

5 October 2016

Kate Fiske

[fyi-request-4564-dc943362@requests.fyi.org.nz](mailto:fyi-request-4564-dc943362@requests.fyi.org.nz)

Dear Kate Fiske

**Re: Official Information Act Request – Our Reference 2016/190**

Thank you for your email received by Capital and Coast District Health Board (CCDHB) on 6 September 2016, in which under the Official Information Act 1982 you requested information relating to Kenepuru Accident and Medical Centre.

The request asks for the following information. Please find the data and our response below the questions.

*Part 1*

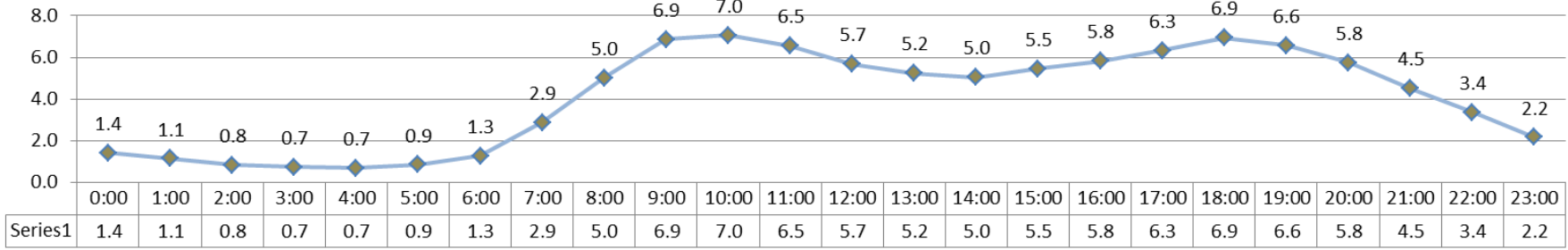
*Please provide the following usage information for Kenepuru 24-hours Accident and Medical Clinic, which is currently being investigated for closure between the hours of 11pm and 7am.*

- *Average hourly user volumes overall (24 hours) - if the data is not captured in hourly blocks, then whatever time blocks is captured (please ensure that users during the 11pm to 7am period are clearly identified).*
- *The breakdown of users by age group in each time block*
- *The breakdown of users by home location in each time block (suburb/town)*
- *The breakdown of users by community service card holders / not community service card holders in each time block*
- *Any data available on number of users who are admitted or transferred to Wellington Hospital during their visit to the after hours clinic.*

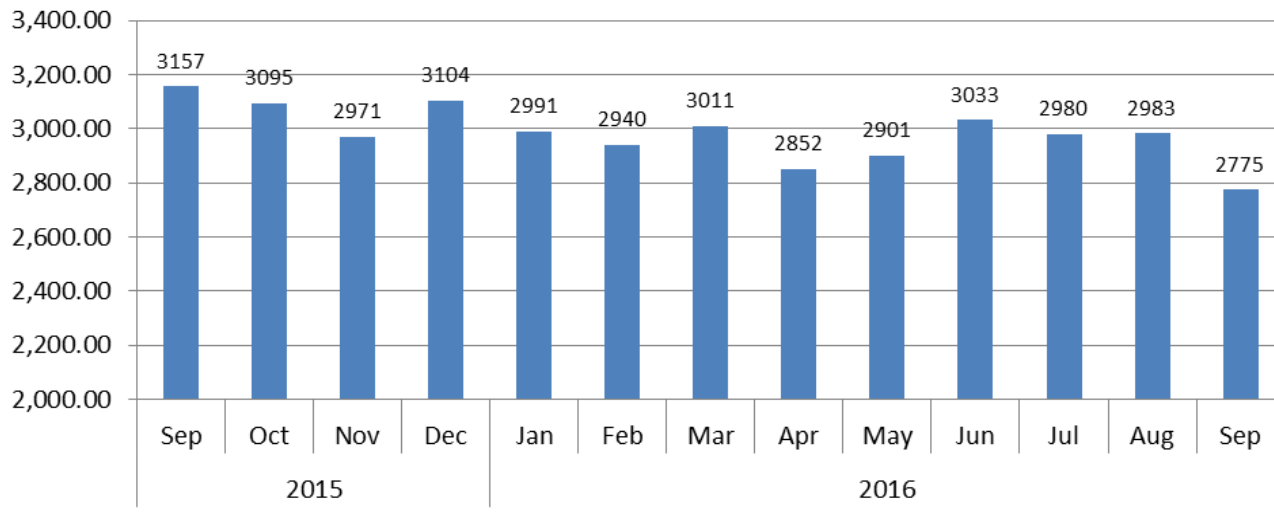
All the data you have requested is attached and is broken down in time frames as requested. The time period for the data capture is September 2015 to September 2016.

We do not collect data of users by community service card holders for this service.

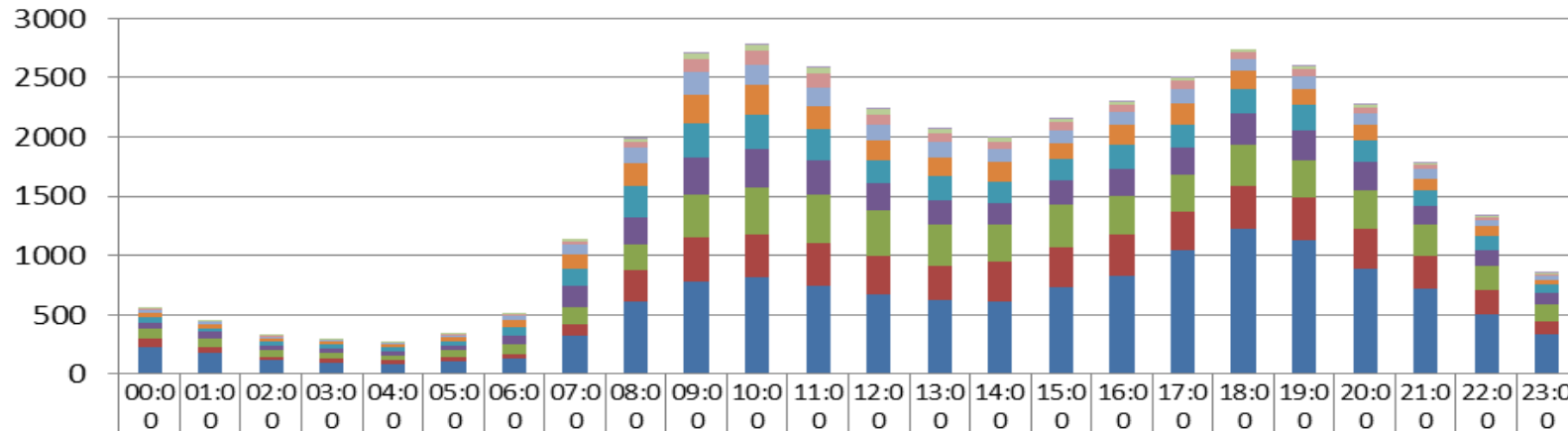
**A&M Average Presentations by hour**



**A & M Presentations by Month**



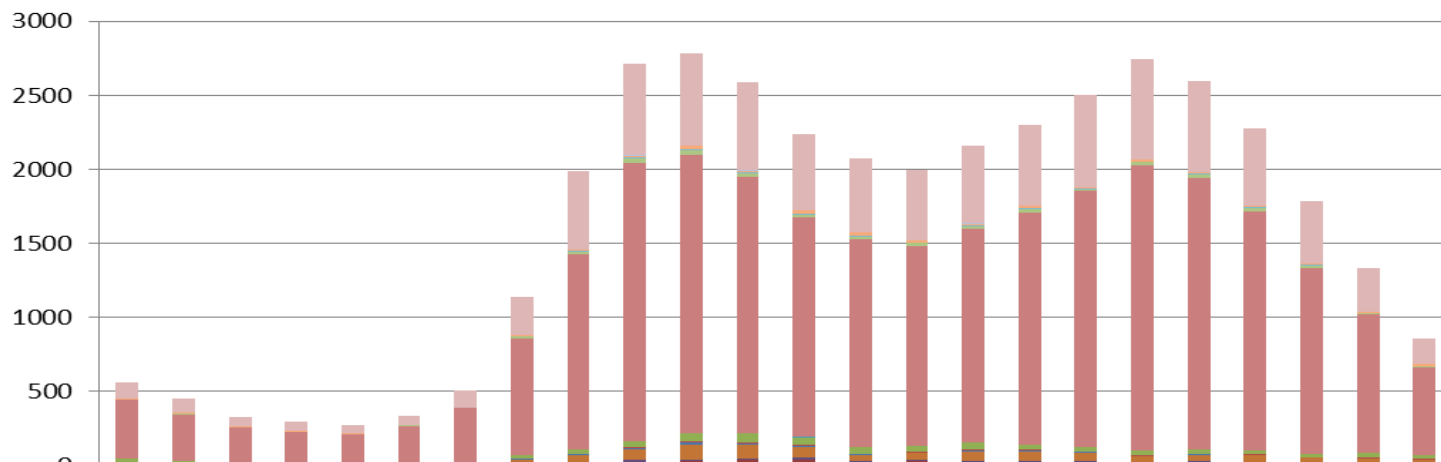
### A & M patients by hour and age group



	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
90-99									1	6	4	6	8	4	3	8	4	3		3	2	4	1	1
80-89	4	3	2	2	1	2	6	16	26	44	50	48	38	35	30	22	28	22	24	16	23	15	6	7
70-79	13	5	7	3	8	5	8	32	45	112	116	116	86	68	63	67	60	69	59	61	49	39	29	15
60-69	25	24	14	12	14	15	37	84	135	191	176	157	135	136	103	111	109	126	100	108	100	77	48	37
50-59	42	30	26	21	25	42	57	111	192	237	248	197	164	151	169	140	170	174	152	140	121	99	82	42
40-49	46	34	37	36	31	38	72	153	269	292	289	263	202	210	177	174	194	193	204	217	185	126	121	67
30-39	50	57	36	44	35	37	75	175	222	316	323	284	230	207	185	211	231	235	276	248	238	168	131	99
20-29	85	72	58	46	37	59	88	142	217	355	399	406	379	342	316	358	323	311	346	318	324	264	202	139
10-19	69	50	28	33	34	37	31	100	267	375	361	371	325	295	336	329	348	326	361	356	338	277	211	117
0-9	227	177	118	97	86	102	134	323	611	781	817	739	672	622	611	738	833	1041	1222	1129	892	715	502	331

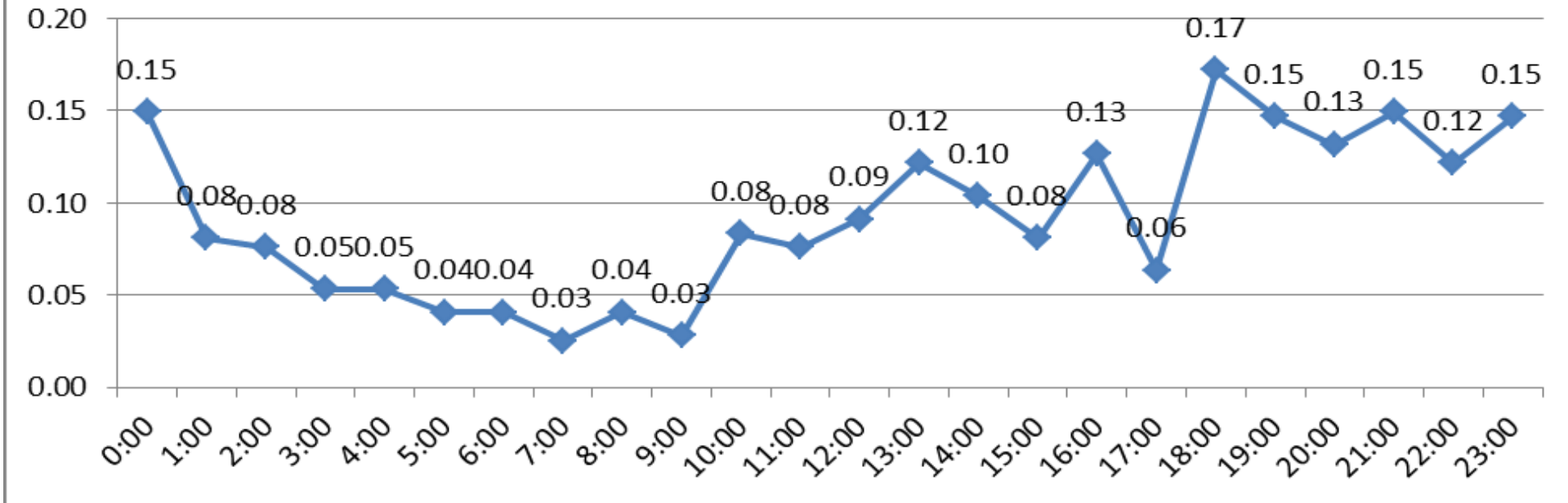
Hour

**A & M Presentations by hour and area**



	00:00	01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	13:00	14:00	15:00	16:00	17:00	18:00	19:00	20:00	21:00	22:00	23:00
Wellington	112	95	62	63	57	64	117	253	527	614	621	595	516	497	471	526	548	621	681	614	518	424	294	173
Wairarapa	1	1							2	4	2	4	4		1	1	2		1	5	1	1	2	1
Waikanae	4	7	5	3	2	2	1	8	6	9	25	12	24	20	14	8	15	13	10	9	9	3	6	10
Unknown	4	1		3	3	1		1	8	10	10	6	4	8	3	12	6	4	5	7	9	7	4	2
Titahi Bay										1									1					
Pukerua Bay	1	4	3	3	1	6	4	21	17	33	27	22	14	18	22	15	26	8	20	19	18	18	10	7
Porirua	395	312	236	202	185	242	369	787	1320	1878	1882	1731	1485	1407	1352	1445	1564	1732	1928	1838	1617	1258	935	596
Plimmerton								1		1			2		1		1	1				1		
Pautahanui										1														
Paraparaumu													1					1						
Paremata																	1							1
Paraparaumu	20	15	3	9	4	10	3	18	31	37	53	66	51	41	37	44	33	29	28	27	22	20	31	24
Paekakariki	1		2		5	1		4	1	4	12	8	10	6	5	9	4		6	2	5	2	7	4
Overseas	2	3					1	3	3	8	15	3	5	6	4	7	7	10	5	4	4	1	3	1
Other part of NZ	10	9	11	5	8	5	5	22	49	73	96	94	71	40	44	58	63	51	39	41	43	37	30	22
Karori													1											
Kapiti	6	2	4	3	2	4	1	3	5	12	10	9	13	7	11	9	6	7	3	5	2	2	2	9
Johnsonville				1	1																			

**Avg Referrals to ED from A & M**



**Part 2**

Please provide documents showing the analysis that has been carried out on expected increased workload at Wellington Hospital accident and emergency in the event of Kenepuru closure.

This includes the data itself (any modelling of the number of people expected) and documented expected impacts on

- Staffing
- Patient parking
- Bed usage
- Other key impacts that have been identified.

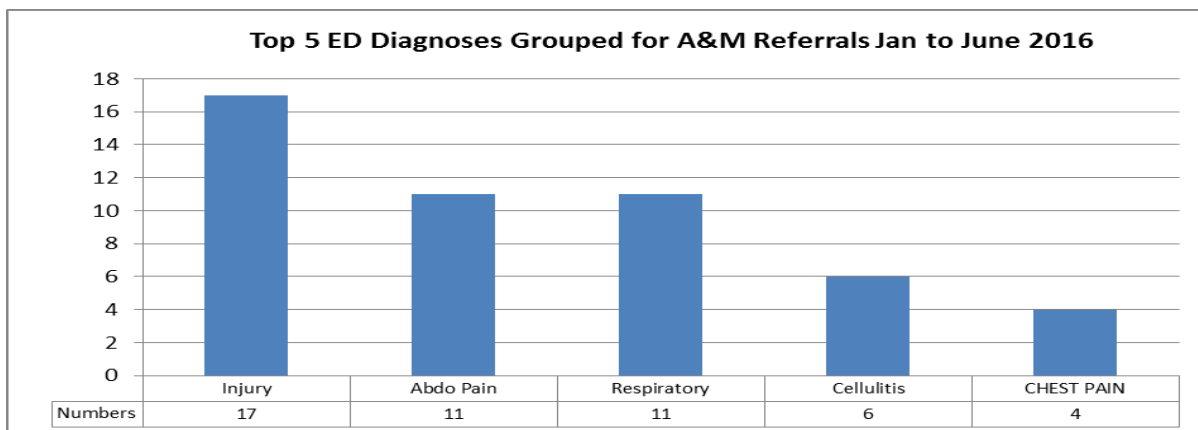
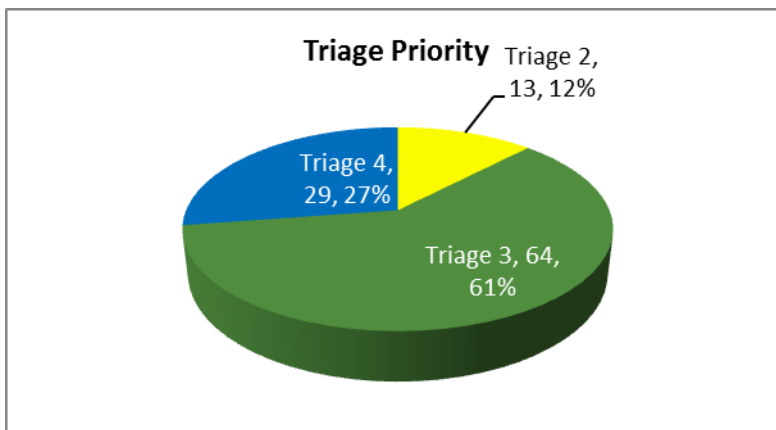
Where impacts have been identified, please include the documented proposed impact mitigations.

The data provided in this response includes the numbers currently referred to Wellington Hospital Emergency Department between 11pm and 8 am.

An analysis of data in the first 6 months of 2016 confirmed that for overnight presentations:

- There was an average 12 people presenting per night.
- 5% were transported to Wellington ED and only 2% required admission to inpatient services.

For those transferred to ED only a small percentage of patients were a Triage 2 at 12% with the majority of patients, 61% being triage 3.



There has been no further impact analysis on the impact on the Emergency Department .

You have a right to seek a review, under section 28(3) of the Official Information Act, by way of a complaint to the Ombudsman, about the information that has been provided to you.

Yours sincerely



Carey Virtue  
**Executive Director (Operations)**  
**Medicine, Cancer and Community Directorate**