

28 September 2012

Mr Mike Gendall
fyi-request-535-e992c342@requests.fyi.org.nz

Dear Mr Gendall

ACC needs more time to work on your request for information

Thank you for your request of 1 September 2012, under the Official Information Act 1982 (the Act) for the following information:

According to your records, how many requests under the Official Information Act are subject to Ombudsman complaint as at the date of this request? What was the wording of the request that become subject of an Ombudsman complaint? According to your records, what is the age of the complaint?

Consultation necessary to make a decision on the request still needs to be undertaken. Accordingly, a proper response to the request cannot reasonably be made within the original time limit.

What happens now?

ACC needs an extra 15 working days to provide the information, that being 19 October 2012. This extension complies with Section 15A of the Act.

ACC is happy to answer your questions

Please email Sheryl.Calvert@acc.co.nz if you would like to talk about this letter. She will be happy to answer any questions or, if you have any concerns, work with you to resolve these.

If you're still not happy, you may make a complaint to the Office of the Ombudsmen. You can call them on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsmen
P O Box 10 152
WELLINGTON 6143

Yours sincerely



Sheryl Calvert
Advisor, Government Services