

22 September 2016

Anthony Jordan
fyi-request-4630-9606dd3d@requests.fyi.org.nz

Dear Mr Jordan

Official Information Act 1982 request

On 19 September 2016 you asked ACC for the following information under the Official Information Act 1982 (the Act):

1/ Please provide Evidence based practices and research used by the ACC to assist in Prevention Care and Recovery since 2006

2/ Please provide Evidence based practices and research used by the ACC to assist in identifying and accepting claimants' initial claim for potential ongoing entitlements since 2006

Section 12(2) of the Act provides that:

"The official information requested shall be specified with due particularity in the request."

ACC is unable to identify the information you want from the way in which you have worded your request. ACC needs to clarify the specific details of your request before it can make a decision under the Act. Please contact us again, clearly stating details of the information you are requesting. In particular, please clarify:

- what you mean by the term "Prevention Care and Recovery", and
- what you mean by the term "...claimants initial claim for potential ongoing entitlements..."

Once ACC has received a request for specific official information, it will acknowledge the request and begin to consider its decision under the Act. The 20 working days for making a decision on your request will begin from the day ACC receives the particulars of your request.

Please contact us on GovernmentServices@acc.co.nz if you would like assistance with clarifying your request. We will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

Yours sincerely

Senior Advisor, Government Services