

16 November 2012

Mr Mike Gendall  
fyi-request-535-e992c342@requests.fyi.org.nz

Dear Mr Gendall

### Official Information Act Request

Thank you for your email of 1 September 2012 seeking, under the Official Information Act 1982:

- *The number of requests under the Official Information Act that are subject to an Ombudsman complaint as at 1 September 2012*
- *The wording of the request that became the subject of the Ombudsman complaint*
- *The age of the complaint.*

Please find attached a table containing details for the Official Information Act Ombudsman complaints where ACC needed to respond to the Ombudsman as at 1 September 2012. There were ten of these complaints at the time of your request.

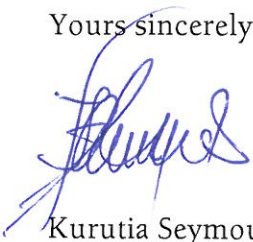
To protect peoples' privacy, names and the name of a client organisation have been removed, together with some information regarding individuals. ACC also believes that the public interest does not outweigh the privacy concerns. This decision complies with section 9(2)(a) of the Act.

Please contact me at [kurutia.seymour@acc.co.nz](mailto:kurutia.seymour@acc.co.nz) if you have any questions regarding this letter.

If you are still not happy, you may make a complaint to the Office of the Ombudsman. You can call that office on 0800 802 602, 9am to 5pm weekdays, or write to:

The Office of the Ombudsman  
P O Box 10 152  
WELLINGTON 6143

Yours sincerely



Kurutia Seymour  
**General Manager, Governance, Legal, Policy & Research**