



17 November 2016

Cody C

[fyi-request-4941-077f74c6@requests.fyi.org.nz](mailto:fyi-request-4941-077f74c6@requests.fyi.org.nz)

Ref: DOIA 1617-0612

Dear Cody C,

Thank you for your email of 14 November 2016 requesting under the Official Information Act 1982, the following information:

*I am requesting the reasons why the 111 Emergency calling service failed on the night of 14 November 2016 and what steps are being taken to remedy this and ensure that it does not happen in future in accordance with the Official Information Act 1982.*

Your request has been transferred to the Ministry from New Zealand Police and is being processed in accordance with the Official Information Act 1982. If you have any enquiries regarding your request, you may contact us via email at [oiia@mbie.govt.nz](mailto:oiia@mbie.govt.nz) or

Alan Witcombe  
Manager, Ministerial Services  
Communications & Ministerial Services  
Ministry of Business, Innovation and Employment  
PO Box 3705  
Wellington 6140

Your request was received on 16 November 2016 and a response will be sent to you as soon as possible.

Yours sincerely

Alan Witcombe  
Manager, Ministerial Services  
Communications and Ministerial Services

