



01 August 2016

Official Information Request No. 8140000198
(Please quote this in any correspondence)

Georgina Blackmore
fyi-request-4274-79acee53@requests.fyi.org.nz

Dear Georgina

Local Government Official Information and Meetings Act 1987

Re: weed and vegetation control complaints

I refer to your email, which we received on 18 July 2016, requesting information about weed and vegetation control complaints.

Councils Customer Service department have run reports to get raw data using keywords "Spray", "Weed", and "Glyphosate" , however staff would need to open up each individual file to confirm whether the content is relevant, and to break down the information as requested. The estimated time to complete this exercise is at least 40 hours.

Council has considered whether fixing a charge or extending the timeframe for the request would allow us to provide this information. In this instance, this request is refused under section 17(f) as the information cannot be made available without substantial collation or research.

If you would like to make a refinement please feel free to contact me direct and we can work together to provide you with some information that may be helpful.

Should you believe Auckland Council has not responded appropriately to your request, you have the right by way of complaint, under section 27(3) of the LGOIMA, to apply to the Ombudsmen to seek an investigation and review of the decision.

If you have any further queries please contact me on 09 301 0101 quoting Official Information Request No. 8140000198

Yours sincerely

Grace Heinemann
Privacy & LGOIMA Business Partner
Democracy Services