

17 January 2017

ACCLAIM Otago
fyi-request-5031-cf1ce9f0@requests.fyi.org.nz

Dear ACCLAIM Otago

Official Information Act Request

Thank you for your request of 29 November 2016 asking for the following information under the Official Information Act 1982 (the Act):

...a copy of the presentation(s) made by ACC to the Fineos Tenth APAC User Group in Sydney, held at the Park Royal Hotel, Darling Harbour around Thursday 10 November 2016, this is to include, but not limited to, all associated videos, hand-out's and written materials developed by ACC for this presentation.

Please find attached the presentation made by ACC at the FINEOS Tenth APAC User Group in November 2016. The topic of the presentation was ACC Transformation. There were no associated videos, hand-outs or other written materials created for the presentation. This part of your request is declined in accordance with section 18(e) of the Act as the documents do not exist.

ACC is happy to answer your questions

If you have any questions or concerns about the information provided, ACC will be happy to work with you to resolve these. Please address any concerns by emailing GovernmentServices@acc.co.nz or in writing to *Government Services, PO Box 242, Wellington 6140.*

If you're unhappy with ACC's response, you may make a complaint to the Office of the Ombudsman. You can call them on 0800 802 602 between 9am and 5pm on weekdays, or write to *The Office of the Ombudsman, PO Box 10152, Wellington 6143.*

Yours sincerely
Government Services