Count of EQC Staff – accurate as at 21 August 2012	
Primary Role	Total
Accounts Officer	3
Administration Assistant	3
Administration Officer	2
Administrator	2
Analyst	1
Analyst Programmer	1
Assessor	85
Asset Management Advisor	1
Assistant Claims Manager	1
Assistant Human Resources Manager	1
Assistant Manager	1
Audit Manager	2
<del>_</del>	12
Business Analyst	
Business Analyst IT	6
Business Continuity Manager	1
Business Information Unit Manager	1 3
Business Owner Land Settlement	~!0
Business Process Analyst	4
Business Services Manager	1
Call Centres Operations Support Manager	
Canterbury Communications Manager	1
Casual Office Support	1
Change Manager	1
Chief Executive	1
Chief Information Officer	1
Claims Administration Manager	1
Claims Administrator	31
Claims Advisor	194
Claims Investigator	3
Claims Officer	3
Claims Payments and Processing Development Analyst	1
Claims Process Manager	1
Claims Review Officer	3
Claims Supervisor	14
Claims Workflow Co-ordinator	2
Commercial Manager	1
Commissioner	9
Communications Advisor	3
Communications Support Consultant	1
Community Advocacy Advisor	1
Complaints Administrator	1
Complaints Investigator	14
Complex Claims Manager	1
Compliance Manager	1
Consultant	2
Content Migrator	1
Contract Accountant	1
Contract Estimator	3
Contract Loss Adjuster	13
Contract Site Development	1
Costing Analyst	7
Obstiling Allianyst	,

	Costing Leader 1	
	Customer Advertising Manager 1	
	Customer Channels Communications and Relationship	
	Manager 1	
	Customer Complaints Resolution Manager 1	
	Customer Service Consultant 95	
	Deputy Customer & Claims Manager 1	
	Developer - Risk Reporting Tool 1	
	Dispute Resolution Manager 1	
	Engineer 1	
	Enterprise Architect 1	O V
	Estimator 122	00.
	Executive Assistant 7	C. C
	Facilities/Stores Supervisor 1	X X
	Field Office Manager 1	
	Filing Clerk 1	
	Finance Manager 1	
	Financial Controller 1	
	Financial Reporting Manager 1	
	General Manager Customer Services	
	General Manager Strategy Policy & Legal	
	GIS Consultant 1	
	GM Communications 1	
	GM Corporate Services	
	GM Organisational Development 1	
	GM Portfolio 1	
	GM Research and Education	
	HR Analyst 1	
	HR Coordinator 2	
	Hub Manager 1	
	Human Resources Advisor 2	
	Independent Assessor/Advisor 1	
	Information Management Specialist 1 Instructional Designer 2	
	Instructional Designer 2 Insurance Specialist 1	
	Internal Auditor 3	
	Internal Communications Manager 2	
	Investment Analyst 2	
	IT Help Desk Analyst 2	
	IT Support 4	
	IT Support Manager 2	
	Labourer Semi Skilled 2	
	Logistics Analyst 1	
	Management Accountant 6	
4	Manager Claims Review Team 1	
	Manager Complaints Investigators 1	
	Manager Customer Experience and Customer Channels	
	Manager Facilities 1	
	Manager Financial Accounting 1	
	Manager Human Resources 1	
	Manager Investment Strategy 1	
	Manager of Strategy and Policy 1	
	Manager Processing Centre 1	
	Manager Risk and Compliance	

Manager Training and Development	1
Media Manager	1
Ministerials and OIA Advisor	4
National Customer and Claims Manager	1
National Operations Manager	1
Office Administrator (Field)	2
Office Manager	1
Office Manager - Field Sites	1
Online Communications Advisor	1
Operations Manager	1
Payroll Manager	1
PMO Hub Support	2
PMO Project Coordinator	1
Pod Leader	1
Post Inspection Team	1 1 2 1 1 2 1 1 2 1 1 1
Principal Advisor	1
Principal Communications Advisor	1
Principal Legal Advisor	1
Process Improvement Manager	2
Process Improvement Manager/PMO Coordinator	17
Procurement Administrator	1
Programme Coordinator	2
Programme Manager	1
Programme/Project Coordinator	1
Project Director	1
Project Manager	7
Quality and Compliance Manager	1
Quality Consultant	3
Quality Manager	1
Receptionist	4
Recovery Coordinator	1
Recruitment Advisor	2
Redactor	2
Risk Manager	1
Safety & Wellbeing Manager	1
Senior Accounts Officer	4
Senior Advisor SPOL	1
Senior Analyst	5
Senior Communications Advisor	1
Senior Customer Service Consultant	8
Senior Estimator	/
Senior Health and Safety Advisor	1
Senior HR Advisor	5
Senior Internal Audit Manager	1
Senior Internal Auditor	1
Senior IT Support	1
Senior Management Accountant	1
Senior Online Communications Officer	1
Senior Policy Analyst	2
Senior Programme Project Coordinator	1
Senior Project Manager	2
Senior Research Advisor	1
Senior Reviewing Officer Senior Risk Manager	2
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Service Delivery Manager Settlement Analyst Settlement Team Leader 8 Settlement Team Supervisor 2 Statutory Technical Advisor Supervisor System & Technical Claims Manager System & Technical Claims Manager System Project Analyst Team Assistant Customer Channels 1 Team Leader Customer Contact Centre 3 Technical Claims Team Leader 1 Technical Support Team Manager 1 Technical Trainer 3 Technology Applications Manager 1 Technology Applications Manager 1 Traininer 1 Traininer 1 Training Manager 2iC Training Manager Customer Channels 1 Workflow Coordinator Workflow Coordinator 1 Grand Total  Tend Total  971	Senior/Technical Claims Advisor	9
Settlement Team Leader Settlement Team Supervisor Settlement Team Supervisor Supervisor Supervisor System & Technical Claims Manager System & Technical Claims Manager System Project Analyst System Project Analyst Supervisor System Project Analyst Supervisor Supervisor System & Technical Claims Manager Supervisor Super		
Settlement Team Supervisor Statutory Technical Advisor Supervisor System & Technical Claims Manager System Project Analyst 2 Team Assistant Customer Channels Team Leader Customer Contact Centre 33 Technical Claims Team Leader 11 Technical Support Team Manager 12 Technical Trainer 13 Technology and Operations Manager 15 Technology Applications Administrator 16 Trainier 17 Training Manager 2iC Training Manager Customer Channels Workflow Coordinator Workforce Coordinator CCT Manager  Grand Total  2  Settlement Team Supervisor 4  4  Supervisor 5  System & Technical Claims Manager 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		55
Statutory Technical Advisor  Supervisor  System & Technical Claims Manager  System Project Analyst  Team Assistant Customer Channels  Team Leader Customer Contact Centre  Technical Claims Team Leader  Technical Support Team Manager  Technical Trainer  Technology and Operations Manager  Technology Applications Administrator  Technology Applications Manager  Training Manager 2iC  Training Manager Customer Channels  Workflow Coordinator  Workflow Management  Workflow Management  Workfore Coordinator  CCT Manager  Train Total  Grand Total	Settlement Team Leader	8
Supervisor System & Technical Claims Manager System Project Analyst 2 Team Assistant Customer Channels 1 Team Leader Customer Contact Centre 3 Technical Claims Team Leader 1 Technical Support Team Manager 1 Technology and Operations Manager 1 Technology Applications Administrator 1 Technology Applications Manager 1 Trainer 1 Trainer 1 Training Manager 2iC Training Manager Customer Channels Workflow Coordinator Workflow Management Workforce Coordinator CCT Manager 1 Grand Total 971	Settlement Team Supervisor	2
Supervisor System & Technical Claims Manager System Project Analyst 2 Team Assistant Customer Channels 1 Team Leader Customer Contact Centre 3 Technical Claims Team Leader 1 Technical Support Team Manager 1 Technology and Operations Manager 1 Technology Applications Administrator 1 Technology Applications Manager 1 Trainer 1 Trainer 1 Training Manager 2iC Training Manager Customer Channels Workflow Coordinator Workflow Management Workforce Coordinator CCT Manager 1 Grand Total 971	Statutory Technical Advisor	4
System & Technical Claims Manager  System Project Analyst  Team Assistant Customer Channels  Team Leader Customer Contact Centre  3 Technical Claims Team Leader  Technical Support Team Manager  1 Technical Trainer  3 Technology and Operations Manager  1 Technology Applications Administrator  Technology Applications Manager  1 Trainer  1 Training Manager 2iC  Training Manager Customer Channels  Workflow Coordinator  Workflow Coordinator  Workflow Coordinator  CCT Manager  Grand Total  1  System Project Analyst  2  2  2  4  4  5  6  7  7  7  7  7  7  7  7  7  7  7  7	Supervisor	5
System Project Analyst Team Assistant Customer Channels Team Leader Customer Contact Centre 3 Technical Claims Team Leader 1 Technical Support Team Manager 1 Technical Trainer 3 Technology and Operations Manager 1 Technology Applications Administrator Technology Applications Manager 1 Training Manager 2iC Training Manager Customer Channels Workflow Coordinator Workflow Coordinator Workflow Management 1 Grand Total 971	·	1
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