



Health and Disability Commissioner
Te Toihau Hauora, Hauātanga

28 September 2016

Lee M

By email: fyi-request-4425-4cb932d5@requests.fyi.org.nz

Dear Lee M

Enquiry: Information request
Our ref: E16HDC02801

I refer to your email of 15 September 2016 in response to the letter of 15 September 2016 from this Office.

I have further considered your request under the Official Information Act 1982 and refer you to the information provided in the letter of 15 September 2016. I am not able to respond specifically to the questions that you asked in your original request of 11 August 2016 as the Commissioner is not able to give advance rulings on the interpretation and application of the Code of Health and Disability Services Consumers' Rights. The complaints jurisdiction under the Health and Disability Commissioner Act 1994 requires the Commissioner to consider complaints and make decisions that take into account the circumstances of the individual case.

Yours sincerely

A handwritten signature in blue ink, appearing to be 'SR', written over a light blue horizontal line.

Sarah Royal
Acting Chief Legal Advisor