 2013, and 2015 survey results. The Ministry is unable to locate the 2008 results, therefore this part of your request is refused under section 18(e) of the OIA as the information requested cannot be found. However, many 2008 figures are included in the 2009 results as a comparator.

Where information has been refused under section 18(e) of the OIA, I do not consider that consulting with you under section 18B would remove the reason for this refusal. You have the right, under section 28(3) of the OIA, to ask an Ombudsman to review my response to your request.

Yours sincerely,

Gillian Brookes
HR OD Manager