



18 September 2012

Mike Gendall  
[fyi-request-536-0d815d19@requests.fyi.org.nz](mailto:fyi-request-536-0d815d19@requests.fyi.org.nz)

Dear Mr Gendall

#### REQUEST FOR INFORMATION

I refer to your e-mail dated 1 September 2012 in which you made the following request to Police:

*"According to your records, how many requests under the Official Information Act are subject to Ombudsman complaint as at the date of this request? What was the wording of the request that become subject of an Ombudsman complaint? According to your records, what is the age of the complaint?"*

I have considered your request in accordance with the Official Information Act 1982.

Police Legal Services logs and manages complaints made against Police to the Ombudsman and they are recorded on the Legal Services case management database. The database was established in July 2011 and provides some indication of the likely number of current OIA complaints.

However, some complaints initiated prior to the establishment of the database which are still current may not be recorded on the case management database. Further, the database does not record complaints made to the Ombudsman about delays in responding to OIA requests that are deemed to be refusals of the requests. These complaints are not usually notified to Police by the Ombudsman as formal complaints because a swift resolution to the complaint is often possible by responding immediately to the request.

There are currently 31 Ombudsman complaints recorded on the database as at the date of your request on which the Ombudsman has not yet formed a final view. The **attached** document lists the date each complaint was received by Police.

#### **New Zealand Police Legal Services**

Police National Headquarters, 180 Molesworth St, PO Box 3017, DX SX11149, Wellington 6140, New Zealand  
Telephone: 64 4 474 9499 Facsimile: 64 4 498 4447 <http://www.police.govt.nz>



Your request for the wording of the complaint is not subject to the Official Information Act, as the definition of "official information" does not include information contained in any correspondence or communication between the Office of the Ombudsmen and Police.

Yours sincerely

A handwritten signature in black ink, appearing to be 'Ian Bradshaw', written over a faint, light blue oval shape.

Ian Bradshaw  
Practice Manager

Date which current complaints were received by Police.
08/03/2012
08/03/2012
23/02/2012
20/06/2012
09/07/2012
09/01/2012
25/07/2012
31/07/2012
01/11/2010
10/02/2012
30/08/2012
04/07/2011
29/06/2011
19/07/2011
08/11/2011
23/09/2010
01/02/2012
07/02/2012
09/02/2012
16/02/2012
23/02/2012
14/03/2012
14/03/2012
03/05/2012
11/05/2012
14/05/2012
05/06/2012
20/06/2012
12/07/2012
14/08/2012
28/08/2012