SOUTHERN RESPONSE Urupare ki te Tonga

26 January 2017

Jake Preston

Southern Response Earthquake Services Ltd PO Box 9052, Tower Junction, Christchurch 8149 P: 0800 501 525 E: claims@southernresponse.co.nz

www.southernresponse.co.nz

Sent by email: <u>fyi-request-5053-2b945f3a@requests.fyi.org.nz</u>

**Dear Mr Preston** 

## **Request for information**

I refer to your Official Information Act 1982 (**OIA**) request dated 1 December 2016 where you requested the following:

"I would like to know the number of times that Southern Response, or its agents or contractors, have used Engineered Resin on a property and the Engineered Resin has travelled outside the boundary of that property that the engineered resin was intended to be used on?"

Southern Response does not hold the requested information. Further, Southern Response is not aware of any such instances through any channel which Southern Response could reasonably be expected to have been alerted to such an issue if it existed. Accordingly, this request is refused pursuant to section 18(e) of the OIA.

You are welcome to contact the Ombudsman about this decision. To do so, you can visit their website - <u>http://www.ombudsman.parliament.nz/</u>.

Yours Sincerely

Kate Armstrong Legal Risk Advisor