Me Heke Ki Pŏneke

File ref: IRO-5683

15 February 2017

Rachel Allan

Via: fyi-request-5236-1093cf27@requests.fyi.org.nz

Dear Ms Allan

Re: Request for information relating to waiting times for Social Housing.

Thank you for your email to the Issues Resolution Office received on 19 January 2017 in which you requested information relating to waiting times over the last five years for Social Housing provided by Wellington City Council.

As you asked a number of questions I will address these in the order of your email.

1) Average wait time is for a 1 bedroom apartment;

The average wait time over the last five years for applicants requesting a one bedroom apartment was 124 days.

2) The shortest wait time for a 1 bedroom apartment;

The shortest wait time over the last five years was one day. This would occur where a vacant property was offered to an applicant with high priority.

3) The longest wait time for a 1 bedroom apartment.

The longest wait time for a one bedroom apartment over the last five years was 714 days. Wait times such as this are generally related to applicants with very specific needs and requirements such as a particular location or specific modifications etc.

Yours sincerely

Ian Hunter

Issues Resolution Officer

Wellington City Council

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