



NZ TRANSPORT AGENCY
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25 August 2016

Luke Chandler

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Dear Luke

Request made under the Official Information Act 1982

Thank you for your email to the Ministry of Transport of 13 July 2016 requesting the following information under the Official Information Act 1982:

- "What action is the Ministry taking on Uber to ensure legal operations within New Zealand".

Your request has been partially transferred by the Ministry of Transport to the New Zealand Transport Agency (NZTA) for a response with regards to action being taken by the NZTA to ensure Uber complies with New Zealand transport laws.

The NZTA has undertaken a range of compliance activity to enforce the laws that help to secure the safety and security of the travelling public. Our approach has included a range of compliance tools, with the aim of further informing, educating, deterring and enforcing legal requirements with regards to Uber and its drivers.

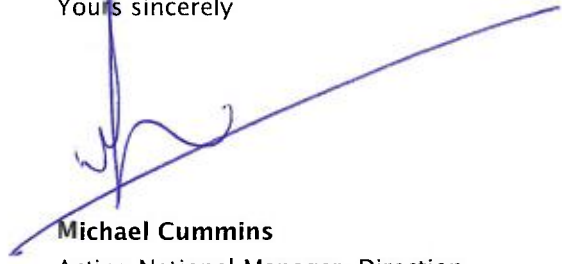
In particular NZTA has made very clear to Uber New Zealand Technologies Ltd and its drivers what the legal requirements are for operating a small passenger service in New Zealand. A range of measures have been taken, including:

- Uber Technologies has been informed of the legal requirements relating to small passenger services in New Zealand, has been educated on how to ensure its partner drivers comply with these requirements and supported to confirm compliance status
- Uber partner drivers and potential Uber partner drivers have been informed about the legal requirements they must comply with if offering small passenger services and informed about the consequences of not complying
- enforcement activity has occurred on suspected non-compliant Uber drivers and any confirmed non-compliance has resulted in the issuing of official warnings and/or infringements. Prohibition notices have also been used in the case of individuals with 'high risk' factors like medical or criminal issues.

Prosecution of parties is also an option being considered and progressed as appropriate on a case-by-case basis.

If you would like to discuss this reply with the NZ Transport Agency, please contact Richard O'Reilly, Manager, Operational Policy, by email to richard.oreilly@nzta.govt.nz or by phone on 04 894 5026.

Yours sincerely



Michael Cummins
Acting National Manager, Direction
New Zealand Transport Agency