

Count of EQC Staff – accurate as at 21 August 2012	
Primary Role	Total
Accounts Officer	3
Administration Assistant	3
Administration Officer	2
Administrator	2
Analyst	1
Analyst Programmer	1
Assessor	85
Asset Management Advisor	1
Assistant Claims Manager	1
Assistant Human Resources Manager	1
Assistant Manager	1
Audit Manager	2
Business Analyst	12
Business Analyst IT	6
Business Continuity Manager	1
Business Information Unit Manager	1
Business Owner Land Settlement	1
Business Process Analyst	4
Business Services Manager	1
Call Centres Operations Support Manager	1
Canterbury Communications Manager	1
Casual Office Support	1
Change Manager	1
Chief Executive	1
Chief Information Officer	1
Claims Administration Manager	1
Claims Administrator	31
Claims Advisor	194
Claims Investigator	3
Claims Officer	3
Claims Payments and Processing Development Analyst	1
Claims Process Manager	1
Claims Review Officer	3
Claims Supervisor	14
Claims Workflow Co-ordinator	2
Commercial Manager	1
Commissioner	9
Communications Advisor	3
Communications Support Consultant	1
Community Advocacy Advisor	1
Complaints Administrator	1
Complaints Investigator	14
Complex Claims Manager	1
Compliance Manager	1
Consultant	2
Content Migrator	1
Contract Accountant	1
Contract Estimator	3
Contract Loss Adjuster	13
Contract Site Development	1
Costing Analyst	7

Costing Team Leader	1
Customer Advertising Manager	1
Customer Channels Communications and Relationship Manager	1
Customer Complaints Resolution Manager	1
Customer Service Consultant	95
Deputy Customer & Claims Manager	1
Developer - Risk Reporting Tool	1
Dispute Resolution Manager	1
Engineer	1
Enterprise Architect	1
Estimator	122
Executive Assistant	7
Facilities/Stores Supervisor	1
Field Office Manager	1
Filing Clerk	1
Finance Manager	1
Financial Controller	1
Financial Reporting Manager	1
General Manager Customer Services	1
General Manager Strategy Policy & Legal	1
GIS Consultant	1
GM Communications	1
GM Corporate Services	1
GM Organisational Development	1
GM Portfolio	1
GM Research and Education	1
HR Analyst	1
HR Coordinator	2
Hub Manager	1
Human Resources Advisor	2
Independent Assessor/Advisor	1
Information Management Specialist	1
Instructional Designer	2
Insurance Specialist	1
Internal Auditor	3
Internal Communications Manager	2
Investment Analyst	2
IT Help Desk Analyst	2
IT Support	4
IT Support Manager	2
Labourer Semi Skilled	2
Logistics Analyst	1
Management Accountant	6
Manager Claims Review Team	1
Manager Complaints Investigators	1
Manager Customer Experience and Customer Channels	1
Manager Facilities	1
Manager Financial Accounting	1
Manager Human Resources	1
Manager Investment Strategy	1
Manager of Strategy and Policy	1
Manager Processing Centre	1
Manager Risk and Compliance	1

Manager Training and Development	1
Media Manager	1
Ministerials and OIA Advisor	4
National Customer and Claims Manager	1
National Operations Manager	1
Office Administrator (Field)	2
Office Manager	1
Office Manager - Field Sites	1
Online Communications Advisor	1
Operations Manager	1
Payroll Manager	1
PMO Hub Support	2
PMO Project Coordinator	1
Pod Leader	1
Post Inspection Team	2
Principal Advisor	1
Principal Communications Advisor	1
Principal Legal Advisor	1
Process Improvement Manager	2
Process Improvement Manager/PMO Coordinator	1
Procurement Administrator	1
Programme Coordinator	2
Programme Manager	1
Programme/Project Coordinator	1
Project Director	1
Project Manager	7
Quality and Compliance Manager	1
Quality Consultant	3
Quality Manager	1
Receptionist	4
Recovery Coordinator	1
Recruitment Advisor	2
Redactor	2
Risk Manager	1
Safety & Wellbeing Manager	1
Senior Accounts Officer	4
Senior Advisor SPOL	1
Senior Analyst	5
Senior Communications Advisor	1
Senior Customer Service Consultant	8
Senior Estimator	7
Senior Health and Safety Advisor	1
Senior HR Advisor	5
Senior Internal Audit Manager	1
Senior Internal Auditor	1
Senior IT Support	1
Senior Management Accountant	1
Senior Online Communications Officer	1
Senior Policy Analyst	2
Senior Programme Project Coordinator	1
Senior Project Manager	2
Senior Research Advisor	1
Senior Reviewing Officer	1
Senior Risk Manager	2

Senior/Technical Claims Advisor	9
Service Delivery Manager	2
Settlement Analyst	55
Settlement Team Leader	8
Settlement Team Supervisor	2
Statutory Technical Advisor	4
Supervisor	5
System & Technical Claims Manager	1
System Project Analyst	2
Team Assistant Customer Channels	1
Team Leader Customer Contact Centre	3
Technical Claims Team Leader	1
Technical Support Team Manager	1
Technical Trainer	3
Technology and Operations Manager	1
Technology Applications Administrator	1
Technology Applications Manager	1
Trainer	1
Training Manager 2iC	1
Training Manager Customer Channels	1
Workflow Coordinator	23
Workflow Management	1
Workforce Coordinator	1
CCT Manager	1
Grand Total	971

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