

18 January 2017

Dear Mr Suntharam,

Official Information Act request #16.103 – Callplus Services Limited T/A Slingshot

We refer to your email of 19 December 2016, seeking information about the outcome of the Commerce Commission's investigation of Callplus Services Limited T/A Slingshot. We have treated this as a request for information under the Official Information Act 1982 (OIA).

Commission's response

We apologise for the delay in communicating the outcome of this investigation to you. Following our investigation, we laid charges against Slingshot and its telemarketing company, Power Marketing Limited for alleged breaches of the Fair Trading Act.

The outcome of this action was that the court imposed penalties of \$250,000 against Slingshot and \$168,750 against Power Marketing. Our media release about the outcome of the investigation is available at:

<http://www.comcom.govt.nz/the-commission/media-centre/media-releases/detail/2014/telemarketing-company-fined-almost-170k-for-misleading-claims-and-slamming-customers>

Your rights under the OIA

If you are not satisfied with the Commission's response to your OIA request, section 28(3) of the OIA provides you with the right to ask an Ombudsman to investigate and review this response.

If you have any questions in regards to this request, please do not hesitate to contact us at uia@comcom.govt.nz

Yours sincerely



Lynette Davidson-Adams
OIA Co-ordinator