

15 July 2016

Mr Dave Austin
Email to fyi-request-4165-5d928a3a@requests.fyi.org.nz

Dear Mr Austin

Official Information Act 1982 – Notification of Time Extension

On 22 June 2016 you asked for the following information under the Official Information Act 1982 (the Act):

- *A break down on the percentage of cases going to a resolution hearing, following rejected medical treatment by ACC. (E.g Fairway and other companies used by ACC as mediators and ACC as defendant), against members of the public bringing their cases for reconsideration.*
- *How many of these hearings end up in favour of the applicant and how many in favour of ACC.*
- *And how many cases are withdrawn or agreement before an arranged hearing.*

ACC needs an extra ten (10) working days until 3 August 2016 to consult to make a decision on your request. This extension complies with Section 15A of the Act.

ACC will do all it can to respond to your request before the new due date, if that is at all possible.

Please contact me on Government.Services@acc.co.nz if you would like to talk about this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are still not happy, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Yours sincerely

Government Services