

24 November 2016

Acclaim Otago

Email: fyi-request-4844-07836cd8@requests.fyi.org.nz

Dear Acclaim Otago

Official Information Act Request

Thank you for your email of 26 October 2016 requesting the following information:

ACC's 2016 Annual Report stated "ACC accepted 1,933,629 new claims".

How many of those 1,933,629 new claims were from overseas visitors to New Zealand.

ACC needs an extra 8 working days until 5 December 2016 to process your request due to the impact of the North Canterbury earthquake. Government Services has resumed functions as of 24 November 2016, after ACC's Head Office was reopened. The inability to access the building until this time has impacted on Government Services' capability to gather and assess information for release under the Official Information Act 1982 (the Act) and to consult.

ACC will do all it can to respond to your request before the new due date.

Please contact me on Government.Services@acc.co.nz if you would like to talk about this letter. I will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you are still not happy, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman
PO Box 10 152
WELLINGTON 6143

Yours sincerely

Government Services