14 December 2016



Southern Response Earthquake Services Ltd PO Box 9052, Tower Junction, Christchurch 8149 P: 0800 501 525 E: claims@southernresponse.co.nz www.southernresponse.co.nz

Jake Preston

Sent via FYI.org.nz:

fyi-request-4971-3915c462@requests.fyi.org.nz fyi-request-4972-c83ac81b@requests.fyi.org.nz fyi-request-4973-a1fc1dfd@requests.fyi.org.nz fyi-request-5053-2b945f3a@requests.fyi.org.nz

Dear Mr Preston

Request for information

I refer to your Official Information Act 1982 (**OIA**) requests dated 16 November 2016 and 1 December 2016 where you requested the following:

- Request 1: "[I] request the total number of times that Southern Response and its agents and sub contractors have used engineered resin to level homes on Port Hills Classified Land."
- Request 2: "I would like to know the total number of times where Southern Response, its agents or subcontractors, have recommended and implemented a repair using engineered resin to relevel a house where the house has failed to relevel and remain level to within the tolerances of NZS3644for a new house (10 mm)."
- Request 3: "In what part os its contracts with suppliers of engineered resin solutions does Southern Response, its agents or sub contractors, ensure that the engineered resin solution will meet the longevity requirements of the building code, specifically the longevity requirements for foundation elements?"
- Request 4: "I would like to know the number of times that Southern Response, or its agents or contractors, have used Engineered Resin on a property and the Engineered Resin has travelled outside the boundary of that property that the engineered resin was intended to be used on?"

Given these requests are for a large quantity of official information, and that further consultations are necessary to make a decision in respect of these requests, we are extending the time frame for these requests in accordance with section 15A of the OIA. We will respond to you on these requests as soon as reasonably practicable, although no later than 27 January 2017.





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Please be advised, you may have any aspect of this response reviewed by the Ombudsman. For contact options you can visit their website - http://www.ombudsman.parliament.nz/.

Yours Sincerely

Kate Armstrong

Legal Risk Advisor