



15 MAR 2017

Tanya Jacob  
[FYI-request-5373-b87aeac4@requests.fyi.org.nz](mailto:FYI-request-5373-b87aeac4@requests.fyi.org.nz)

Dear Tanya

Thank you for your email of 13 February 2017 requesting information about your conversation with Student Support Advisor Kate Ford. You requested:

- *Please provide any report made by Kate Ford concerning communication with Tanya Jacob.*

We have not identified any reports prepared by Kate Ford following any telephone conversation with you. I am therefore refusing your request under section 18(e) of the Act, as the information you have requested does not exist.

Thank you again for your request. You have the right to refer this response to an Ombudsman. You can do this by writing to [info@ombudsman.parliament.govt.nz](mailto:info@ombudsman.parliament.govt.nz).

Yours sincerely



Katrina Casey  
**Deputy Secretary**  
**Sector Enablement and Support**